



AppSolve

SALESFORCE FIELD SERVICE

Deliver faster, smarter, more personalized service from the phone to the field on one platform with Salesforce Field Service.

- ⚡ Create work orders from any case, fast.
- ⚡ Manage complex assets.
- ⚡ Schedule and dispatch work, intelligently.
- ⚡ Manage and monitor technicians.
- ⚡ Access information from any mobile device.
- ⚡ Monitor performance in real time.

Implementation:

- ⚡ Configure Salesforce Field Service for dispatchers and field service technicians
- ⚡ Configure Service Cloud and Salesforce.com Console
- ⚡ Configure Products, Pricebooks and Assets
- ⚡ Brand email templates to enable communication
- ⚡ On-boarding training for both in-office and field staff
- ⚡ Digital signature configuration for the Salesforce1 mobile app
- ⚡ Provide administrator and end-user level training on all aspects of Salesforce Field Service and how it relates to Salesforce.com standard and custom objects

App Solve already has multiple Salesforce Field Service projects completed

Cost: Inquire about a Discovery Call today

Time: 2 - 5 months