

Client Success:

Open Door Group



Customer Profile:

Open Door Group is a not-for-profit organization and registered charity providing employment to thousands of individuals a year. They work with all individuals who are interested in preparing for, finding, and keeping meaning employment



The Challenge:

Program management delivery was consistent and trapped by old IT infrastructure



Our Solutions:

- Salesforce Service Cloud
- Salesforce Communities



Open Door Group's story starts in 1976, when a small group of dedicated volunteers in Vancouver began offering woodworking and sewing workshops to individuals living with disabilities. At the time, all they had was passion and the belief that everyone wants to — and can — participate in their community through meaningful work.

Today, Open Door Group is a CARF-accredited, not-for-profit organization and registered charity providing employment services to thousands of individuals a year, in three locations – including Kamloops, Sechelt, and Vancouver. They work with all individuals who are interested in preparing for, finding, and keeping meaningful employment.

1537

individuals found employment with Open Door Group

30%

increase in staff efficiency

92%

of employers surveyed recommend Open Door Group