

Context & Application Markets

ProcessClick – Your Agile BPM for Salesforce



CONTEXT & APPLICATION MARKETS

Business Processes are collections of operating procedures that enable a firm's efficiency: govern them efficiently can boost up your productivity.

ProcessClick helps you modeling, managing and analyzing the lifecycle of your business processes, identifying bottlenecks and optimization areas. Our customizable BPM solution improves the design and maintenance of complex business processes at every level of your organization, reducing errors and delays in the workflow. Despite it remains an "industry agnostic" product, with ProcessClick we gained a lot of expertise in various economic sectors, succeeding to improve different companies with different needs.

integrations with external systems. As the cloud platform can scale so ProcessClick can support in scaling customizations and processes. The framework provides a comprehensive set of tools to manage business processes streamlining their implementation, deployment, reconfiguration and maintenance.

Furthermore, when processes are executed, they are prioritized and enforced in real time by the framework and actions that are not allowed are rejected to avoid system inconsistencies.

ENERGY & UTILITIES

In the Energy & Utilities scenario, it's crucial to have the big picture of your current business status: a proactive monitoring approach is a strategic way to maximize competitive advantages and minimize the costs and disruptions to your business, maintaining compliance with regulatory issues and innovation.

- Switch-In/Out
- SDD
- Personal data variations
- Onboarding new customer
- Point-Of-Delivery installations
- Work orders, purchasing, and billing procedures

BANKING & FINANCE

By adding a layer of process to front-office paths, ProcessClick can make customer service-related actions more predictable, guiding agents through issue-resolution processes, ensuring a consistent service experience for customers, avoiding using different systems across the entire work.

- Document management
- Market analysis and reporting
- Employment/Asset verifications
- Credit card application/lost case management
- Account reconciliation
- Back office transaction process management
- Consumer and commercial lending



GOVERN & PUBLIC SECTOR

Government agencies are looking to business process management for automation and better integration across departments to improve public access to and satisfaction with public services: ProcessClick can help to deploy a scalable and useful solution to every public sector needs.

- User registration
- Digital documentation
- Tendering management
- Public regulations acquisition
- Online assessment
- Probation management

TELCO & MEDIA

Improving customer experience while reducing spending on customer service, decreasing unnecessary costs and re-work while increasing efficiency and cost-effectiveness: these are some of the ProcessClick benefits while applying this solution to Telco & Media industry.

- Content Proposal and Approval
- VOIP Implementation
- Contract Management
- Subscription Management
- Billing/Selling Services
- Demand Management

PHARMA & HEALTCARE

Critical process automation to speed up protocol creation and modification, improving trial management, simplify tasks and monitoring across processes, and more: reach full accountability and increase competitive positioning with ProcessClick.

- Quality / Market Approval process
- Ticket management
- Turnover/purchase management
- Warehouse parts replacement

AUTOMOTIVE

With ProcessClick you can put your management into a seamless, transformed and efficient system: align supply chain processes with customer final demand through improved purchase order confirmations process, automatic management of customer care and more.

- Document Management
- Fleet Management
- Estimate processing
- Contract check
- Production / delivery order management



MANUFACTURING

ProcessClick can help OEM industry to manage unpredictability in demand, control input costs, ensure effective after-sales service in an effort to impact the business revenue to well manage the supply chain more effectively to stay ahead of competition.

- Product distribution and logistics
- Raw-materials procurement
- Ware-housing
- Asset management
- Product design

CONTACTS

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