

Crescent Digital and Salesforce

SEE WHAT IS POSSIBLE Self-Service Portals and Communities Case Management Relationship and Contact Management Centers Employee Digital Productivity and Commerce Collaboration Outreach and Application Engagement Development ANALYTICS & PERVASIVE CONNECTED LOW CODE INTEGRATION SECURITY & TRAINING PREDICTIVE APP DEV MOBILITY ECOSYSTEM & COMPLIANCE DEVICES MODERN GOVERNMENT PLATFORM

Modernizing agencies with Salesforce



Crescent Digital implements key capabilities that agencies are using to transform or change their operations and leverage the cloud.

Salesforce provides departments and agencies with solutions that allow government customers to request service, track status, and collaborate with service providers on the channel that is most practical for them.

Crescent Digital

Crescent Digital provides consulting and technical services to deliver digital transformation programs using Salesforce platform to maximize, sustain, and protect stakeholder value.

Crescent Digital innovates on connecting the digital and human experience to boost productivity with confidence.

Together with Salesforce, we provide services for their customer relationship management software-as-a-service product.

Products includes; Sales Cloud for sales automation, Service Cloud for customer support, Marketing Cloud for digital marketing campaigns, Digital Experience for branded portals, Commerce Cloud as an e-commerce engine, the Salesforce platform, which allows enterprises to build applications, and other solutions.



Crescent Digital is recognized by Salesforce for achievements in expertise in the areas of technical knowledge, project experience, and customer success.

Certifications (29)	Partner Navigator Achievements
Certifications demonstrate Salesforce knowledge and skills. Choose a consultant whose credentials match your project's needs. Learn More	Partner Navigators are consultants recognized by Salesforce for their expertise and record of customer success. Learn More
> Admin Certifications 7 total	Salesforce Expertise
> Architect Certifications 5 total	Sales Cloud
> Consultant Certifications 10 total	1 specialization LEVEL I SPECIALIS
> Developer Certifications 7 total	Service Cloud 1 specialization LEVEL I SPECIALIS

Average CSAT of 5, based on customer reviews of our services

