

SALESFORCE DATA INTEGRATION & DEPLOYMENT PROTECTION

ENABLE



PROBLEM

The agency's Salesforce go-live was delayed multiple times due to the complexity of the custom implementation and volumes of data that needed to be rapidly moved from the current system to Salesforce with minimum downtime. Using existing tools, a mock run to the full copy sandbox took more than a day with a data set containing well under a quarter of the minimum data amount needed to go live. After go-live, a steady state data integration was also needed to process sensitive data prior to data consumption by Salesforce Einstein.



SOLUTION

CapStorm enabled the Salesforce data migration, including incremental go-live testing and final production load with minimal system downtime. The restore capabilities also allowed metadata changes to be fully tested on a representative sample of production data prior to production deployment. Data from 2,000+ Salesforce objects is incrementally replicated to a local relational database then filtered in order to meet federal requirements before the data flows to Salesforce Einstein for enhanced analytics.



OUTCOME

A successful Salesforce go-live was achieved with minimal downtime. This was critical as the agency's support of child welfare could not be interrupted, and much of the data that drives day-to-day operations is maintained in Salesforce. Federal data requirements are met while achieving increased data insights with solutioning that scales automatically any time that new Salesforce objects are added or data types change.

State Child Welfare Agency

CapStorm serves the Salesforce community with expert solutions for managing high-value, mission-critical data. Our customers gain autonomous use and control of data throughout their Salesforce environments, empowering enterprise value and confidence by managing data throughout its lifecycle.