



Community Discussions

Product Documentation

Product Name : **Community Discussions**

Company Name : **Grazitti Interactive**



Overview :

Community Discussions is the name of a managed package developed by us. It contains basically two community pages one is **Questions** and other is **Groups**. A **Configuration Setting** is also provided in both pages to show or hide the fields in both pages according to requirement for all the community users

Goal :

The Community Discussions package provides pre-build community pages for the users to interact and reduce the efforts to manage the questions and groups.

Requirements :

For Installing Community Discussions package in salesforce you need to enable communities and make an active community. That's why users are able to install the package in salesforce org.

Installation and Configuring Package :

1. Install **Community Discussions** package from AppExchange.
2. After installation successfully you can view the package in the install package in your salesforce org. It contains two community pages, one is **Questions** and other is **Groups** and a **Configuration** object.
3. Now go to the community in which you want to configure the package.
4. For access to community pages that package contains, you need to go to :
Community Builder > Home > New Pages > Standard Page.
5. Now you can see both pages. Names are **Groups** and **Questions** you can set in your community Navigation Menu.
6. **Groups** and **Questions** page's **UI is dynamic**. You can set the UI according to your Requirements from the **design attributes**.
7. Now Publish the community.

Note:- Please provide **Configuration** object read permissions to all community Users Profile or you can create permission set and assign to the community Users.



Description of Package :

1. **The Community Discussions** package contains two pages : **Groups** and **Questions** and custom Object **Configuration**.
2. In the **Groups** page we used a standard **CollaborationGroup** object to display the data in the **Groups** page. Group page contains **Search box** and **Search by Alphabet** which are used for searching the groups that exist in the community. And the Group page also contains two filters, **View By** and **Sort By**.
By using the **View By** filter users can view Active Group, My Groups and Archived Groups and by using the **Sort By** filter users can sort groups by Latest Activity, created Date and Title.
Groups page also contain a **Setting** icon which is used for configuring the data field and Sort by filters provided on the page for the community users.
3. In the Discussion Page we used a standard **CollaborationGroupFeed** object to display data in the Discussion Page. Discussion Page contains the **Tag Filter** which contain the topics related to questions. User can easily filter the question related to the topic by using Tag Filter.
Question Type Filter which contains the Unanswered questions, Question with best answer and Question with no best answer filters.
Publish Date Filter which contains filter types based on Time of questions posted.
The Discussion page also contains a **Setting** icon which is used for configuring the data Fields and Sort by: filters provided on the page for the community users.

Features :-

1. **Advance Configuration Settings** :- Configuration Settings is visible for only System Administrator profile users in Discussion as well as Group Page.

Groups New 

Search Name...

A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T | U | V | W | X | Y | Z | All

View By: Active Groups Sort By: Latest Activity



test02

Grazitti User

1 Member

Aug 02, 2021

Feb 03, 2021



TRAIL HEAD

Aashima

3 Members

Jul 09, 2021

May 13, 2020



test01

Grazitti User

1 Member

Feb 03, 2021

Feb 03, 2021



Cricket Club

Grazitti User

1 Member

May 13, 2020

May 13, 2020

Search...

GROUPS DISCUSSIONS

Advanced Configurations

Sort By Options

search..

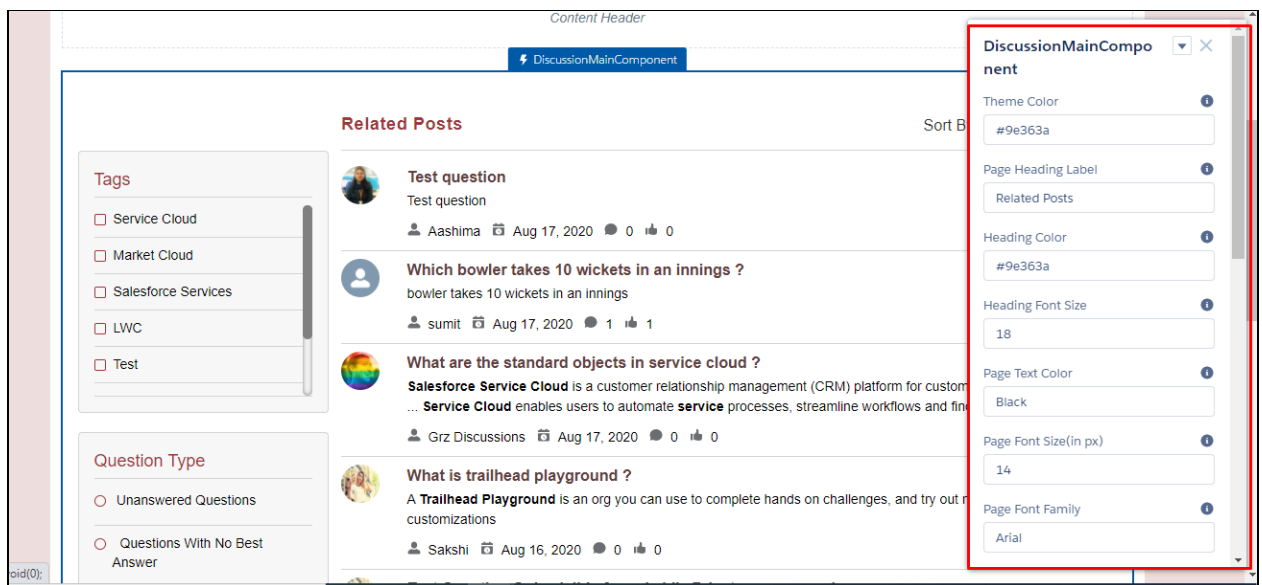
Fields to display

search..

de, WA Administrators Group Grz Discussions 1 Aug 14, 2020 Aug 14, 2020

System Administrator user can Add and remove fields and Sort by filter displayed in Discussion and Group page according to requirements which he wants to display for community users .

2. **Design Attributes :-** Groups and discussion page's UI is Dynamic in nature. Design attributes are available for group and discussion pages. You can view them in the community builder and set the values according to your requirements to display discussion and group pages more attractive for the community users. You can set the color, page size, font size and UI view of the Group page as well as the discussion page to display the community users. We can switch the template view of the Discussion Page with the help of the design attribute we have provided in the discussion page (community Builder). We have provided Grid View and Table View for the group page with the help of the design attribute we have provided in the Group page (community Builder).



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3. **Filters** :- Different Types of filter we have provided for the community users in Group page as well as provided in the Discussion Page.

In the Group page we have a **Search box** and **Search by Alphabet** which are used for searching the groups that exist in the community. And the Group page also contains two filters, View **By** and **Sort By**.

In the Discussion Page we have given **sort by filter**, **Tag Filter**, **Question Filter** and **Date Filter**

Tag filter helps the community user for filter question/posts on the basis of question related to the topic

Question filter helps the community users to filter questions on the basis of Unanswered questions, Question with best answer and Question with no best answer

Date filter helps the community user to filter the question on the basis of Date.