

Salesforce eFax Connector

With an emphasis on healthcare, the **Salesforce eFax Connector** brings eFax capabilities to Salesforce users who can now easily integrate fax activities with other patient engagement workflow processes. Available on both Lightning and Classic installations, Salesforce users can securely send and receive faxes through their customer relationship management platform and manage those faxes in a variety of ways. eFax Corporate is a fully HIPAA compliant and HITRUST CSF certified, secure platform. Salesforce users can purchase the connector through the **Salesforce AppExchange**.



eFax integrates fax data directly into the **Salesforce Cloud** saving time and reducing error

Streamline Administrative Functions



Assign fax lines to link an eFax Corporate ID to an existing Salesforce user base.



Assign permissions to support the sending and receiving of faxes.



Add the "Send a Fax" button to any page of a Salesforce instance for ease of use.

Time-Saving Features to Enhance Productivity

- ✓ **eFax Activity:** Salesforce automatically recognizes faxing as an activity and updates user accounts, contacts, opportunities, and other entity types.
- ✓ **eFax Send Action:** Leveraging custom workflows, the eFax send action allows users to add fax capability to any screen in your workflow.
- ✓ **eFax Menu:** The eFax navigation menu allows users to send a fax, access all sent and received faxes, and configure the app from one convenient place.
- ✓ **Send eFax Button:** With the ability to add this button to various Salesforce entity screens, users can quickly send a fax based on the current content or from a list of documents.
- ✓ **Fax Details Screen:** Provides users with a screen that displays the details of a single fax, including the transmission status and history, sender and recipient data, and the option to view the faxed document for further action.
- ✓ **Integrated Fax Activity:** Users now have the ability to track fax activities within your salesforce contacts, accounts, and opportunities.
- ✓ **Status Update:** Users can track all fax status updates in real time.