

PATIENT'S JOURNEY MANAGEMENT SYSTEM

Healthcare

WHY USE A PATIENT'S JOURNEY MANAGEMENT SYSTEM?

Impact to the Healthcare Provider

With a 360-degree view, you'll simply get access to your patient's data. This system lets you see your key performance indicators (KPIs), quarterly performance, appointments, consultation, diagnosis, and procedure.

We ensure that you'll receive an efficient software setup, guidance, and sessions from a certified expert.

Impact to the Patients

Patients experience exquisite customer service as their inquiries go straight to the agents. Their diagnostic tests, prescriptions, and other details are automated in the CRM.

WHAT DOES THE PATIENT JOURNEY MANAGEMENT INCLUDE?

Electronic Health Records (EHR)

Collect patients' records and diagnoses all in one place.

Electronic Consult

Have remote consultations with patients remotely.

Electronic Prescription

Send prescriptions to patients online in this system.

Patient servicing

The customizable service gathering process.

360-degree view

View activities, appointment history, cases/complaints, consultation information, procedure information, and diagnostic information.



Track patients' journey, assign tasks, and view laboratory results all in one platform.



Powered with the world's #1 customer relationship management (CRM) software, Salesforce



Help your team comply with data security and communication.



Designed to get you ready in just three weeks

PREREQUISITES:

- Patient Database
- Tickets database
- Tickets category type/matrix



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