MTX

988 Crisis SafeResponse

Supporting emergency mental health services and your agency's response to the federal 988 mandate.

Whether your agency needs an end-to-end system or individual elements to bridge the gaps, our modules are designed specifically for the 988 initiative, which mandates "988" as the nationwide, three-digit phone number to connect those in crisis with suicide prevention and mental health emergency services.

FEATURES:

Flexible Volumes and Surge Support
Adjust staffing needs to supplement your existing team and operate your end-to-end mental health and suicide prevention support center.

Network of Mental Health Services
Create the linkage to care, connecting providers, hospitals, clinics to resources, such as availability or scheduling of beds.

988 Dispatch (CAD) Systems
24/7 dispatch of appropriate professionals, utilizing geolocation features, with CAD systems pressure-tested to meet CJIS and 5 9s standards.

Data Analytics and Dashboard
Increase the visibility of services at treatment facilities, agency capacity, utilization rates, call trends and volumes, hospital admissions and more.

Interagency Case Management
Triage events in real-time and communicate with behavioral health agencies, hospitals, treatment facilities and law enforcement.

Seamless Billing
Allow agencies to invoice services through a complete revenue cycle management system.

Wraparound Services
Provide customized services to specific at-risk populations while remaining PII/PPI and HIPAA-compliant.

Call Center
Statewide, 24/7 dedicated crisis response call and text chat line is available to citizens through 988 number.

BENEFITS

Includes marketing services to communicate the use of 988 throughout your community

Utilizes one system to coordinate crisis stabilization services and follow-up care

Decreases repetitive emergency services and recidivism in correctional institutions by connecting patients with support systems

Shares information with relevant organizations, agencies and medical providers

Configurable modules to meet any agency's needs on the existing platform through technology-agnostic design

Mobile crisis unit ensures continuous location of the individual in crisis and verifies that hand-off has occurred

www.mtxb2b.com