

# CASE STUDY

RAZORTALENT.COM



## PROBLEM

### MBS LEGACY SYSTEM

Currently system working on Oracle forms technology on WebLogic server. Projection is that oracle forms will go out of support, and the legacy application's BOSS/AMAS/GAR/MADSS will be functioning but without any support from the Oracle.

## SOLUTION

RAZOR team convert into ORACLE APEX or Salesforce, redesign with the help of VA BTRS/operation team, to reduce or optimize current operation which will reflect in new and improved proposed application. This application can(will) do real-time member's eligibility validation for this benefit, and for their family members for this benefit. This will also reduce redundant data, this way, will ensure data integrity. This application can integrate with other applications like WEBPMC and NGL are few to name.

## RESULT

This will reduce members stay on the benefit request page, as well as benefit request maintenance. Also, less time spend by user then less prone to have problem ticket. This will also ensure that all application user can login into just one portal, instead of juggling number of applications to do same tasks.