



AttorneyOnline

Legal Practice Management System

FAQs



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FAQ (Frequently Asked Questions)

1. What is AttorneyOnline ?

AttorneyOnline simplifies the firm's daily operations, enabling the attorneys to manage, store, and track legal cases and records (e.g., contacts, matters, documents, tasks, activities, expenses, etc.). AttorneyOnline is a matter management solution on Salesforce Cloud, giving you all the benefits of a law firm.

2. What is the AttorneyOnline App?

It allows access, edit, create, and save matters and its transactions in a few clicks. It makes it easy to convert matter and its related records into electronic form.

3. What are the benefits to use this Application?

The main benefit of using this application is the security it provides. The information on this application is fully secured.

4. Can multiple files be uploaded for one matter?

Yes, multiple files can be uploaded for one matter.



5. Can we attach documents to the email?

Yes, we can attach documents to email.

6. Can we access this application offline?

No, you cannot access this application offline.

7. Can I be able to download document files?

Yes, you can download document files.

8. Can I be able to send the Invoice via Email or any other way to the client?

You can only send an Invoice via Email.

9. Can I get an overview of the AttorneyOnline?

Yes, you can see all the statistics in reports and dashboards on the home page.

10. Can we attach invoices directly to emails from the AttorneyOnline app?

Yes. The AttorneyOnline app provides a better way. No more downloading a file and re-uploading it to an email.

11. What happens if I delete records in AttorneyOnline App?

Permitted users can delete records per business rules. Deleted records are moved to recycle bin. You can view, restore, and permanently delete records in the Recycle Bin.



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