Standard

After we review your requirements, we create an implementation plan, which we review with you to ensure that we account for all of your requirements.

Customer Community is configured to include the following:
- Create a Community using the Napili (Customer Service) template
- Set up a custom Community URL
- Apply company logo & color scheme
- Set up landing tab or page
- Configure security for data visibility
- Profile, object & field level security
- Internal user training
- Customer user guide
- Community list views
- Lead or case assignment rules
- Post-implementation support

Finally, we hand off your new Customer Community platform to you with an intensive two hour in-person or web-based training session.

Synthesis will provide 2 hours of additional phone and email support, plus necessary tweaks to your implementation for 4 weeks after handoff

Synthesis Systems Customer Community (Napili Template) Quick-Start implementation is the best way to quickly get started in the Customer Community and receive a fast return on your investment.

This is a basic Quick-Start to get Community up and running. It includes basic customization of the standard UI and the use of Community Templates and VisualForce.

Synthesis can preform custom Community implementations, but due to the unique nature of each one, we would need to discuss your specific needs before submitting a proposal.

Also, note that this Quick-Start only applies to the Customer Community, not Customer Community Plus.

TALK TO OUR EXPERTS TODAY FOR MORE INFORMATION ON PRICING & DELIVERY MODELS.

Accelerate your Subscription Journey with Salesforce. Talk to Us Today!

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