



MAVEN MULE
VALUE-DRIVEN SOLUTIONS

Maven Documents and Millbank FX Limited

How Maven Documents helped Millbank to get
down to **0 Service Desk issues reported** regarding
generated documents



M I L L B A N K | F X

Millbank FX is an
international foreign
exchange institution,
providing bespoke services

The Challenge

The main challenge was to consolidate and bring a various **legacy and mastodonic trading systems components and infrastructure** on top of the Salesforce platform.



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The Solution

With Maven Mule professional services and products on top of the Salesforce a Millbank FX re-invented the way how FX trading is done in the future. Multiple different legacy desktop and online systems are replaced and all required trading functionality (with end to end journeys and real time companies risk and currency exchange rates information) moved to the Salesforce. **All different confirmation documents are managed by Maven Documents like payment confirmations, trading summaries and others**



The top of the slide features a background image of a city skyline at dusk. On the left is a classical building with many windows, and on the right is a modern glass skyscraper. A thick, bright orange wavy line separates this header area from the white content area below. The text 'M I L L B A N K | F X' is displayed in a white, spaced-out, serif font across the top.

M I L L B A N K | F X

Key Results

Millbank FX Limited rebuilt the trading platform on top of the Salesforce and Maven Mule solutions

0

Service Desk
issues
reported

Real-Time

Rate
monitoring
with
notifications

100%

All required
template
styling
applied

What Millbank team says about the experience



Superb templates covering a multitude of options. We have been able to design, edit and issue documents within 5 minutes. We issue invoices, deliver client information and issue trade notes in one environment with ease."



Scott Williams
Head of training at Millbank FX



Want to find more?



contact us at
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