



MAVEN MULE
VALUE-DRIVEN SOLUTIONS

Maven Documents and VodafoneZiggo

How Maven Documents helped VodafoneZiggo to
reduce Total Cost of Ownership **by 2000%**





VodafoneZiggo is a leading communication provider in the Netherlands

The Challenge

- ✓ VodafoneZiggo needed **easily manageable, scalable and high-performance solution** to cover different and complex use cases on dynamic document generation (Quotes, Order Confirmations, Agreements, etc).
- ✓ Solution needed to cover all required **complex templating scenarios** by providing required set of **built-in elements** and **exposing required API** to enable easy plug-in into bespoke processes and existing customizations.
- ✓ Legacy Solution was **not user-friendly and difficult to maintain** in a long run





The Solution

- ✓ Maven Mule provided full working **Proof of Concept in a few hours** from the RFP and covered all requested **complex scenarios out of the box**.
- ✓ **Maintenance Cost** of the document generation solution **decreased** a lot in comparison with a legacy system
- ✓ Maven Documents solution can also be **easily integrated** with other systems for any post-document generation processes as well as providing a lot of out of the box automated actions such as field updates, auto-sending of emails, etc.
- ✓ Maven Mule professional services also became a main enabler and crucial partner in all required bespoke heavy customizations.





Key Results

VodafoneZiggo leverages Maven Mule to overcome complex business challenges with dynamic document generation needs

>20x

Shorter Time
to Market
(5 days to 2
hours)

2 days

Swift
migration from
the old used
tool

0

Customizations
(in contrast to
the old tool)

≈2000%

Reduced Total
Cost of
Ownership

What VodafoneZiggo team says about the experience



We are using Maven Documents for generating all kinds of contracts and quotes. It is very easy to configure templates and all kinds of ruling within these templates. We were on Conga and the migration to Maven doc went very smoothly, this is due to the product, but also the Maven Mule team and support. In my opinion Maven Doc is THE document generation tool on the Salesforce platform."



Abdul Ben Jaber

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Want to find more?



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