EXPERIENCE CLOUD QUICK START

salesforce   sigmasoft™

Customer Community (Napili Template) QuickStart implementation is the best way to quickly get started with the Customer Community and receive a fast return on your investment. This is a very basic QuickStart to get a community up and running but does not include more than basic customization of the standard UI and does not include the use of Community Templates or VisualForce. Sigmasoft has the capability of performing custom Community implementations, but due to the unique nature of each one, we would need to discuss your needs before submitting a proposal. This QuickStart also only applies to the Customer Community, communities allow searching for articles, Logged-in users can post questions to the community and participate in discussions in the feed. Profile details, Chatter feed and the list of cases are all accessible from the profile menu. The template is optimized for any device.

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After we review your requirements, we will create an implementation plan, which we review with you to ensure that we meet all your requirements.

Customer Community Configured to include:

- Create a community using Napili (Customer Service) Template.
- Set Up Custom Community URL.
- Apply Company Logo & Color Scheme.
- Set up Landing Tab or Page.
- Configure Security for Data Visibility.
- Profile, Object & Field Level Security.
- Internal User Training.
- Customer User Guide.
- Community List Views.
- Lead or Case Assignment Rules.
- Profile details, Chatter feed and the list of cases are all accessible from the profile menu
- Supports Knowledge, Cases and Q&A modules.
- Custom community components using LWC.
- Creating custom pages for Community using standard and custom components.
- Login & Registration can Integrating with third app for login support like Google loin, Facebook login or Amazon login.
- Page Variation to target different audiences.
- Set Up Lightning Communities with a Guided Setup Flow.
- Criteria-Based Audiences target specific members of your site with the right content.
- Creating Featured Topics.
- Create and modify content criteria that define offensive language or inappropriate content that you don't want in your Experience Cloud site. Content criteria are used in rules to moderate member-generated content, such as posts and comments.
- Post Implementation Support.

Finally, we hand off your new Customer Community platform to you with an intensive in-person or web-based training session.

After Launch

- Over the course of the next four weeks after the handoff
- Provide two hours of additional phone or email support.
- Provide tweaks to your implementation.

Standard Package – US $ 1,44,000 – 1,80,000

No of Resources – 6

Project Duration – 8 to 10 Weeks

SIGMASOFT at a glance

- Number of employees: **250+**
- Number of customers: **100+**
- Salesforce platform experience : **16+**
- Number of completed projects: **100+**
- Certified Digital Transformation consultants: **100+**
- Location : **Santa Clara, Halifax, Dallas, Bangalore, Hyderabad**

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