

Tableau Dashboards offer improved data insight

UnitedHealthcare



INDUSTRY

Healthcare

SIZE

125,000+

LOCATION

USA

USE CASE

Tableau Dashboards

HIGHLIGHTS

- Identified insights and opportunities and improve operations
- Enhanced insights around profitability, care coordination, birth outcomes, and appeals process
- Sustained success through ongoing enablement and training activities

Company Overview

UnitedHealthcare is the health benefits business of UnitedHealth Group, a diversified health care company dedicated to advancing health care, based in Minnetonka, Minnesota. In 2019, it was the second-largest healthcare company by revenue with \$242.2 billion, and the largest insurance company by Net Premiums. UnitedHealthcare revenues comprise 80% of the Group's overall revenue.

Business Situation

UnitedHealthcare (UHC) Nebraska offers a range of benefits and services to serve Nebraska's Medicaid population. Like all healthcare organizations, UHC Nebraska relies on data and making that data available to decision-makers to facilitate effective decision-making. They had several challenges with limited insight into their data and needed to improve to ensure they could continue addressing the operations workflow.

Solution

SpringML came in and helped UHC Nebraska implement a variety of Tableau dashboards to help the business identify insights and opportunities and improve operations, and also enable the organization to sustain success long term after our engagement.

Results

Through the dashboards developed in consultation with UHC Nebraska staff, the organization has enhanced insights around profitability, care coordination, birth outcomes, and appeals process. The organization is also being equipped for sustained success through ongoing enablement and training activities.

Ready to start your journey?

Contact us at salesforce@springml.com

Find more at:

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