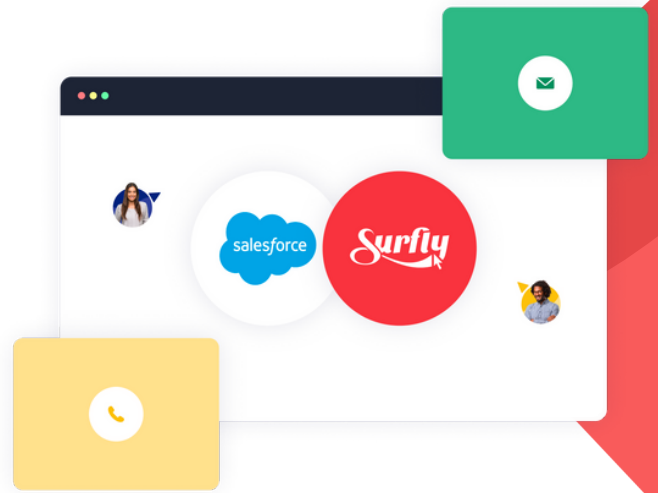
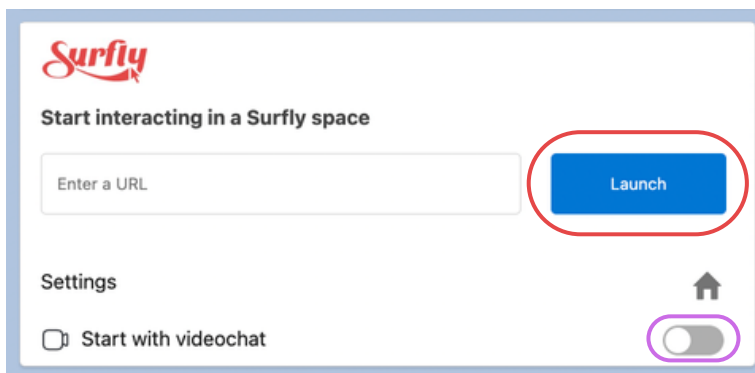




Surfly app – Usage guide

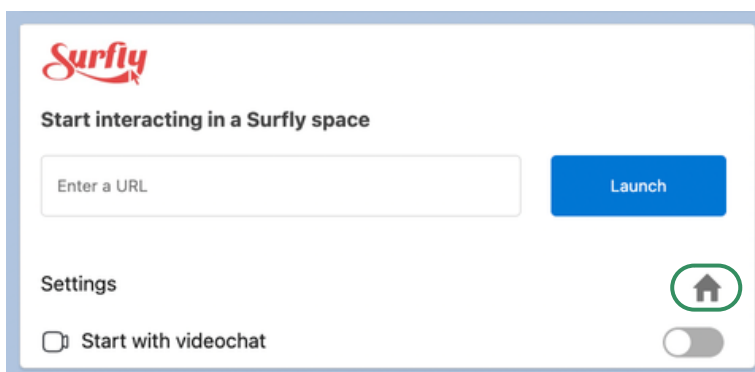


With Surfly's Salesforce App your agents can now initiate Surfly co-browsing and video chat sessions right from within Salesforce.



Launching a Surfly Space is simple – just add a URL and press "Launch".

If you prefer to have video chat enabled from the start, check the "Start with videochat" box.



The "home" icon takes you to the Surfly dashboard, allowing you to customize the Space settings. (Admins have a "settings" button instead)

After the session begins, you have a participants bar, on the top left, that allows you to invite new participants, admit participants that are waiting to be accepted, and view or mute existing participants.

On the top right, you have the interactions bar with options to toggle drawing mode, video chat, and provide interaction permissions to users.

Feeling confused about all these options? [Watch our product video](#) for more.