



Happy Agents. Better conversations.

Increase NPS without the cost: Our AI plugin helps customer support agents have more fulfilling customer conversations.

We build AI technology to serve and assist people, not replace them. Deepdesk makes jobs less tedious by providing digital agents with the best answer to any customer question in real time. By also delivering insights based on conversation data, we help agents make better decisions.

The result: better conversations and happier agents.

Deepdesk.
Think human

How we do it

Deepdesk's AI technology is **able to understand customer conversations** and present an agent with the best possible answers, links, and other digital resources to respond to any customer query in real-time.

Our technology uses positive customer outcomes to **continually improve conversation suggestions**, while also enabling managers and agents to create and manage content. Deepdesk's unique approach uses all conversation data in real-time to ensure **content is always relevant**.

Who we do it for

We put the agent first. By focusing on reducing repetitive tasks and providing the tools to have more meaningful conversations, agents are happier and customers are happier. This increases CSAT scores and overall operational efficiency. Deepdesk has done this for customers across a wide range of industries:

Some of Deepdesk's customers

VATTENFALL 

knab

vodafone  ziggo







swisscom

telenet 



Telecommunications

Every agent is an expert

A wide range of technical (and urgent) customer support issues means agents need to have the right information at their fingertips in real-time. Using Deepdesk, agents can be experts on any subject and always provide the best answer.



Healthcare

Private and meaningful interactions

Data privacy, security, and personally connecting with customers are keys to success in a healthcare contact center. Deepdesk provides the highest levels of data protections, and enables more meaningful conversations for our healthcare customers.



E-commerce

Private and meaningful interactions

A very large product range means lots of different questions across many subjects. Using Deepdesk, our e-commerce customers can ensure that their agents always have the right answer to any question.



Financial Services

Compliant conversations

We understand that security and compliance are crucial in the Financial Services industry. This is why we adhere to the strictest security standards and offer a full range of auditing and compliance features.

Integration with industry leading solutions

RingCentral

zendesk

GENESYS™

dimelo ↗

Anywhere365®

salesforce

LIVEPERSON

NICE

Interested in learning more about Deepdesk?

Contact us at hello@deepdesk.com.