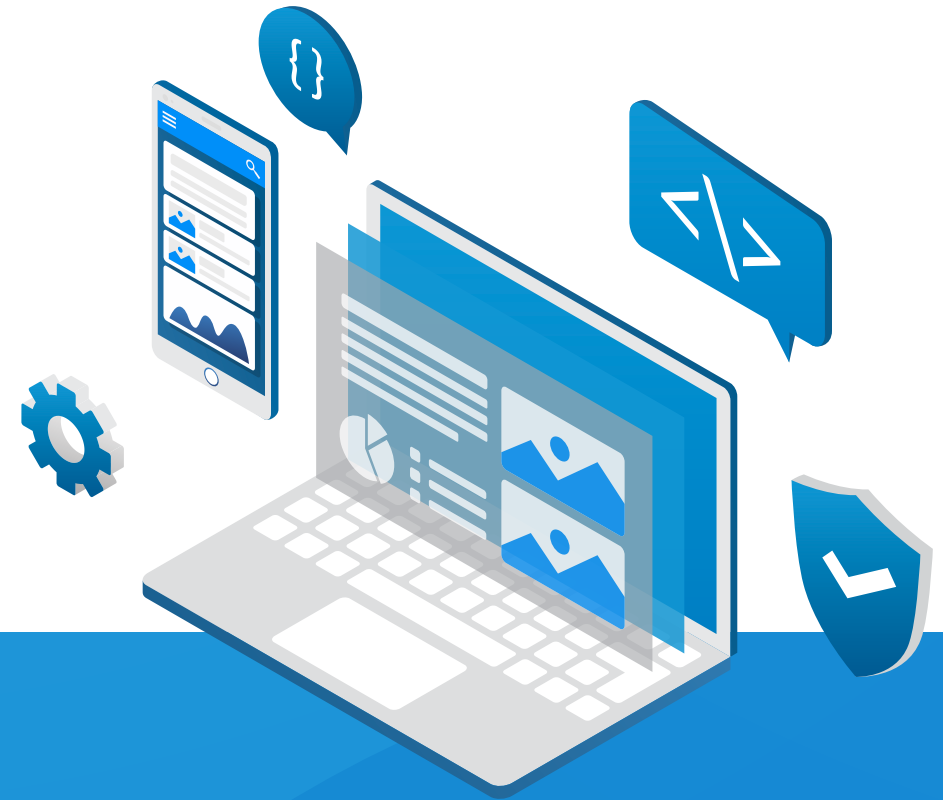




Technology solutions to help businesses and societies flourish



ABOUT US

ShrineSoftware is a privately owned IT Support and IT Services business formed in 2015. Today we're proud to boast a strong team of IT engineers who thrive on rolling up their sleeves and solving your IT problems and meeting your business needs. We are on a mission to exceed your expectations and form a long-term, mutually beneficial relationship with you.

CORE VALUES

Our values are the guiding principles upon which ShrineSoft was founded and how we strive to conduct our business on a daily basis.

Values establish our view of the world as we shape the future. They determine how we treat each other. Our values are to:



Commitment

Be accountable, work together as a team and communicate clearly.



Community

Creating a positive place to work and supporting ethical initiatives.



Innovation

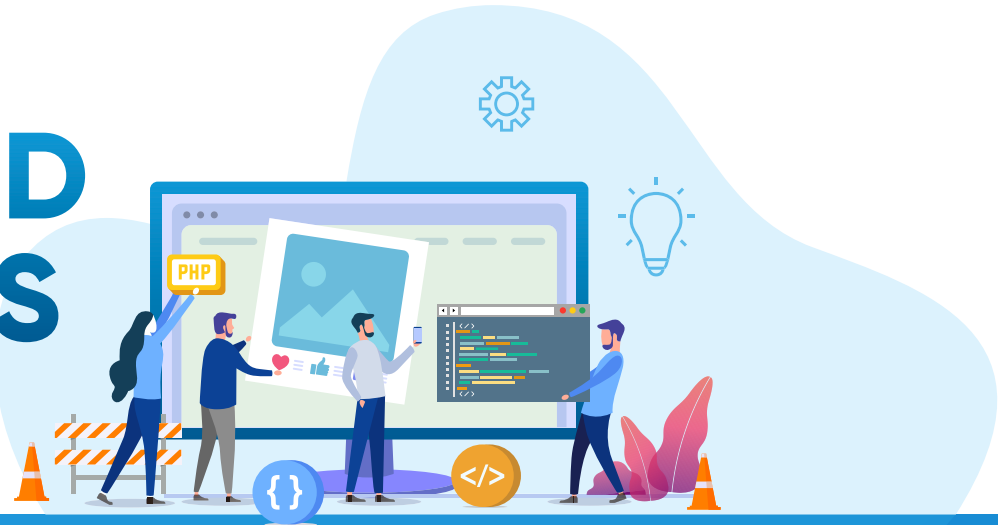
Think outside the box, challenge constructively and act before others do.



Excellence

Always deliver exceptional quality, accomplish and improve.

SOFTWARE AND TECHNOLOGIES



Salesforce



**Responsive
Web Apps**



Java Apps



Hybrid Apps



Node JS



Vue JS



**Mobile Development
Applications**



**Mobile & UX
Strategy**



**Heroku /
Heroku Connect**



Native Apps



Angular



Full stack

INDUSTRIES WE SERVE



CUSTOMER
SERVICE



ANALYSIS



MARKETING



FINANCE



CRM



IMPLEMENTATION



SALES

SOME OF **OUR ESTEEMED CLIENTS**

We have successfully worked with some of the leading names across various sectors and we believe our core values of constant innovation and commitment to excellence have been key in our journey so far.

OUR CLIENTS WORK PORTFOLIO



VOLVO CARS USA

We have worked for managing Salesforce Customer Community and Sales/Service Cloud customization for Volvo Cars.

Main goal of this project was to develop a customer friendly community with very good UI an UX experiences for their reseller as well as end customer.

This communities allowed their reseller to manage their leads and opportunity in salesforce, as well as to book complaints, track reports and performance of their teams.

This project was later extended and we have helped their other development team on some of their other integrations work as well.

TELSTRA

We worked with Australia's leading telecommunications and technology company, with operations in more than 20 countries, including in some parts of India.

We are involved mainly in development, operational support and incident management, and end to end life cycle management of Telstra's Mobiles Services software built in Salesforce and getting used by Agents and Ecomm Customers.

We are also members of a cross functional team who work with Agile methodology, and also drive DevOps Operations, along with production incident support.



NETOMI

Netomi is an AI-first customer service platform that enables companies to deliver the highest quality customer experiences while significantly reducing cost. Netomi is based in San Francisco and has offices in New York and India.

We built a couple of integrations and external apps to enable the external entity to use the netomi AI platform.

Apps which has been built by us are largely used by Zendesk and Salesforce customers who want to use netomi AI to drive their business. Our Netomi Salesforce app is a part of app exchange now and have been used by their major customers including some of Fortune 500 companies as well. We are still actively working with Netomi to support their end customer for any salesforce customizations related to this app.

LAVU

Lavu's iPad point of sale system is the world's leading mobile POS for restaurants. Lavu is very first iPad POS system in the App Store and currently being used by thousands of restaurants in over 90 countries.

We are responsible for building scalable and highly effective digital marketing software with help of Salesforce to generate qualified leads, nurture existing leads and help move them through the sales funnel with appropriate levels of engagement.

Responsible for managing the functional requirements of marketing programs and operational workflows

We also provided necessary Salesforce administrator support round the clock to Lavu Salesforce users .



CITRIX

Citrix is a cloud company that enables mobile workstyles. Citrix provides technology that empowers organizations to unlock potential & deliver a better employee experience. Citrix goal is to give people the space to succeed & do their best work - wherever they are.

Our object to Provide technical domain expertise and work with team (Developers, Product Owners, Architects, Business Analysts, and other Tech Leads) to ensure integration development requirements are aligned with scope, schedule, priority and business objectives

We are also responsible to Maintain, enhance and support current integration app and, Identify and addressing the problems with existing system. We also provided sev1 support to troubleshoot production issues and drives solutions out of a wide variety of complex problems.

THE HUDSON BAY(HBC)

HBC's leading banners across North America. Founded in 1670, HBC is the oldest company in North America.

Our responsibilities for defining, building, and delivering technical solutions for the Hudson's Bay Digital Technology team. They will maintain the long-term technical vision alongside the day-to-day execution of new features on the Hudson's Bay e-commerce site. We are directly coordinating with the Engineering managers and digital team owners to address all issues they are facing to successfully drive their end to end support operations using Salesforce Service Cloud.



LADYBOSS

Having helped over 700,000 women, LadyBoss is on a mission to support the health goals of the busy women. We took end to end responsibility of Salesforce Sales Cloud, Service Cloud and Marketing Cloud.

We took care of all necessary integration required to make a well functioning system which provide sales, services and marketing ease to end users. We also took care of driving large number of marketing campaigns using Salesforce Marketing Cloud in this Project.

We Built an out of bound customer community running on top of force.com site rather than using Salesforce native customer community to save a cost and providing a free access to 5 million ladyboss customer to place orders, track orders, manage their subscriptions or going through help guide or contacting a support agent on single force.com site from day 1 of their first purchase with Ladyboss.

We also supported SAP Migration, Woo Commerce Integration and Inventory and Shipping Management system integrations for them.

UNION BANK OF PHILIPPINES

UnionBank, is one of the universal banks in the Philippines and the tenth largest bank in the country by assets.

Our Team of salesforce developer worked with Union bank of Philippines to address some ongoing issues with their legacy system built on Salesforce and also help with a large number of new integrations to support their new APIs of credit management.

We also enhance their Account Aggregation and VOI/VOA Services by enabling Salesforce to use updated APIs. We have also worked with them on designing and developing mortgage calculator, which allows to calculate the credit score and decide what is the maximum amount of loan can be given to particular customer.



EQUINIX

Equinix power the world's digital leaders Top-tier enterprises and providers harness our trusted global platform to bring together and interconnect the foundational infrastructure that fuels their success. With Equinix, digital leaders scale with agility, speed the launch of digital services, seamlessly connect to customers and partners, and deliver world-class experiences.

We have been involved with Equinix salesforce development which includes 3 rd party Integrations, Salesforce UI and UX with Aura and LWC, Setting up their service channels and Einstein bot.

We have worked with Equinix stack holders for number of short and long projects and helped to launch their salesforce instances to their various business process and to any new on boarder company by them.

CISCO

We have been working as resource provider for Cisco, and they have worked with our developers on multiple internal projects for them. This project mostly involves work like Integrations, Aura and LWC as well as some of mulesoftware configurations as well. We have been working with them over a year now on their financial cloud setup and have been involved in end to end development and deployments.

CONSTRUCTABLE

We have been part of development team for Constructable, this project was designed for managing their current construction project as well as their sales funnel, this project involves LWC, apex and trigger work. We have been task to design a system with all the automation, validations as well as reporting and dashboard. Later on client decided to have customize UI using LWC for their home page and some of their record pages as well.

FEW MORE INDUSTRIES WE SERVED OUR SERVICES AND SUPPORT





THANK YOU

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