



VectorX

Health Check

A healthy org is a happy org.
Have you had your check-up lately?

Are you experiencing frustration with **slow performance**, **security vulnerabilities**, and **low user adoption** of your Salesforce org? A health check for your org will help identify any pain points and provide a **prescription for improvement**. Trust us, you'll feel the difference with knowledge of how to improve performance, enhance security, and increase user satisfaction.



How it Works

Health Check &
Org Audit Kick-Off

Stakeholder Interviews
& Reverse Demos

Examination of Salesforce
Org & Environment

Development of Scorecard,
Findings & Recommendations

Executive Readout of
Health Check Report

Benefits of a Healthy Org

Performance



Best Practices



Security



User Adoption



Data Quality



Stability



Governance



Increased ROI



Ready to schedule your check-up?
Give us a call or shoot us an email!
470.243.4770 | engage@vectorx.com

VectorX.com



Service Overview

Why do a Health Check?

- Can increase user adoption, speed up overall org performance, increase your data quality, and bring stability to your org
- Increase in ROI based on putting health check insights into action
- Get lightyears ahead with actionable insights based on standardized audit and inspection areas
- Keep your admins up-to-date with small changes and in control of your system

What's Included

- Benchmarking of your system against industry standards and best practices
- A reverse demo and deep dive into your org to gain an understanding of your system's intricacies
- A comprehensive breakdown of your org's health and a report outlining the findings and recommendations
- A scorecard that summarizes your health standing, making it easy to track progress and measure improvements over time.

The Statistics

- A 2023 Gartner survey shows 84% of customer service and support leaders cited customer data and analytics as very or extremely important in achieving. A health check can help identify where data quality can be improved.
- 67% of CRM customers said that finding time to evaluate systems was a major problem. Letting us perform a health check for you can save you time and ultimately money as well.
- 83% of senior executives explained that their biggest challenge was getting their staff to use the software. A health check can help improve user adoption by simplifying and speeding up your processes and system.

Audit & Inspection Areas



**Security
Assessment**



**Data, File &
Platform Limits**



**Config Quality & UI
Optimization**



**Object Model &
Data Relationships**



**Build Quality &
Code Coverage**



**Installed &
Integrated Packages**



**Enterprise Data
Architecture**



**Reporting &
Analytics**



**System Governance
& Policies**