Brite SYSTEMS

IN DCS IMPROVES OUTCOMES FOR CHILDREN & FAMILIES WITH CLOUD-BASED SOLUTION

Indiana Department of Child Services (IN DCS) employees work diligently day in and day out to ensure children and families are safe. With a 20-year-old legacy system, DCS employees could not perform daily tasks easily or efficiently. Brite Systems understood the needs of DCS and proposed a cloud based solution, adopting Salesforce as a platform. The features of the solution will expand the effectiveness of the agency and its employees. Among the advancements, Brite Systems is introducing a mobile platform to allow case workers accessibility on home visits and promote timely documentation. Overall, the Salesforce solution will improve outcomes for infants, toddlers, and families and make Indiana a fun place to live, play and grow!

Company

Indiana Department of
Child Services (DCS)

Headquarters

Indianapolis, IN

Industry

Public Sector, State and Local

Technology Solution

Salesforce CRM

Results

Pending

This project is currently
underway. We look forward to
sharing the successes of this
iniative in the coming months.

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Indiana Department of Child Services (IN DCS) needed an enterprise
software platform for the child safety and prevention program. The improved
system will support the business requirements and processes for case
management. With the expertise and technology skills of Brite Systems, DCS
case workers will have the tools to effectively engage Hoosiers in need.

Challenges and Opportunities
• Replace a 20-year-old legacy system providing data segmentation and
granular form and field role-based security
• Combine all 55 DCS prevention sites into one database version
• Introduce a mobile platform for case workers to access on home visits

Why Brite Systems?
• Proven ability to translate customer needs into a fully operational system
• Expert technology talent skilled in software development and integration
• Results driven team with a proven track record for success

Value-Driven Results in Production
• State of the art, modern, cloud-based system that is web and mobile
enabled on a Salesforce platform
• New enterprise system that utilizes a common data model with a
multitenant architecture
• Fully integrated, highly scalable, and secure HIPAA compliant solution

I SINCERELY APPRECIATE BRITE SYSTEMS' ABILITY TO
ACCOMMODATE THE NEEDS OF OUR ORGANIZATION, WITH
FLEXIBILITY, AND WITHOUT COMPROMISE OF THE QUALITY
AND VALUE OF THEIR DELIVERABLES.

KEVIN JONES, CIO, INDIANA DEPARTMENT OF CHILD SERVICES