QUICKSTART—SALESFORCE EXPERIENCE CLOUD

Standard Package—$15,000
Timeline—4 weeks

Commerce CX
QUICKSTART

QuickStart packages allow you to begin using Salesforce soon and hit the ground running. From our experience with hundreds of Salesforce implementations, we've discovered the best practices to give you a fast return on your Salesforce investment and lay the groundwork for long-term success. These recommended configurations allow you to begin using Salesforce immediately upon project completion and provide a solid foundation for your future Salesforce goals.

Advantages of a QuickStart Package
- Begin using Salesforce in a matter of weeks
- Receive expert guidance for your Salesforce plans
- Includes clearly defined deliverables
- Flexible time and materials approach

Scope
Customer/Partner/Employee Community configured to include:

- Create 1 community using a predeveloped Customer/Partner/Employee Service Template
- Set Up Custom Community URL
- Apply Company Logo & Color Scheme
- Set up a Landing Tab or Page
- Configure Security for Data Visibility
- Profile, Object & Field Level Security
- Internal User Training
- Customer User Guide
- Community List Views
- Lead or Case Assignment Rules

Up to 2 hour virtual at hand off
Post Implementation Support to include up to 2 hours of email or phone support in the 4 weeks after implementation

Out of Scope
Community Templates   Visual Force
Order Integration   CPQ Integration

Redefine experiences with all your users with Experience Cloud

Elevate engagement
Users create and manage their profiles that they can tailor to their interests.
Easily share custom groups and personalized content for users to participate in discussions and form communities.

Superior speed
Enable solutions with built-in Lightning components tailored to your industry needs.

Intelligent insights
Einstein AI helps guide users to the most helpful, relevant content quickly.
Recommend groups, files, and more as the AI learns and tailors its responses to user needs.

Instant integration
Extend your business processes beyond Salesforce to seamlessly integrate with third-party systems.
Empower your teams to share files across multiple communities and third-party systems while maintaining a centralized view.

Streamline processes
Easily integrate any record, share files, and infuse data from other systems so that information remains consistent across multiple communities to ensure of-the-moment accuracy.

Customer Community
Reduce service calls by pointing customers toward FAQs, knowledge articles, or discussions.
Provide customers with direct access to their data in a cohesive branded experience.

Partner Community
Streamline approvals, onboarding, quote processing, and more.
Provide complete performance visibility with a single-entry point to dashboards, data, and files. Build a knowledge base of dashboards, data, and files.

Employee Community
Create a single source of truth for critical news, updates, and company information.
Allow employees to collaborate in real-time on projects using files from Microsoft OneDrive, SharePoint, Google Drive and Box.

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