

Provider Network Management

Amplify Your Salesforce Investment

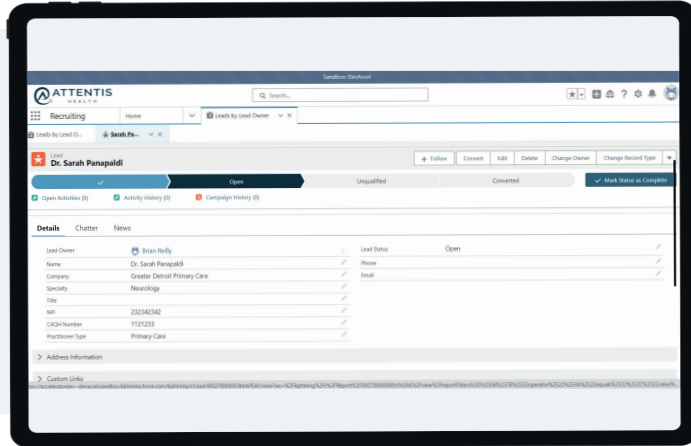
Attentis Consulting's Provider Network Management accelerators, called 'AmpliFires', offer a comprehensive software solution designed to streamline and enhance provider network management processes for health plans. These AmpliFires address the critical challenge faced by health plans in effectively managing their provider networks, enabling them to overcome common hurdles and achieve operational efficiency. Leveraging the power of Salesforce and Attentis Consulting's expertise, our AmpliFires deliver significant time-to-value gains and empower organizations to achieve their Provider Network Management objectives with confidence.



Key Features & Benefits:

- 1 Streamlining Network Adequacy Assessment:** Attentis AmpliFires include an adequacy application that provides network adequacy analysts with out-of-the-box reporting and dashboarding capabilities. This enables quick identification and resolution of gaps in network coverage, ensuring effective meeting of member or customer needs.
- 2 Targeted Campaigns for Provider Recruitment:** The pre-built recruiting application enables recruiters to efficiently manage lead queues and streamline call down campaigns. Guided flows facilitate more effective and personalized engagement with potential providers, generating desired leads for strategic expansion of the provider panel.
- 3 Frictionless Provider Self-Service:** The AmpliFire kit incorporates self-service portals, enabling providers to refer colleagues, apply for the first time, and perform recredentialing tasks. Leveraging Salesforce's OmniStudio, pre-built guided flows simplify the process and minimize friction, enhancing the overall provider experience.
- 4 Rich User Experiences and Document Management:** Salesforce's OmniStudio powers unique and rich user experiences for each persona involved in provider network management. The system enables efficient collection of all required information and documents from providers. Integrations with document signing software, such as DocuSign, further streamline provider interactions.
- 5 Comprehensive Credentialing and Workload Management:** Attentis AmpliFires leverage Salesforce's case management capabilities to holistically manage each provider's application, from credentialing through contracting to onboarding (enablement). Automated task and event management features ensure efficient workload management within the Salesforce platform.

6 Enhanced Reporting and Approval Processes: Each AmpliFire offers pre-configured full review and approval capabilities, simplifying the management of credentialing and regulatory processes across various stakeholders in the organization. Comprehensive reports and dashboards keep specialists and managers informed, enabling effective task prioritization and easy access to provider information.



7 Flexible Fee Schedules and Contract Management: The AmpliFire supports networks with both standard and custom fee schedules, catering to the unique needs of the organization. The Salesforce Health Cloud data model handles the complexity of Provider Network Management requirements, and the AmpliFire comes pre-built to leverage Salesforce's out-of-the-box features. The Contract Builder within the accelerator streamlines contract generation, saving time and ensuring data-driven processes.

8 Efficient Onboarding and Task Management: Attentis Consulting's Onboarding or Enablement AmpliFire provides the same level of reporting and dashboarding for task and case management during the transition from contracted providers to fully onboarded ones. The system automatically generates and efficiently manages the required tasks for onboarding specialists, ensuring a smooth transition.

With Attentis AmpliFires, health plans can streamline their processes, enhance operational efficiency, and effectively manage their provider networks. The comprehensive capabilities offered by Attentis

Consulting, combined with the flexibility and power of Salesforce, ensure that organizations can accelerate their Provider Network Management initiatives and achieve their goals with confidence.

About Attentis

We're Attentis Consulting, the go-to Salesforce solutions integrator for the Healthcare industry. Our team of certified Salesforce experts has the technical and industry know-how to bring our clients' vision to life. Whether it's for Payers, Providers, Pharmacy Benefits Managers (PBM),

Patient services, or other healthcare challenges, we've got you covered. Our passionate and dedicated Salesforce professionals thrive on tackling complex challenges and finding the most effective path to success—every time, on schedule, and within budget.

