

ATTENTION CRM CONSULTING

Company introduction



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Basics

- Established in 2011
- 90+ employees (Business analysts, Consultants, Developers, Admin, BDM)
- Services cover all aspects of CRM process and implementation consulting
- 300+ projects
- 185+ customers
- Key technology: salesforce.com (Gold Consulting Partner)
 - Sales-, Service-, Marketing-, Community Cloud, CPQ, Pardot, Field Service, Platform, App, Heroku, B2C & B2B Commerce, Tableau, MuleSoft
- Additional technologies: Oracle Eloqua, Microsoft CRM, Apttus



Enquiries — <u>hello@attentioncrm.com</u>

How we work

Attention CRM Consulting is helping its clients to acquire new customers and to increase the benefits of the cooperation with the existing customer base in both – business to business and business to consumer environments. We are executing business and information technology consulting projects to improve marketing, sales and service processes at companies in several industries.

SERVICES Our services portfolio includes blueprint analysis, strategy consulting, project planning, process planning, software implementation, change management, education, support, continuous business consulting after go live, offshore technology consulting.

BACKGROUND Our knowledge base is built on working CRM practices of global and local companies, processes and logic of several leading CRM software we know plus our own business process and project management innovations. We believe continuous, intense communication, flexibility and professional delivery will make a project successful.



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How we work

SOFTWARE We are cooperating and doing projects with all the globally leading CRM software: Adobe, Microsoft Dynamics CRM, Oracle, salesforce.com, Teradata and several smaller practical tools. Majority (90%) of our projects are salesforce.com.

ATTENTION SOFTWARE We develop add ons for salesforce. <u>Smart Meeting Minutes</u> enables users to create meeting minutes documents within salesforce, generate pdf version to send, and automatically send and track agreed actions/tasks. Attention Data Loader is a simple middleware, which supports load data from external systems to salesforce.

METHODOLOGY We combine waterfall and agile methodologies. Most of our projects are done in two key phases: a very short initial waterfall implementation phase (resulting in fast go live), and a longer agile evolutionary phase (resulting in user acceptance and system processes streamlined with real life). We consciously ivent our methods to improve project efficiency.



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References



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| Industrial Goods & Services | | Retail | Health Care | Food & Beverage (FMCG) | Travel & Leisure | Chemistry |
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