

**XPERIENCE1ST**

**Transforming Vision  
into Reality**



# Who we are?



## Salesforce Experts

We are a team of ex-Salesforce employees, bringing a wealth of firsthand, vendor-level expertise directly to your team

Having worked at Salesforce for years, we have covered various customer segments across the markets of the Middle East and Africa

## Maximizing Impact

For customers who has been investing in the Salesforce platform for years. Our team is passionate about helping them unlock the platform's full potential

We are uniquely experts in products like Service Cloud and Field Service, and also extends vertically into specialized sectors such as financial services and automotive

# Team Professional Certifications



# How we can help

## Empower team

Equip your team with the expertise and resources they need to fully utilize Salesforce using **Low/No Code approach**

## Tailored Solutions

Delivering customized solutions that ensure every feature and functionality of your Salesforce platform is fully optimized **based on business needs and Best Practices**

## Trusted Partner

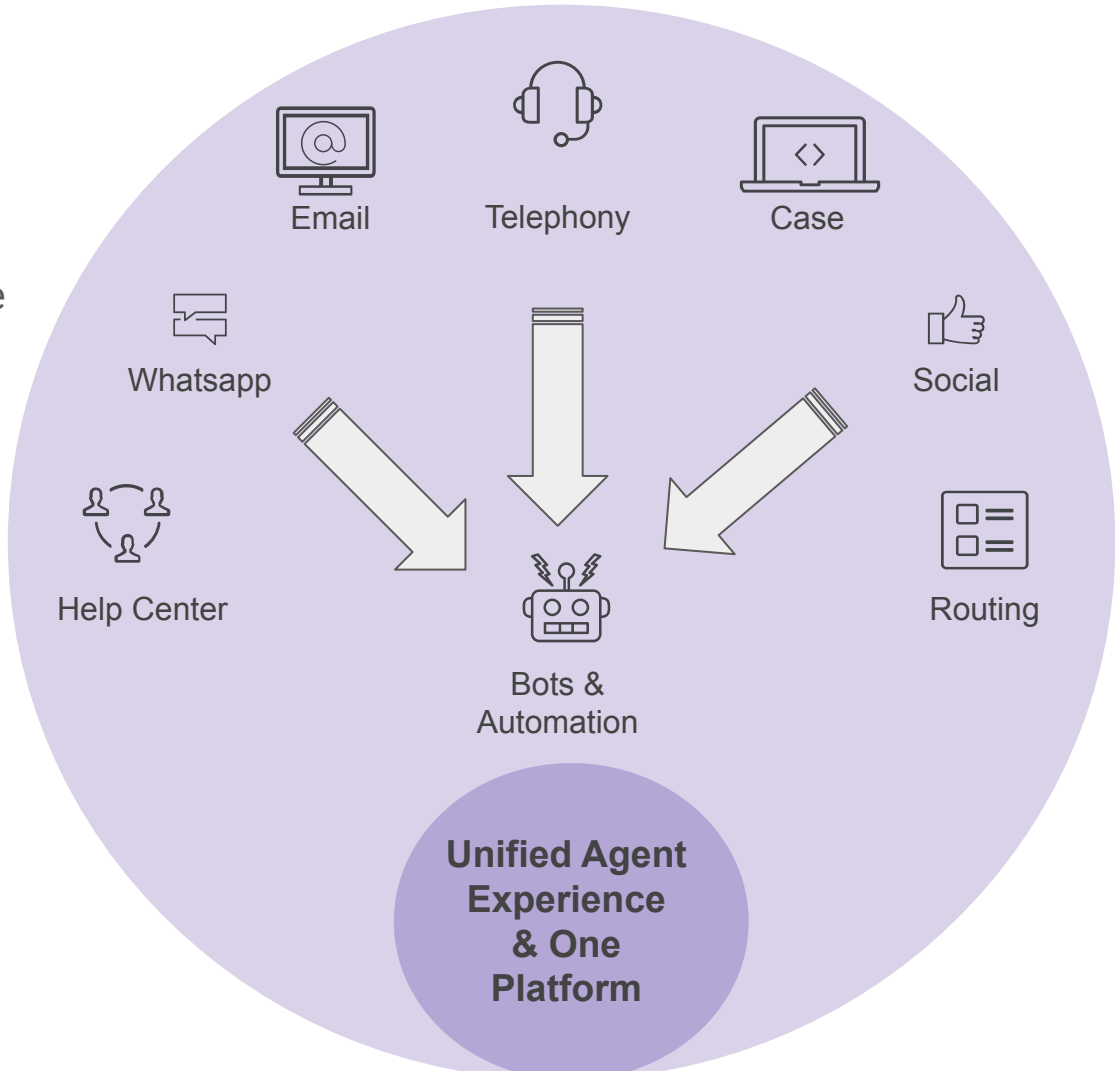
Count on us for ongoing support, expert guidance, and a collaborative partnership that thrives in synergy for a mutual success together.

**With over 30 years of experience**, Contact Center Solutions are our specialty, deeply ingrained in our DNA

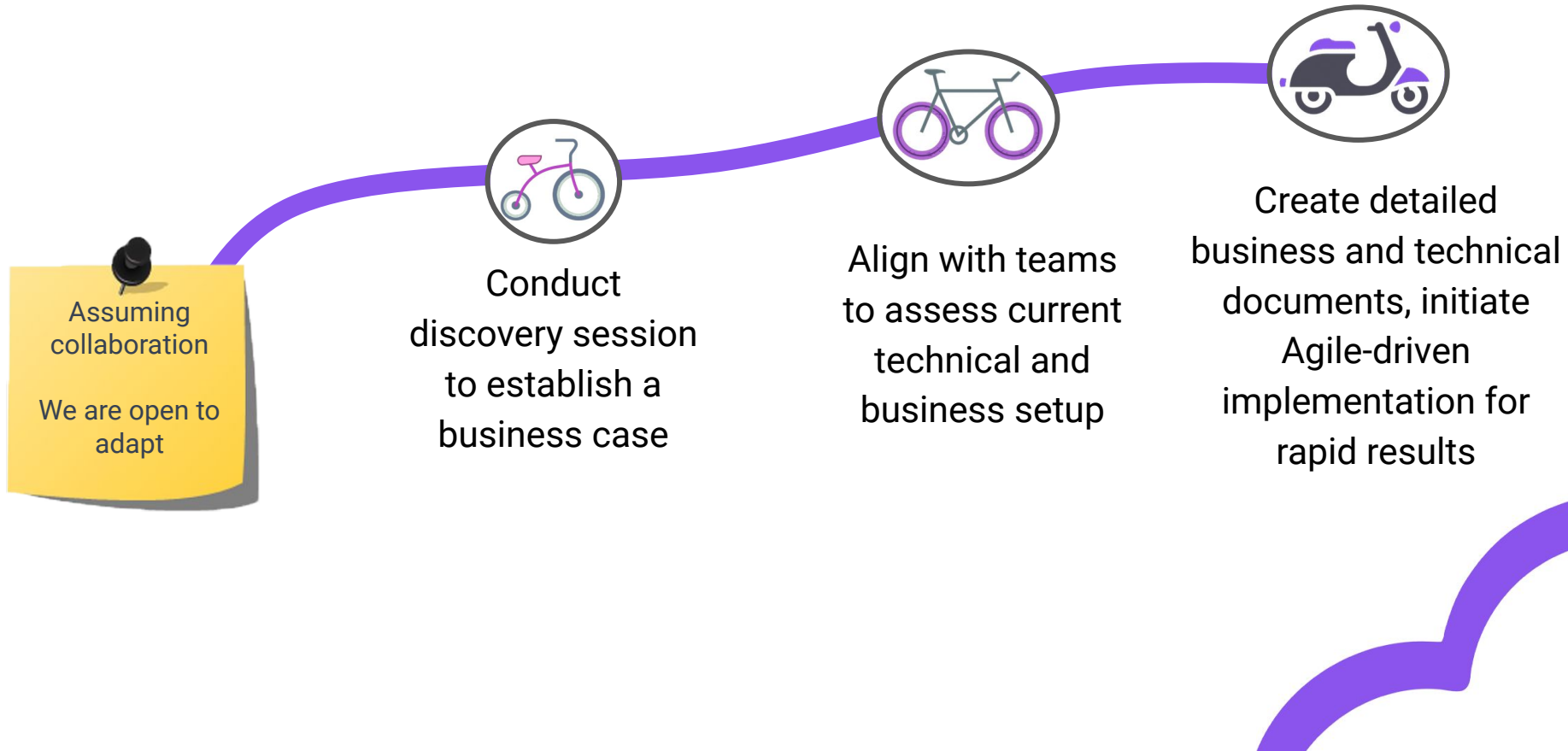
# Usual intents for Service Cloud



- Omnichannel enabled user experience
- Unified cross-channel work environment
- Improve data quality and efficiency through automation and intelligence
- Improved customer and agent experience through optimized routing
- Persona driven design experience approach



# Mutual Success Journey



# THANK YOU

## CONTACT US



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