# shellblack

# Maximize Your Salesforce Investment.



#### Your Trusted Salesforce Partner

ShellBlack is a proven and trusted Salesforce partner with a select focus on the financial services industry. Our certified consultants are experts in the implementation and configuration of Salesforce, providing customized solutions to streamline the way you market your brand, sell your products and services, and support your customers. We drive customer success with Salesforce by focusing on business processes, data insights, usability, and adoption.

# Experts in Salesforce

# Succeed With a Certified Partner to Lead The Way

ShellBlack's tenured professionals deliver targeted services to help financial services clients succeed with Salesforce — from implementations to custom development and complex data migrations.



## MARKETING AUTOMATION



**IMPLEMENTATION** 



**MIGRATION** 



CUSTOM DEVELOPMENT



### Our Services



FINANCIAL SERVICES CLOUD



SALES CLOUD



MARKETING CLOUD



SERVICE CLOUD



EXPERIENCE CLOUD



**TABLEAU** 



INTEGRATIONS



PARDOT (MCAE)



EINSTEIN AI



SHIELD



QUICKSTART IMPLEMENTATIONS



DATA MIGRATIONS



MERGING SALESFORCE CRMS



USER TRAINING



CUSTOM DEVELOPMENT

# Customized Solutions for Financial Services



- Saves time and increases adoption
- Keeps development costs low
- Solves common industry challenges

# Financial Services Leadership

ShellBlack doesn't just know Salesforce — we also know the details and nuances of using these powerful solutions to fuel momentum in the financial services arena specifically. In fact, 95% of our Salesforce engagements are rooted in this dynamic industry. For financial services clients looking to generate leads, re-engage existing clients or tackle complex business logic, our industry knowledge can help move projects forward with efficiency and precision.



Insurance & Benefits



Wealth Management



Mortgage & Lending



Capital & Asset Management



Banks & Credit Unions



Additional Financial Services

2200+

**PROJECTS** 

200+
CERTIFICATIONS

95% FINSERV CLIENTS



#### Experience by the Numbers

With years of customer relationship management (CRM) experience in the highly competitive wealth management space, ShellBlack supports bottom-line results through top-tier customer experiences.

We've worked with

#### 360+ wealth firms

- 200+ wealth firm clients
- 160+ through M&A activity

100,000+

project hours delivered for our wealth clients

GIVE YOUR
CX A DIGITAL
MAKEOVER

HARNESS THE POWER OF TECHNOLOGY
TO DELIVER AN EXCEPTIONAL CLIENT
EXPERIENCE AT SCALE

Published wealth eBook

From Startups to **Barron's Top 100** 

35% of Barron's Top 20 RIAs are ShellBlack Clients



CRM leader on the
Kitces Financial AdvisorTech
Solutions Map



transition team to take data migration, change management,

and CRM onboarding off your punch list.



#### Migration Success With Key Platforms



#### Certified Training to Gain Buy-In

Our certified Salesforce instructors have years of experience with this critical, and often overlooked, element of change management.



Our leadership team has been working with Salesforce since its early days — whether tapping into benefits as customers, selling professional services, or delivering comprehensive customer relationship management (CRM) solutions. We combine our passion for Salesforce with the business acumen and expertise we've cultivated over the decades.

At ShellBlack, we're Salesforce fans who love what we do!

### Core Values

#### **Customer Success**

We empower our clients through innovative thinking, technical expertise, and determination.

#### One Team

A diverse, respectful, and enthusiastic group that holds ourselves accountable and actively supports and listens to each other.

#### **ShellBlazers**

We are curious tinkerers and learners who are passionate about and actively contribute to the Salesforce community.

# shellblack.com

