



HEALTH CLOUD JUMPSTART FOR PAYORS

a Turnberry Salesforce solution



TIME FRAME: 12 weeks

RESOURCES: Experienced Salesforce Health Cloud Team

designed to deliver the jumpstart **YOUR TEAM NEEDS**

Everything you need to stand up your Health Cloud instance in 12 weeks

- Provide a 360° view of Members
- Monitor members through Care Plans and Assessments
- Manage Claims through data entry and automations
- Centralize the process for generating and printing Member IDs
- Streamline key business processes

WHAT'S INCLUDED

- 1 Discovery + Exploration**
 - Gather information on existing processes for member management, claim management, and care plans
 - Understand metrics and KPIs that are essential to running the business
 - Summarize findings and learnings through Business Requirements documentation
- 2 "The Jumpstart"**
 - Configure Health Cloud basic setup for Payors including Member360, Timeline, Medications and Medical History
 - Configure Care Plans with 1 Assessment
 - Configure basic Claim Management using Salesforce Cases and Health Cloud's claims package
 - Create relevant reports and dashboards to align with KPIs captured during Discovery
- 3 Training**
 - Conduct training sessions for Super Users and trainers so they are prepared to conduct End User Training
 - Create and share training material related to the Health Cloud jumpstart configuration
- 4 Readiness and Support**
 - Support User Acceptance Testing (UAT)
 - Conduct and support the production go-live
 - Support the team post go-live

WHY TURNBERRY?



The nation's leading companies partner with Turnberry for our holistic approach to Salesforce solutions, flexible engagement model, and top Salesforce talent of all levels. Turnberry's Salesforce capability combines all the perks you get from a large-scale system integrator, like national reach and breadth of expertise, with all the benefits of a boutique player, including flexible engagements and exceptional talent.

You can rely on our team's deep expertise in manufacturing, legal, healthcare, and life sciences industries, and our proven track record helping clients realize the value of their Salesforce investments.

Already using Health Cloud? Turnberry offers a variety of packages to reevaluate and optimize your existing Salesforce products. Reach out to info@turnberrysolutions.com to learn more.