



# Advisory and Managed Services

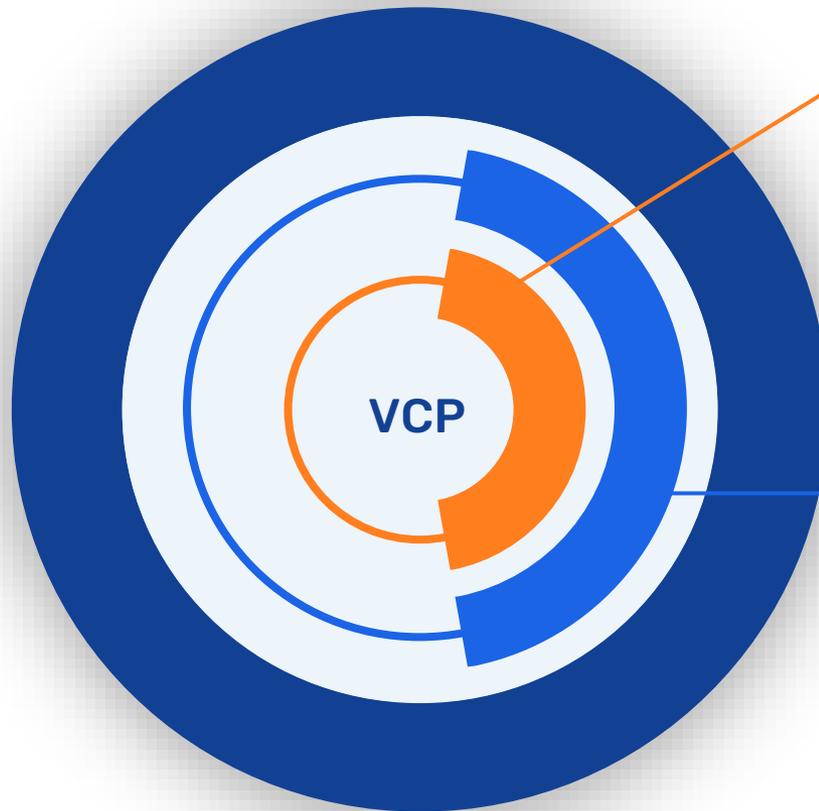
Services Focused on Achieving Your Solution's Full Value and Return on Investment

Investing in a digital transformation can be costly, especially as your business grows and your technology needs are constantly evolving. Diabsolut's Advisory and Managed Services were specifically designed to keep an organization's end-users and end goals front and center after a digital transformation. Our services are tailored to meet your specific business needs and alleviate the need for hiring additional resources to maintain your org.

Our advisory and managed services are a value creation program that provide our customers:

- Consistent service process
- Minimal resource changes
- Ability to predict costs
- Flexibility to adjust to the unexpected
- Clear paths of escalations when challenges arise

# Our Value Creation Program (VCP)



## Managed Services

- Lead consultant
- Access to global consultants, developers, enterprise architects & business leader
- Change requests
- Design, development & testing

## Advisory Services

- Industry Exec Advisory
- CSM Support
- Roadmap
- Business Priorities
- Org Assessment
- Best Practices



Utilities



Oil and Gas



Telecommunications



Manufacturing



High Tech,  
Software, and IT



Professional  
Services



Consumer and  
Business Services



Healthcare and  
Life Sciences



Education

# Our Service Details

## Advisory and Consulting Services

- Advisory and Strategic Planning
- Center of Excellence
- Quarterly Business Reviews

## Implementation Services

- Solution Optimization
- Customer Experience Automation

## Support Services

- Industry-Specific Technical Expertise

## Developer and Integration Services

- Process and Data Best Practices
- DevOps
- Integration Analysis

## Release and Change Services

- Lightning Migration
- Ongoing Solution Enhancements

## Analytical Services

- Dashboards, Analytics, and Reporting

# The Benefits



Cost savings



Higher ROI



Flexibility



Access to diverse  
skillsets

# The Diabsolut Difference

Our Customer Success Management (CSM) Team advocates on your behalf and offer clients the following:

- Value realization out and desired business outcome of implemented solutions;
- Develop a long-term implementation vision and roadmap;
- Help prioritize feature roadmap;
- Identify additional services for future growth.

Whatever stage you introduce Diabsolut to your business transformation journey, our industry experience allows us to rapidly align with your team and quickly deliver a positive impact on your bottom line.

## About Us

As Salesforce and Certinia Consulting Experts, we offer innovative end-to-end customer service and asset centric solutions to address the business needs of organizations across many industries throughout North America. Our expertise is in Field Service, Asset Management, Revenue and Higher Education. We work closely with our customers to ensure they achieve success and deliver exceptional service, by giving them the best tools for the job.



(CUSTOMER SATISFACTION)



Visit our website  
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