



Unleash an on-demand team of certified Salesforce experts

With Managed Services by Aleysian, you're empowered with a team of certified experts and business analysts instead of managing costly in-house resources. **It's a fractional solution for your critical Salesforce needs and growth goals.**

Why **Managed Services** by Aleysian?

Grow Your Investment



Salesforce is an investment and requires continuous support from experts. System administrators, business analysts and technical project managers are a major investment – with salaries and benefits potentially costing more than \$1 million for an experienced team.

But with **Managed Services by Aleysian**, your on-demand team is a fraction of that cost. You get the expertise to drive application development without staff overhead. It's the best of both worlds.

Experts at Your Demand



Aleysian employs 45 full-time certified Salesforce experts. Our experts have delivered strategic solutions for more than 20 years in the Salesforce ecosystem.

With **Managed Services by Aleysian**, those certified experts are on your team. Get ready to power through that Salesforce to-do list.

Immediate Impact



New employees take months to get up to speed and understand your business. Chances are your Salesforce backlog and business needs can't wait.

And with **Managed Services by Aleysian**, you don't have to. Your team is ready today. Our certified experts provide complete system support and hit the ground running.

Agile, Flexible Approach



We understand that business needs change frequently. It's why we've designed the Managed Services offering to adapt to the unique needs of each client.

With **Managed Services by Aleysian**, sprints are short and always target your highest business priorities.

What's included?

Every Managed Service client is assigned a **Managed Services Manager**, with overall responsibility for quality of service. Your Managed Services Manager will become familiar with your tenants, triage inbound requests and serve as a single point of contact for escalations and coordination. Take a look below at the eight core components of Managed Services by Alesian:

Salesforce Optimizations

Our Salesforce experts identify opportunities for improvement and growth while reducing technical debt. The old functionality meets the new.

Continuous Improvement

Don't let that backlog fester. We'll manage that to-do list, while streamlining business processes with a continuous delivery schedule.

Data Management

Ensure the nitty gritty is handled properly. The Alesian experts ensure that documentation of integrations, validations, MDM and back-up policies are in place and up to date.

DevOps

Tap into our roster of Salesforce expert developers and drive productivity without the costly onboarding, training and management.

Tech Professionals and Industry Experts

Our bench is deep. Our experts can provide technical strategy and execution to support your team members.

Support for Integration

Your needs are unique. And so are the integration solutions. Our team monitors integrations and troubleshoots as needed.

Salesforce Training

A well-maintained Salesforce drives user engagement. We empower your sales, marketing and service teams to understand and use the ins-and-outs of Salesforce.

Process Documentation

Don't get caught without documentation. We'll expertly record and archive procedures and workflows so that knowledge isn't lost.

Who is Alesian?

We take a different approach to doing business. We live our mission out loud: deliver smart, adaptive tech solutions that go beyond implementation to **optimize business value**.

We're not your typical implementation provider. Ask anyone – our employees, our clients, our partners – and you'll see we go above and beyond in everything we do. So that everyone we work with gets the best of both worlds: **the expertise of a bigger company and the personalization of a specialized one**.

With implementation providers, there's everyone else – and then there's Alesian.



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