

Cologne, February 2024

Letter of reference

ServiceOcean AG began working with Cloudity in March 2023. We partnered with Cloudity to streamline and automate our quote-to-order process, as well as create the entire invoicing process in Salesforce Billing from scratch.

The project scope included:

- introducing the invoicing process into Salesforce;
- upgrading the current Salesforce configuration;
- enabling two types of invoice numbering;
- several custom improvements;
- Adobe Invoice Generation;
- Salesforce user training.

We are very satisfied with the results of the cooperation! We recommend Cloudity as an experienced and trustworthy Salesforce partner.

Sincerely,
Thomas Addison,
Founder and CEO at ServiceOcean AG



[signature]

Verification

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Document

Reference letter ServiceOcean

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