

Trusted AI Demands Talent & Strategy:

We Make It Happen

We believe that trusted AI needs talent and strategy because effective AI adoption goes beyond technology alone. It requires skilled professionals who can harness AI's potential and align solutions with business goals.



Our Salesforce Expertise

- + Einstein Copilot
- + Marketing GPT
- + Einstein 1 Platform
- + Commerce GPT
- + Data Cloud
- + Slack
- + Sales GPT
- + Tableau Analytics
- + Service GPT
- + MuleSoft

Why Inclusion Cloud?

Our certified Salesforce professionals and strategic consultants work together to ensure AI initiatives drive meaningful results, enhance customer satisfaction, and optimize every business process.



<p>OPTIMIZED PERFORMANCE Leveraging the finest tools, methodologies, and talent to elevate your operations to their peak potential.</p>	<p>EFFICIENT PEAK DEMAND HANDLING Empowering you to tackle peak demand effortlessly with agile teams that deliver faster, smarter, and with unparalleled quality.</p>
<p>CONTINUOUS INNOVATION Unleashing innovation at every turn, ensuring our solutions are always ahead of the curve.</p>	<p>EXPERT DEVELOPER SOLUTIONS Access to a pool of expert developers, both full-time and part-time, equipped with the skills to conquer your most complex challenges.</p>



Customized Solutions for Every Industry

MANUFACTURING

The Company
Globally recognized AI-driven manufacturing marketplace.

The Challenge
Outdated systems and complex integrations hindered innovation and scalability.

The Solution
We implemented a scalable Salesforce platform using APEX, Einstein, Lightning, Chatbots, and Snowflake to automate tasks and streamline processes.

Results

- 40% Improved Data Processing
- 50% Automated Manual Tasks
- 30% Increased Productivity
- 50% Faster Integrations

RETAIL

The Company
Leading technology company providing data-driven solutions for the retail industry.

The Challenge
They needed to set up Salesforce as their primary source of truth and integrate it seamlessly with other key platforms.

The Solution
We optimized sales processes and enhanced the Salesforce CPQ UI. We integrated Salesforce with Oracle for unified billing and Workday for centralized employee information.

Results

- 33% Improved Data Integration Efficiency
- 35% Increased Quote Accuracy
- 40% Enhanced Sales Process Efficiency
- 75% Reduction in Billing Process Errors

PHARMACEUTICAL

The Company
A global healthcare leader with a diverse portfolio of medical devices, diagnostics, and pharmaceuticals.

The Challenge
The company needed to streamline the development of dashboards in Power BI to make data-driven decisions efficiently.

The Solution
We improved their existing dashboards, built new KPIs, and enhanced their platform architecture. This included integrating Sales Cloud and Service Cloud, developing a Salesforce Public Portal, and optimizing Power BI dashboards for better insights.

Results

- 45% Reduction in Data Migration Errors
- 47% Enhanced Operational Efficiency
- 32% Increase in Data Accuracy
- 26% Improved User Engagement

TECHNOLOGY

The Company
A renowned provider of front- and back-office solutions for the restaurant and hospitality industries.

The Challenge
The company needed to drive scalability and operational efficiency by establishing an integrated, customer-centric framework of people, processes, data, and tools.

The Solution
We devised a comprehensive testing strategy and conducted UAT for integrations with platforms like Hubspot, MS Dynamics, and CRM. We guided the deployment process using Salesforce Release Manager techniques and executed a Data Migration Plan to enhance customer service capabilities, leveraging the Experience and Service Clouds.

Results

- 33% Faster Deployment Times
- 37% Improved Operational Efficiency
- 48% Reduction in Integration Errors
- 28% Boost in Scalability

Our Strategic Partnerships

