



# STREAMLINE PATIENT ONBOARDING AND ENABLE YOUR MOBILE WORKFORCE

Supercharge Patient Engagement with empowered mobile health teams through the Wipro Patient Care Management Bolt

## Higher Staff Satisfaction = Higher Patient Satisfaction

Say goodbye to clunky, piecemeal onboarding and mobile workforce solutions with a Bolt built directly on and for Salesforce Health Cloud.

Whether you're looking for a scalable, secure platform or have already found a home on Salesforce, getting from Point A to Point B requires a vision and the right strategic partner.

To accelerate your path to long-term success on Salesforce Health Cloud, we've created the Appirio Patient Care Management Bolt. Based on real-life lessons and insights gleaned for our award-winning work with Ashfield Healthcare, this Bolt provides a solution to the problems patients and health workers encounter every day.



Discover how Wipro [transformed patient services](#) for Ashfield with a cross-cloud consumer UX.

***“Building this solution with Wipro helped us reach a total new level in regards to patient solutions.”***

Nagore Fernandez  
Head of Patient Solutions, Europe & Canada





## Close the Experience Gap With Wipro + Salesforce

### Solutions for Patients

01.

#### Fast and easy patient onboarding

A simple, guided walkthrough puts patients in the driver's seat, enabling them to onboard at their own pace and freeing up home health workers from manually filling out paper forms or entering information into disjointed systems. It even allows patients to schedule their first in-home appointment with just a few clicks, swipes, or taps.

#### Scheduling made simple

Give patients greater visibility into their upcoming and past appointments, and the ability to integrate a personal calendar and make future appointments with ease.

#### Increased patient and family engagement

More visibility = more accountability. Patients and their families can keep track of appointments, goal setting and tracking, prescriptions, and provider communications in one place.

#### Real-time communication

Patients don't have to stay on hold for hours or get buried in a sea of emails, mobile-empowered health workers can see their message history and respond to patients in real-time, whenever, wherever.

#### Drive desired health outcomes

Collaborative care is more comprehensive and patient-centered.

### Solutions for Mobile Health Workers and Health Organizations

02.

#### Manage mobile worker scheduling

Help mobile workers conquer their days by giving them full visibility into where they're going, who they're connecting with, what they're responsible for, and more.

#### Real-time access to patients on any device

Health workers often spend their days going from one home to another and don't always have time to update notes or connect with patients until they get back to the office. The Appirio Bolt and Field Service Lightning supercharges collaboration and communication between patients and health workers by making staff members more agile and responsive on the go. Health workers will have access to their patients' history and progress throughout the entire healthcare journey.

#### Free up health organization resources from performing rote tasks

Give your employees access to tools for amplifying engagement and satisfaction and increasing collaboration and productivity to put their focus back where it belongs: patients.

#### Empower care coordinators outside your organization

Care coordinators outside your health organization can easily nominate a patient for care and your organization's care programs.

Ready to supercharge Salesforce Health Cloud and prepare your health organization for long-term success?

