

Zurich, 17th April 2019

References

Since February 2018 Cloudity has been providing consultancy services for Heizungsmacher AG.

Cloudity was responsible for implementation of the Salesforce platform to correspond with Heizungsmacher AG needs and that included:

- configuration and development of Salesforce platform in areas of Sales Cloud, Service Cloud and Community Cloud,
- implementing Pardot for email communication with customers,
- introducing product management solution in Salesforce for price management and product bundling,
- developing time and productivity management solutions for email communication, task management and project management.

I hereby confirm the proper quality of delivered services as well as the necessary knowledge and experience of consultants who led the project. I recommend Cloudity as a Salesforce consultancy services provider.

Best regards,
Thomas Schweingruber
CEO

