



# Salesforce for Housing Asset Management

Providing an intelligent housing asset management solution



## Optimise and improve your housing asset management and proactively respond to customer feedback.

### How it works

We refine and migrate your existing processes and data across to Salesforce, providing integrations into your existing housing management systems.

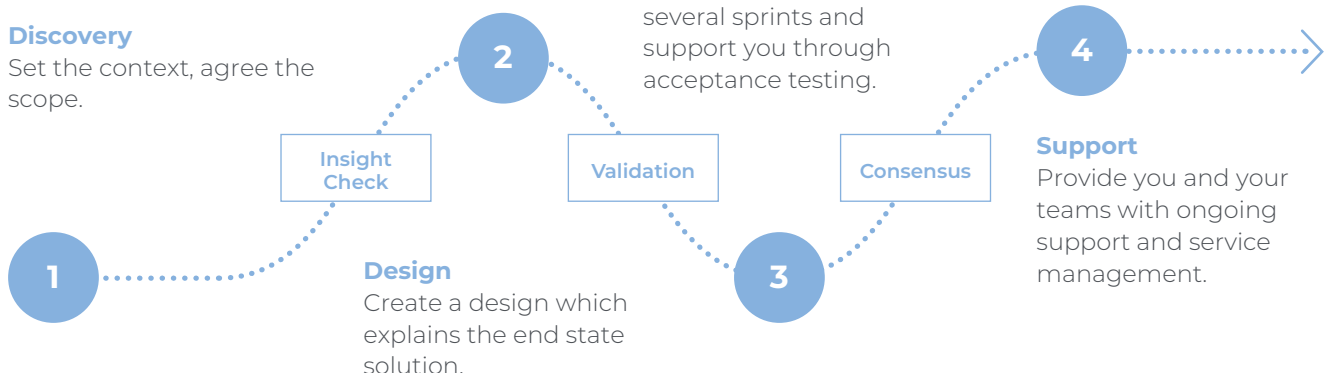
Features typically provided include:

- Survey capabilities and suites of reports to track maintenance schedules.
- Tracking stock levels and general stock conditions.
- Manage customer enquiries with adherence to SLAs across multiple channels.
- Processes adhering with industry standard compliance checks including Decent Homes, Asbestos, Gas Compliance and Stock Condition Surveys.
- Model and improve your cost outlay over time.

### Your stepped journey

#### Discovery

Set the context, agree the scope.



#### Design

Create a design which explains the end state solution.

#### Deliver

Build functionality over several sprints and support you through acceptance testing.

#### Support

Provide you and your teams with ongoing support and service management.

## The benefits

Allows for integration with existing internal systems.

Tracks compliance across common industry standards.

Strong reporting, forecasting and dashboard capabilities.

Support for surveys across multiple digital channels.

Ability to integrate with AI/ML models and Generative AI.

Generate preventative maintenance schedules.

Flexible technology for sustainable change.



## Why choose us

Alscient have been delivering Amazon Web Services (AWS) and Salesforce solutions for over 14 years.

Our enterprise architects, and engineers have built solutions for customers across many sectors and industries.

Our services support our customers 24/7.

We are recognized leaders in our field and are here for one thing only, to support you.

### What you can expect

Deep experience and knowledge supported by the world's leading cloud partners.

Thought leadership from consultants who are known as subject matter experts for social housing and Salesforce.

**Want to know more?  
Contact us to see how we  
can help improve  
efficiency and reduce  
costs.**

Book a free consultation today.

Call: 0113 8000 200

Email: [info@alscient.com](mailto:info@alscient.com)

We partner with the world's leading cloud platforms and technology partners. We have over 14 years' experience in the delivery of Salesforce and AWS solutions across a broad range of industries and sectors. Our goal is long term satisfied customers who realise great value from their investment. Salesforce is the World's #1 CRM and we are proud to have achieved the highest possible partner level. AWS is the world's leading cloud partner who we are also proud to support and are known as a founding partner.

