



Choose **Your** Level

of

Salesforce **Support**





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of

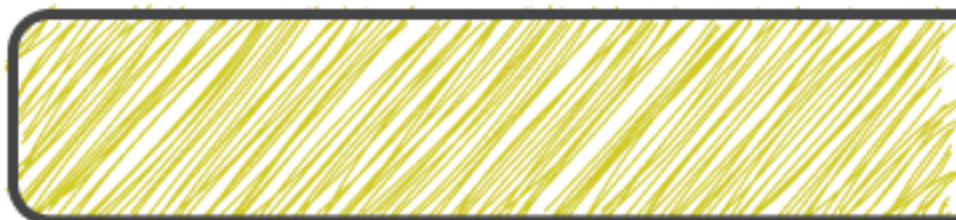
Salesforce **Support**



Features	Basic 40 hrs	Standard 80 hrs/month	Premium 120 hrs/month	Custom 160 hrs/project
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Optimization types:

Process Optimization	✓	✓	✓	✓
Initial Issue Resolution	✓	✓	✓	✓
Monthly Efficiency Tips	—	✓	✓	✓
Strategic Optimization	—	—	✓	✓
System Enhancements	—	—	—	✓
Continuous Improvement	—	—	—	✓

 25%

Features	Basic 40 hrs	Standard 80 hrs/month	Premium 120 hrs/month	Custom 160 hrs/project
Priority Handling:				
Quick responses to critical issues + tasks	8 h	4 h	2 h	1 h
Highest priority handling for urgent matters	—	—	✓	✓
Scalability	✓	✓	✓	✓
Performance Check	✓	✓	✓	✓

50%

Features	Basic 40 hrs	Standard 80 hrs/month	Premium 120 hrs/month	Custom 160 hrs/project
Strategic Guidance	✓	✓	✓	✓
Custom Solutions	✓	✓	✓	✓
Quarterly Assessment Results	—	—	✓	✓
Dedicated Team	—	✓	✓	✓





 **salesforce** partner

Should Salesforce be your next big move?

Contact us today 



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Complete!