

POWER & UTILITY MANAGEMENT



Proven quality and excellence in the Power & Utility Industry

NPC meets customer and internal demands by providing premier Change Management talent with deep Power and Utility subject matter expertise. An alliance with NPC grants access to our extensive talent pipeline, featuring consultants who have led initiatives for some of the largest Power & Utilities companies globally. Change Management and Organizational Development are embedded in our DNA, allowing us to offer immediate support for your project delivery and adoption needs.

1.5M

100+

85+

12+

Employees Impacted

Talent Pipeline

Years of Experience

Power & Utility Client

Our Services















Program Management & Support

Transformation al Change & Adoption

Enterprise Technology Solutions

People & Organization Performance

Management & Staff Augmentation Al Advisory Services

Salesforce Change Management & Adoption

Case Study



Opportunity

· Optimization and consolidation of people, processes and offices or locations across the entire company footprint.

Result

- Stood-up 4 new dedicated teams in 6 months for PGE's top tier customers Tesla and San Francisco Bay Area Rapid Transit.
- Consolidated 75 Offices to 30 over a 1-year period and moved and transitioned over 5,000 employees.
- Improved processing time of EV applications from 4 months to 45 days and increased speed to energy charging stations by 50%.

Customer Success $\star \star \star \star \star \star$



- Stood up a dedicated Express Connect team to reduce the lead time required of customers requesting disconnection & reconnection of their services.
- Roll-out of Bots . to eliminate major pain points in critical process for customers.
- Lead Project and Change management for SAP S4 Hanna **Enterprise Estimating** solution.

Our Clients



COX

WHY NPC

- Proven success with the largest utility company in the world
- Future-focused/ proven success in regulated industry
- ESG Focused/NPC has net zero plan
- · Delivered project & change management for AI initiatives
- · Led strategy and execution for EV initiatives
- DBE/SBE Certified
- **WBENC Certified**
- WSOB Certified
- 2022 Enterprising Women of the Year Award

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Voice of Our Customer

NPC consultants are best in class Change Management and Organizational Development professionals. I've had the pleasure to work with the team on SAP implementations, business process optimization projects and other transformative projects in the utility space over the years. Specifically, on the implementation of complex engineering tools and organizational restructuring. The team is strategic, executes on plan, and ensures high adoption rates amongst the stakeholders. They radiate positivity and are a joy to work

with.
Senior Manager, PG&E Enterprise Change Management



For more information;

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