Dextara DATAMATICS

Case Study

Our client, a Global Telecom Company, approached us for a solution to Track User Application Journey, Scalable API for integrating with downstream and ensuring a robust security framework.

Problem Statement

❯ Lack of visibility and tracking of the user application navigation journey from login to logout

❯ Building on-demand business reports with external data using web service was cumbersome due to poor API callout structure and issues

❯ It was necessary to ensure the application was not vulnerable to data and access security threats

Solution

Create a custom solution to capture the user navigation log

Implement a scalable and configurable integration solution for both request and response between Salesforce & Middleware. Further, this scalable solution requires only configuration changes on changes of API attributes

Usage of various tools such as checkmarx to identify all security-related issues and provide a robust framework for resolving the same

Business Benefits

Our client achieved more controlled and scalable user navigation log reports

Business teams can now get on-demand business reports with improved, low maintenance, and faster API integration with middleware

The applications are less or not vulnerable to data and access security threats

50+

Clients

4.9/5
★★★★★

AppExchange

600+

Active Projects