

# Salesforce Professional Services

Did you know that businesses switching to Salesforce see an average revenue increase of 25%? This compelling statistic makes a strong case for businesses to consider adopting Salesforce CRM.

Salesforce users gain a competitive edge, but each business is unique, and their needs for leveraging Salesforce can vary significantly. Implementing Salesforce isn't just about adopting software; it's about transforming business processes to drive growth and efficiency.

This is why choosing a Salesforce professional service provider is crucial.

As a Salesforce Crest Partner, Grazitti Interactive specializes in simplifying this journey. We offer expertise in various Salesforce Clouds, including:

Sales Cloud	Revenue Cloud	Service Cloud
Service Cloud Voice	Financial Service Cloud	Marketing Cloud
Manufacturing Cloud	Commerce Cloud	Field Service Lightning



Salesforce Einstein



**Experience Cloud** 

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### **Optimize Your Salesforce Ecosystem: Tailored Services for Maximum Impact**

Our bespoke intelligent services are tailored specifically for Salesforce Clouds, helping you to maximize your ROI and drive impactful results.



#### Consultation

Ensure your implementation aligns perfectly with your goals. Maximize license value and user adoption, guiding you past potential roadblocks regardless of project size.



#### Implementation

From planning to execution, achieve a seamless Salesforce deployment. Simplify your Salesforce journey with process transformation, platform quality assurance, data, and change management.



### **Migration**

Ensure smooth migration of data and workflows whether moving from Classic to Lightning or a new Salesforce instance. We help with user acceptance and mitigate migration risks for any project scale.



#### Integration

Unify your disparate systems by integrating your Salesforce platform with your existing systems. Create a connected ecosystem for 360-view of your data and foster better collaboration.



#### Customization

Build adaptable and scalable solutions to perfectly fit your unique needs. Maximize license efficiency and user satisfaction, addressing any customization challenges head-on.



#### **Managed Services**

Fine-tune configurations and workflows to elevate your Salesforce performance. Employ rigorous QA processes to uphold user experience, reduce cost, and minimize potential risks.

**Explore More** 

# **Elevate Your Business With Grazitti's Salesforce Expertise**

4x

**Accelerated Delivery** Experience

80%

**Cost-Efficiency** 

90%

**Superior Satisfaction** 





## **Drive Business Growth and Innovation With AI-Powered Salesforce Solutions** & Custom Products

Grazitti leads the way in empowering businesses with Al-driven solutions, particularly within the Salesforce product suite. As a top provider of Salesforce Professional Services, we excel in implementing on-the-shelf, off-the-shelf, and custom AI-powered solutions that maximize the potential of data, AI, and CRM synergy, fostering success.

To elevate your Salesforce ecosystem, our experts have developed a suite of Salesforce-native, Lightning-ready products including:

Sinergify®	SearehUnify®	GUIDEIN
SCOR 60TCH°	Zendesk-Salesforce Connector	Dupe Manager
Email to Case Advance	IdeasPro°	FIELD SERVICE BOOSTER*



#### **Certifications**







### **Partnerships**





### About Grazitti Interactive®

Grazitti Interactive is a Digital Innovation leader with extensive experience in enriching customer interactions, designing engaged communities, enabling digital marketing, and driving data-driven decision support. We are proud to have served digital innovation needs of over 500 global customers including many Fortune 500 enterprises across Technology, Banking and Financial Services, Healthcare, Travel, and more.



