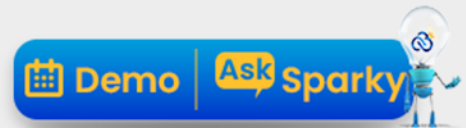


The AI Chatbot for

Your SaaS Company

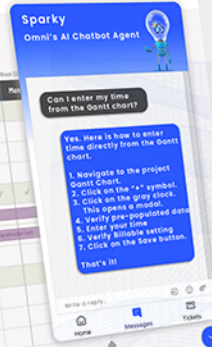


- Trained on Your Software
- Helping Your Users 24/7
- Using Your Source Data
- In Your Software or Site

Your Software

Project Management

Task	Period	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Phase 1	6 days							
Discovery	3 days							
Business Requirements	4 days							
Scope	2 days							
Phase 2	5 days							
Process Integration	5 days							
QA Sessions	2 days							
Delivery	1 day							
Phase 3	4 days							
Training	2 days							
Go Live	2 days							
Support	4 days							



Sparky

Omni's AI Chatbot Agent



Can I enter my time from the Gantt chart?

Yes. Here is how to enter time directly from the Gantt chart.

1. Navigate to the project, Gantt chart, task row.
2. Click on the "+" symbol.
3. Click on the clock to open the time entry modal.
4. Verify pre-populated data
5. Enter your time.
6. Verify billable settings.
7. Click on the Save button.

That's it!

Write a reply...



Home

Messages

Tickets



The Power of YOUR Software, ChatGPT & YOUR Customer

KNOWLEDGE BASE



Chatbot Feature Highlights

Non-Technical: Natural Language Assistance

Perfect for 'less technical' end users who can ask questions without knowing technical terms.

- AI chat is context-aware and uses deductive reasoning when answering.

Interactive Onboarding Guidance - Option

- Step-by-step tutorials and walkthroughs
- Real-time assistance for new users
- Support button (tech support or designated power user group)

24/7 Availability

- Round-the-clock support for users in different time zones
- Immediate response to questions and guidance requests

Multiple Data Sources

- Uses your knowledge base and other software materials as source data
- Other source data includes PDFs, text documents, and improved answer data

Basic Task Automation Included

- Automates routine tasks and processes
- Integrates with workflows and other software tools

Multi-Channel Support

- Available on various platforms (web, mobile, social media, etc.)
- Seamless transition between different communication channels

Support Troubleshooting and Resolution

- Connects to your Help Desk for full technical support or a designated team
- Provides end users with in-chat knowledge articles and much more

In-Chat Video Conference and Screen Sharing

- Google Meet integration for additional in-chat support

Security and Privacy

- Enterprise-level security: user authentication, IP address controls, domain controls, and more
- Compliance with industry standards and regulations; SOC 2 Report, ISO Certificates, HIPAA Attestation Report, HDS, Penetration Test, Cloud Security

AI-Powered Learning

- Continuously improves responses based on user interactions, support responses, and trained answers
- Learns by reading support responses and uses multiple data sources for better context

Integration Capabilities

- Connects with CRM, ERP, Salesforce, MS Office, Intercom, Slack, Google Suite, Google Meet, Calendly, Zapier, and over 2,000 platforms
- Facilitates data exchange and workflow automation
- Secure data silos with sync capabilities

Scalability

- Handles increasing volumes of queries as user base grows
- Efficiently manages large-scale user interactions

Your security and your customers security is important to us



Omni Consultants integrates, trains, and delivers everything, ensuring your chatbot is seamlessly integrated with your data and business processes.