

# Service Cloud QuickStart

Accelerate Impact, Amplify ROI

Get Started



[Girikon](#) > [Salesforce](#) > Salesforce Service Cloud QuickStart

## Service Cloud QuickStart

Experience the rapid impact of Service Cloud with our fast & seamless implementation that will get you up and running in just a few weeks.

Our Service Cloud QuickStart package offers a complete solution to accelerate your Salesforce Service Cloud adoption and unlock its full potential. This package is perfect for businesses aiming to rapidly upgrade their technology infrastructure and implement industry best practices for swift digital transformation. Our objective is to enhance your business efficiency and streamline service operations, allowing you to concentrate on engaging with your customers.

### Service Cloud QuickStart

#### Key Benefits

- **Rapid Deployment:** Get operational in weeks, not months.
- **Expert Guidance:** Benefit from industry best practices and tailored goal alignment.
- **Clear Scope and Budget:** Ensure a defined project scope with fixed budgets and timelines.
- **Effective Training:** Drive user adoption with comprehensive training sessions.
- **Flexible Engagement:** Choose from time and materials options to suit your needs.

#### 🔍 Consultation & Discovery

- Gather project requirements and business goals
- Discuss roadmap to success

#### ⚙️ Salesforce Configurations

- Lead, Account, Contact, Case, Activities, Assets
- Web/Email to Case, Case Assignment Rules
- Case Escalation Rules
- User, Roles and Profiles
- Branded user interface
- Custom objects & fields
- Email sync, Email templates
- Service console
- Validation Rules, Approval Processes, Flows
- Reports & Dashboards

#### 📊 Data Import

- Data migration (max 500,000 records)

#### 💡 Resources

- Access to Senior Business Analyst/Project Manager, Solutions Architect, Salesforce Developer.
- User training & enablement sessions

Contact US



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STANDARD	PREMIUM
<p><b>\$6K to \$8.5K</b></p> <p>3-4 weeks</p>	<p><b>\$10K to \$12.5K</b></p> <p>6-8 weeks</p>
<ul style="list-style-type: none"> <li>• <b>Lead, Account, Contact, Case, Activities Setup</b> (up to 5 record types, up to 10 custom fields, up to 5 list views overall)</li> <li>• <b>Branded Home Page</b></li> <li>• <b>Up to 5 email templates for cases-related communication</b></li> <li>• <b>Up to 2 Dashboards</b> (max 5 components) <b>to visualize different KPIs at different levels</b></li> <li>• <b>Business process automation</b> (Up to 5 Automated Flows with max 10 steps)</li> <li>• <b>Service Cloud User License assignments and security</b> <ul style="list-style-type: none"> <li>◦ User setup, Roles, Profiles, Sharing Rules</li> </ul> </li> <li>• <b>Email-to-Case setup</b></li> <li>• <b>Web-to-Case setup</b></li> <li>• <b>Case Queues, Case Assignment Rules, and Case Escalation Rules</b> (Up to 5 each)</li> <li>• <b>Service Console Setup, Gmail or Outlook Integration</b></li> <li>• <b>Data Migration – Any 4 objects</b> (No Data Cleansing/enrichment)</li> </ul>	<p><b>All Standard Package Features plus:</b></p> <ul style="list-style-type: none"> <li>• <b>Asset object customization</b> ((up to 5 record types, up to 10 custom fields, up to 5 list views overall)</li> <li>• <b>Up to 2 custom objects</b> with max 15 custom fields</li> <li>• <b>Up to 3 additional Dashboards</b> (max 10 components) <b>to visualize different KPIs at different levels</b></li> <li>• <b>Additional Business process automation</b> (Up to 5 additional Automated Flows with max 10 steps)</li> <li>• <b>Service Cloud User License assignments and security</b> <ul style="list-style-type: none"> <li>◦ Role Hierarchy</li> </ul> </li> <li>• <b>Case Queues, Case Assignment Rules, and Case Escalation Rules</b> (Additional 2 each)</li> <li>• <b>Data Migration – 1 additional object data</b> (No Data Cleansing/enrichment)</li> </ul>

Ready to leverage the full potential of Service Cloud?  
Contact us now and start today!

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## How it works / Our Approach

### • Discovery Workshop(s)

Our Salesforce experts will partner with you to:

- **Understand Your Business:** Analyze your unique processes and identify opportunities for improvement.
- **Define Your Vision:** Explore your long-term goals and aspirations for Salesforce.
- **Recommend Tailored Strategies:** Leverage our extensive experience to provide expert guidance.

### • Delivery

- **Understand the Fit:** Explore how Salesforce can enhance your business, aligning Service Cloud objects with your model.
- **Configure Your Process:** Set up your service process within the Salesforce platform.
- **Hands-On Demonstration:** Experience realistic data entry for practical understanding.
- **Platform Familiarization:** Learn about list views, page layouts, and custom fields for effective customization.
- **User Creation and Data Migration:** Set up users and transfer historical data.
- **Next Steps Preparation:** Get ready for the next phase of your Salesforce journey.

### • Key Outcome

- **Rapid Automation:** Streamline your service process on Salesforce.
- **Remote Access:** Empower your team to work from anywhere.
- **Data Consolidation:** Break down data silos and centralize customer information on Salesforce.
- **Next-Level Readiness:** Prepare for advanced automation with our training and support.

## Additional Support

After project delivery (as per the opted package) is complete, Girikon will provide the following support for additional four weeks:

- Email based support
- Minor tweaks to your implementation
- Up to 2 hours of additional training time for better concept/ technology/roadmap understanding

This ensures that you find us by your side when you need. As your organization grows and evolves, your Service Cloud CRM implementation will need to keep pace too. It will always be easy to re-initiate enhancements by partnering with someone who already has the background knowledge, context & shares the vision. Feel free to reach out anytime!

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## Partners & Certifications



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