

GIRICHECK SALESFORCE HEALTHCHECK

Platform and Customization

- Complexity
- Configuration vs Code
- Best Practice Review
- Code Quality Practice

Delivery Methodology

- Program Delivery
- Program Framework
- Agility
- Centre of Enablement

Architecture

- Data Model
- System Landscape
- Integration Strategy and Patterns
- Org Strategy

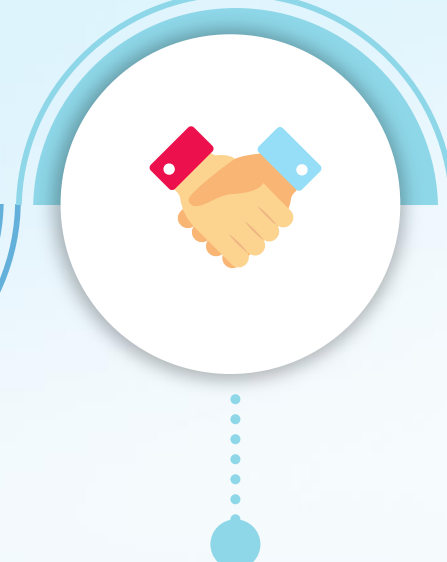
Usability

- UX/UI
- Mobile Design
- Process/Service Design



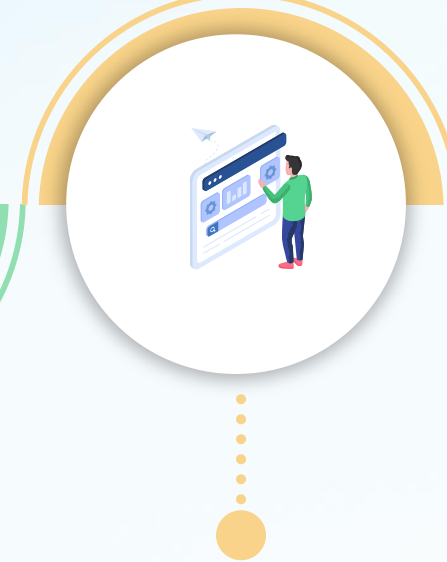
Security and Compliance

- Data Sharing
- Overall Compliance
- GDPR & Consent Management



Governance

- CoE Maturity
- Release Strategy
- Testing and QA Strategy
- Salesforce Awareness
- User Enablement



User Adaptation

- Adoption Metrics
- Training Materials
- User Support Process and Collateral



Data Management and Strategy

- Data Quality
- Data Management
- Data Relevance
- Reporting
- Data Archiving
- Org Strategy



With a multidisciplinary team including a Senior Salesforce Architect and consultants certified in the Salesforce clouds you have implemented, we check and make recommendations that will improve the technical robustness, lower TCO, and enhance the Salesforce roadmap for your organization. As a trusted advisor, we can also advise you on the use of new Salesforce offerings and how to set up a Salesforce Center of Excellence. Plus, we showcase how you can benefit from the implementation of our In-house developed Salesforce accelerators.

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What is a Girikon GiriCheck?

Girikon's Salesforce Health Check is a rapid assessment to identify performance issues and recommend solutions. Our consultants will conduct a thorough review of your Salesforce org, interview your team, and provide expert advice. We'll analyze your system, pinpoint bottlenecks, and offer practical solutions to optimize your Salesforce performance.

Our health check includes an initial assessment to establish performance benchmarks, a detailed analysis of performance bottlenecks, and a technical evaluation of potential solutions. We'll prioritize addressing the most critical issues and recommend improvements through configuration changes, data optimization, and code modifications. All changes will be implemented with your approval.

What are the outcomes?

Health Check Report: This report summarizes our findings, highlights strengths and weaknesses, documents any immediate fixes, and outlines recommended next steps. We encourage you to engage Girikon for implementation, but the report is designed to be self-sufficient. You can use our recommendations to guide your decisions, whether you choose to work with us or another provider.

Training: While not the primary focus of the health check, our consultants will likely share valuable insights with your team. You can expect to learn about technical configuration, best practices for using Salesforce features, and potentially uncover new capabilities within your system.

Confidence and Validation: The health check not only identifies areas for improvement but also validates your existing customizations and confirms adherence to best practices.

Who should be there?

Your system administrator or equivalent is essential for guiding us through your system setup. Involving primary stakeholders, business unit leads, and project managers can provide valuable insights, especially if they're directly impacted by issues. Keep the group size manageable to ensure productive discussions. You may want to rotate participants throughout the day to address specific concerns.

As a trusted Salesforce partner for assessments, our consultants have extensive experience working with large M&A clients, including Filtertech, Informa, and Five9.