

Subject: NIVASOFT Review

Dear Team,



We would like to share our experience with NIVASOFT. Initially our partnership with other vendor experience was unsatisfactory, we were exploring other options during a critical juncture for our business, we were introduced to NIVASOFT through a trusted referral. They assigned Prem as our dedicated contact person and our experience with him has been exceptionally great. Prem's unwavering support and availability including weekends, have been incredibly valuable. Thanks to Prem's prompt and attentive service, SATTVA operations have undergone significant improvement. We are genuinely delighted with his steadfast commitment and deeply appreciative of the positive impact they have made on our business. We strongly recommend NIVASOFT .

Thanks & Regards,

Shamala N

