



**Verify The  
Phone & Email**

# **Verify The Mail: User Manual**



**360 Degree Cloud Technologies Pvt. Ltd.**

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# Overview

The "Verify The Mail" feature of 360 Degree Cloud Technologies is a powerful Email Validation and Email Verification tool designed to authenticate and validate email addresses. It helps businesses and individuals ensure contact accuracy by verifying the legitimacy of email addresses. Using this feature enhances data validation, improves email deliverability, reduces bounce rates, and safeguards your sender reputation.

## Benefits

- **Improved Email Deliverability:** Identifies invalid or non-existent email addresses through Email Validator functionality, preventing bounce-backs and enhancing your email campaigns.
- **Reduced Spam Complaints:** Verifies addresses to ensure emails reach legitimate recipients, minimizing spam risks and boosting record validation.
- **Enhanced Sender Reputation:** Showcases a commitment to quality communication by sending only validated emails, improving your standing as a trusted sender.
- **Cost Savings:** Reduces costs associated with sending emails to invalid addresses and managing bounced emails, especially when using BATCH VERIFICATION or Mass Verify features.
- **Better Data Quality:** Maintains an accurate and up-to-date email list through Email Validation and Address Validation processes, ensuring superior contact accuracy.

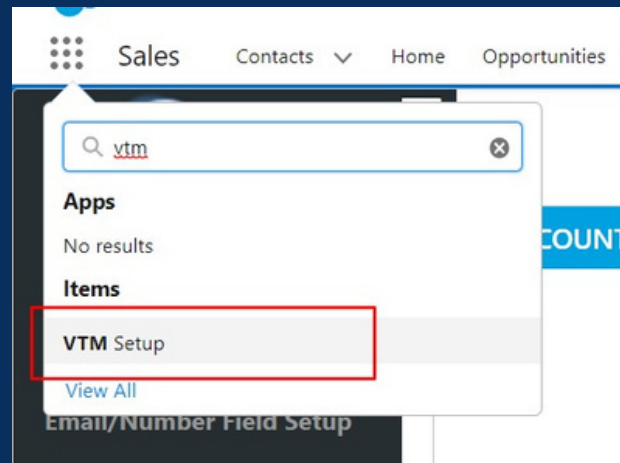
# How to Use Verify The Mail on Your Salesforce Account

## Complete the Setup

- Follow the instructions in the "VTM Configuration Doc" to set up the feature.

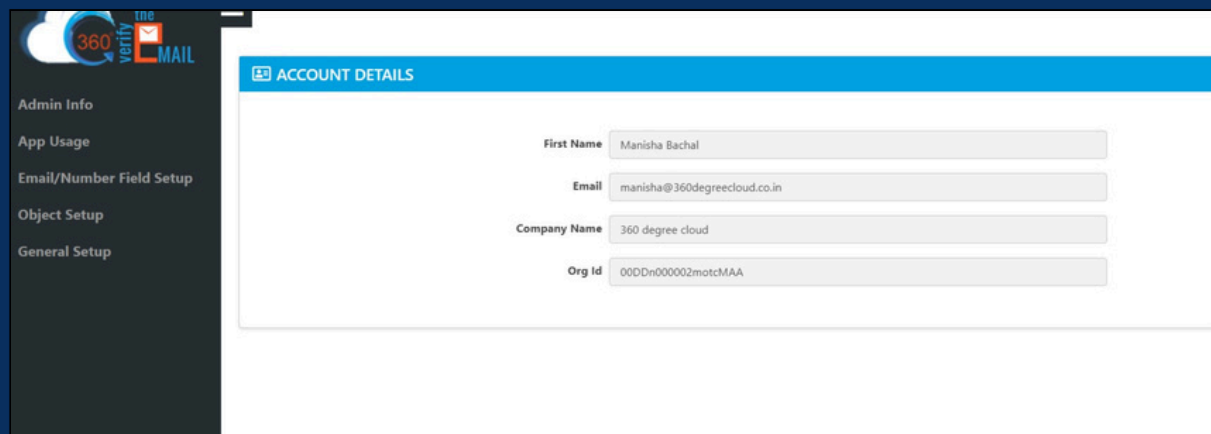
## Access VTM Setup

- Search for "VTM Setup" in the Salesforce App Launcher.



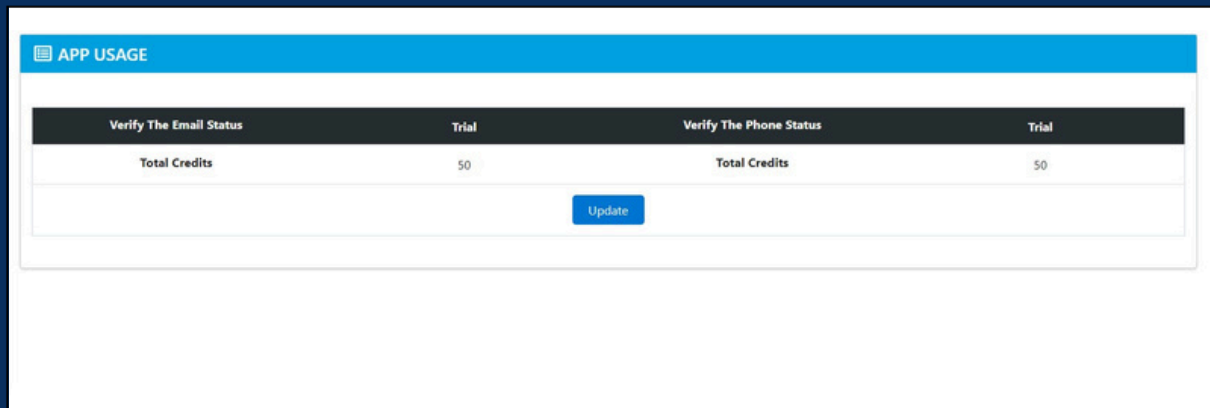
## Admin Info

Your account details will be displayed on the page. Review the information to ensure it's correct.



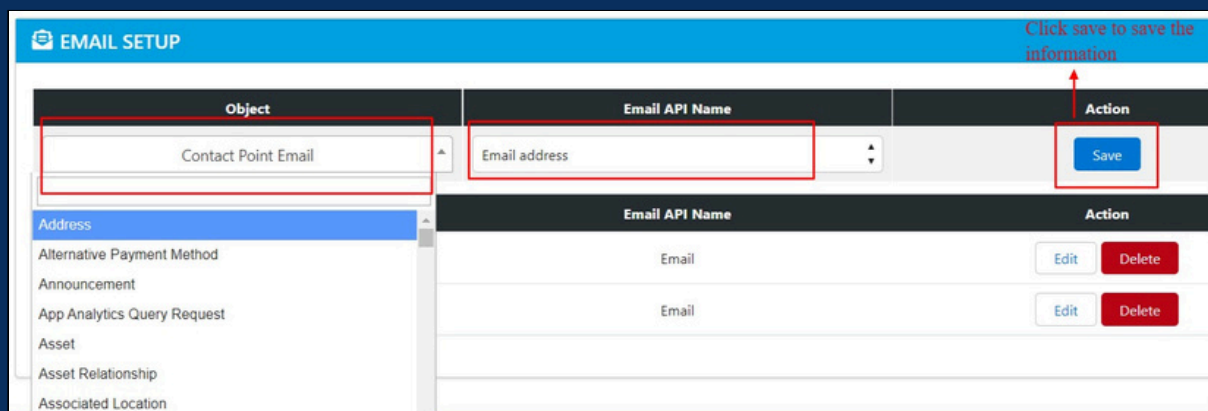
# App Usage

- Navigate to the "App Usage" tab to view your current credits. Credits increase with usage. Click "Update" to check your updated credits.



# Email/Number Field Setup

- Add or delete email addresses and phone numbers you wish to verify.
- Use the drop-down menus for selecting the desired options for Object and Email API.
- Save entries, and use the "Edit/Delete" button to modify or remove them.



# Object Setup

- Select from two object types: Contact or Lead.
- Choose when to verify email/number: during insertion, updating, or both.

**EMAIL SETUP** (Currently supported for contact and lead. For more objects please contact support.)

Object	Verify on Email Insert	Verify on Email Update	Verify Both	Action
Contact	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Save

**PHONE SETUP** (Currently supported for contact and lead. For more objects please contact support.)

Object	Verify on Phone Insert	Verify on Phone Update	Verify Both	Action
Contact	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Save

# General Setup

- Re-verify already verified numbers and email IDs.
- Set up the interval for automatic re-verification of numbers.

**GENERAL SETUP**

Re-verify Email:

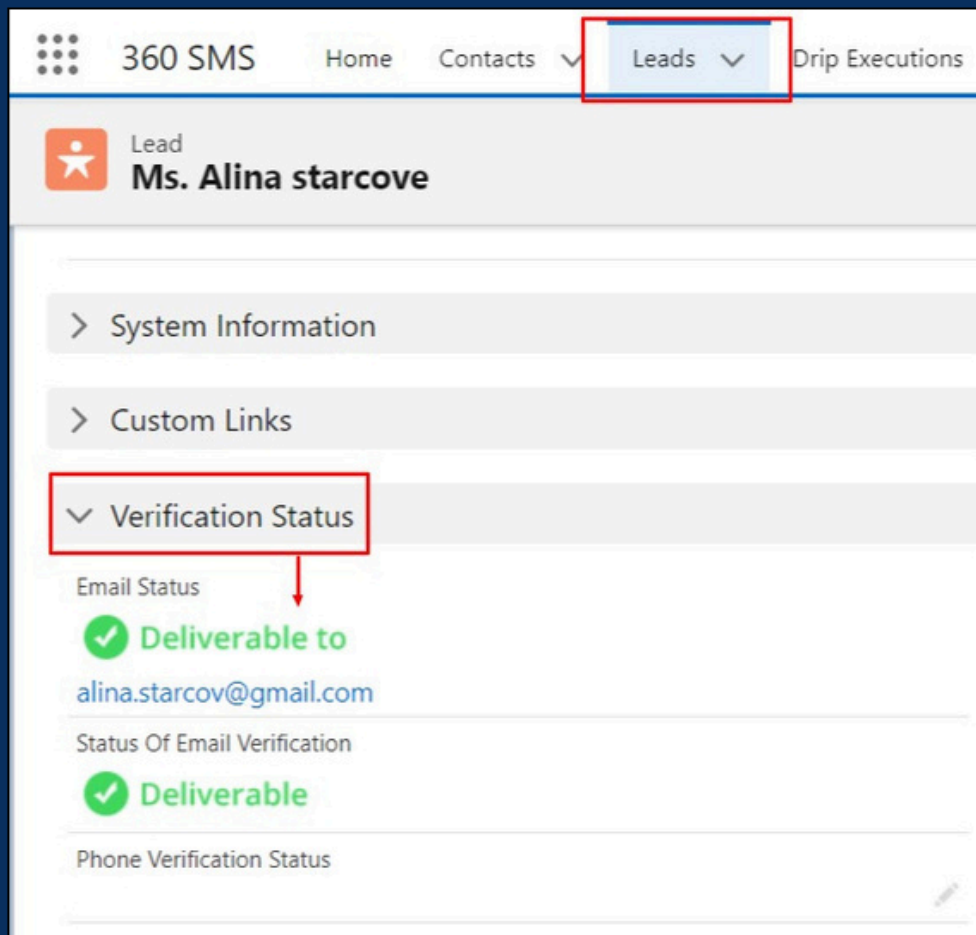
Re-verify Number:

Unknown Status Email Re-verify:  Every  Hour

Save

# Verification Process

You can verify any contact's email and check the verification status under their profile details.



- For further assistance or support, please contact our support team at [support@360degreecloud.com](mailto:support@360degreecloud.com).

# FAQs

## Q. What is Verify The Mail?

- Verify The Mail is a feature of 360 Degree Cloud Technologies designed to authenticate and validate email addresses, ensuring their accuracy and legitimacy through advanced Email Validation and Record Validation.
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## Q. Why should I use Verify The Mail?

- Using Verify The Mail improves email deliverability with robust Email Verification, reduces spam complaints, enhances sender reputation, saves costs, and maintains better data quality through Address Validation and contact accuracy.
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## Q. How do I set up Verify The Mail in my Salesforce account?

- Follow the instructions in the "VTM Configuration Doc" to set up the feature. Access VTM Setup by searching for "VTM Setup" in the Salesforce App Launcher for seamless Email Validation and Phone Validation.
- 

## Q. How do I set up Verify The Mail in my Salesforce account?

- Follow the instructions in the "VTM Configuration Doc" to set up the feature. Access VTM Setup by searching for "VTM Setup" in the Salesforce App Launcher for seamless Email Validation and Phone Validation.
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# FAQs

## **Q. What should I do if my account details are incorrect?**

- Review your account details displayed on the Admin Info page. If there are discrepancies, contact support at [support@360degreecloud.com](mailto:support@360degreecloud.com) for assistance with Data Validation.
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## **Q. How can I view and update my credits?**

- Navigate to the "App Usage" tab to view your current credits for BATCH VERIFICATION. Click "Update" to check and refresh your updated credits.
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## **Q. How do I add or delete email addresses and phone numbers for verification?**

- In the Email/Number Field Setup, use the drop-down menus to select the desired options for Object and Email API. Save entries for Email Validator functionality, and use the "Edit/Delete" button to modify or remove them.
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## **Q. What are the object types available for setup?**

- You can select from two object types: Contact or Lead. Choose when to verify the email or number during insertion, updating, or both for optimized Record Validation.
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## **Q. Can I re-verify already verified numbers and email IDs?**

- Yes, in the General Setup, you can re-verify already verified numbers and email IDs, set the interval for automatic re-verification, and enable Mass Verify options for better data maintenance.
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# FAQs

## **Q.How do I verify a contact's email and check its verification status?**

- You can verify any contact's email using the Email Validator and check the verification status under their profile details to ensure contact accuracy.
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## **Q. Who do I contact for further assistance or support?**

- For further assistance or support with Email Validation or Data Validation features, please contact our support team at [support@360degreecloud.com](mailto:support@360degreecloud.com).
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# Contact Support

For further assistance, please contact our support team:

**Email:**  
[care@360smsapp.com](mailto:care@360smsapp.com)

**Phone:**  
+1 323 641 4417 (USA)  
+44 740 327 9473 (UK)  
+61 48885 3632 (AUS)

**Website:**  
[360 SMS App](#)