PERFICIENT®

AI & AUTOMATION

Salesforce Agentforce Workshop

Build an Effective AI Strategy for Agentforce Implementation

In today's always-on, always-connected world, customer expectations are higher than ever. To remain competitive, businesses must utilize integrated tools and accurate data to deliver exceptional, personalized service.

Salesforce Agentforce, a suite of assistive and autonomous AI agents, addresses these challenges by enabling employees to concentrate on higher-value tasks.

If you're ready to learn how, we are an Enterprise Salesforce Consulting Partner and member of the Agentforce Partner Network with the expertise to help. Our half-day workshop will accelerate your Agentforce journey.

Workshop Overview

The workshop will help you develop a comprehensive understanding of Agentforce capabilities and establish an initial backlog for a minimum viable product (MVP) implementation. Workshop activities include:

- Agentforce education, including scope and architecture
- Building an understanding of your current and future-state vision

This two-to-six-hour engagement is offered at no cost, depending on the project scope.

Deliverables

MVP Roadmap: An estimate and planned timeline for your Agentforce MVP implementation, including documentation of the features that will be delivered in each phase

Architecture: Diagrams that showcase the immediate Agentforce MVP and long-term vision

Planning and Resourcing: A list of team members and skills needed for Agentforce implementation and long-term support

Why Perficient

We're an Enterprise Salesforce Partner excelling in CRM, data, AI, and personalization — the foundational attributes that bring Agentforce to life. We are a member of Salesforce's Agentforce Partner Network and have numerous credentials that speak to our expertise.

- **Agentforce Partner Network**
- **40+** Agentforce certifications
- **100+** AI certifications
- **1,400+** Salesforce certifications
- Expert Data Cloud Partner

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