

Salesforce Agentforce Readiness Assessment



Build an Effective AI Strategy for Agentforce Implementation

Your customers expect more, which means your employees need connected tools and accurate data to deliver exceptional, personalized services. Salesforce Agentforce, a low-code platform for building autonomous AI agents, can answer up to 90% of customer queries without human intervention. This frees up your employees to focus on higher-value tasks.

If you're ready to explore how Agentforce can benefit your business, Perficient can help. We are an Enterprise Salesforce Consulting Partner and member of the Agentforce Partner Network. Together, we will assess your organization's existing AI capabilities and identify the most impactful Agentforce use cases. With Perficient, you'll deploy agents confidently and securely.

Assessment Overview

[The Agentforce Readiness Assessment](#) covers seven essential steps:

- Evaluate your data foundation
- Explore Agentforce use cases
- Ensure data security and access controls
- Select the right large language models (LLMs)
- Set up log monitoring processes
- Review compliance and security protocols
- Develop change management strategies

This two-to-six-hour engagement is offered at no cost, depending on the project scope.

Deliverables



We will provide a comprehensive and tailored Agentforce roadmap that includes clear, actionable next steps to implement agents, ensuring a quick time to value and clear ROI.

Why Perficient

We're an Enterprise Salesforce Partner excelling in CRM, data, AI, and personalization — the foundational attributes that bring Agentforce to life. We are a member of Salesforce's Agentforce Partner Network and have numerous credentials that speak to our expertise.

- **Agentforce Partner Network**
- **40+** Agentforce certifications
- **100+** AI certifications
- **1,400+** Salesforce certifications
- Expert Data Cloud Partner



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