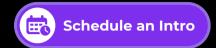
# **Agentforce Quickstart**

## **Drive Success & Boost Efficiency with Agentforce**



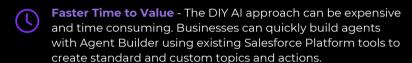


## **Agentforce Quickstart**

Cost: \$9,999 | Completion Time: 2-3 Weeks

Whether you need to qualify prospects, curate responses, or stay on top of your pipeline, our **Agentforce Quickstart** is designed to help you identify an Agentforce **use case** to help you achieve your business goals. Kelley Austin will identify key areas of opportunity where your business may benefit from an Agent, as well as suggest enhancements to existing automation in your Salesforce org.

### **Key Benefits**





**Increased Efficiency** - Agentforce allows organizations to automate common tasks such as processing an order return, freeing up service teams to focus on strategic, high-value work and building customer relationships.



**Improved Accuracy** - Agents are grounded in trusted data, ensuring accurate and relevant information is delivered to meet specific business or customer service goals.



**Customization** - Developers can extend the standard Agentforce Agents' capabilities with custom actions powered by code, APIs, Salesforce flows, or prompt templates.

#### In Scope

#### **Discovery Sessions**

- KA will spend 2-3 hours of time on discovery calls with you to understand your current Salesforce landscape and either fully detail out the Agentforce use case you have in mind or help you determine the best use case to deploy an Agent for initial value
- KA will put together the requirements and process flow based on these sessions

#### Build

- Implementation and Activation of a single Agent based on specified use case
- Enable and Provide User Access
- Manage and Configure Settings
- Setup of 3 additional custom actions for your business use case:
  - Create custom actions using flow, prompt templates or Apex
  - Add custom actions to the Agent Builder

#### **Testing & Training**

- KA will spend up to 2 hours on calls guiding your team through User Acceptance Testing for the Agent
- KA will spend up to 2 hours of calls Training the team on how to utilize the Agent
- KA will provide a clean recording of the Training so it can be utilized for follow up and new employees

#### **Partnering with Kelley Austin**

At Kelley Austin we're proud to provide **tailored technology solutions** across a variety of industries. Our expert knowledge and many years of experience have earned us **high levels of satisfaction** from our clients. We're ready to find the right solutions for your business today.

200+
Projects
Successfully
Completed



Kelley ♠Austin



38 Partner

Partner Navigator Badges

420+
Certifications

\*\*\*

Salesforce AppExchange Rating



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## **Have questions?**

Get in touch with your **KA Sales Manager** or reach out to our **VP of Sales**. Alex Euziere.



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