

Integrate FreJun with Salesforce

1. Introduction

Integrating FreJun with Salesforce allows you to seamlessly sync your communication data with your Salesforce records, ensuring that all interactions are logged for future reference and analysis.

This document will guide you through the process of integrating FreJun with Salesforce, from setting up accounts to verifying the integration.

2. Prerequisites

Before proceeding with the integration, ensure that you have the following:

- A Salesforce account.
- A FreJun account.
- Frejun extension is installed.

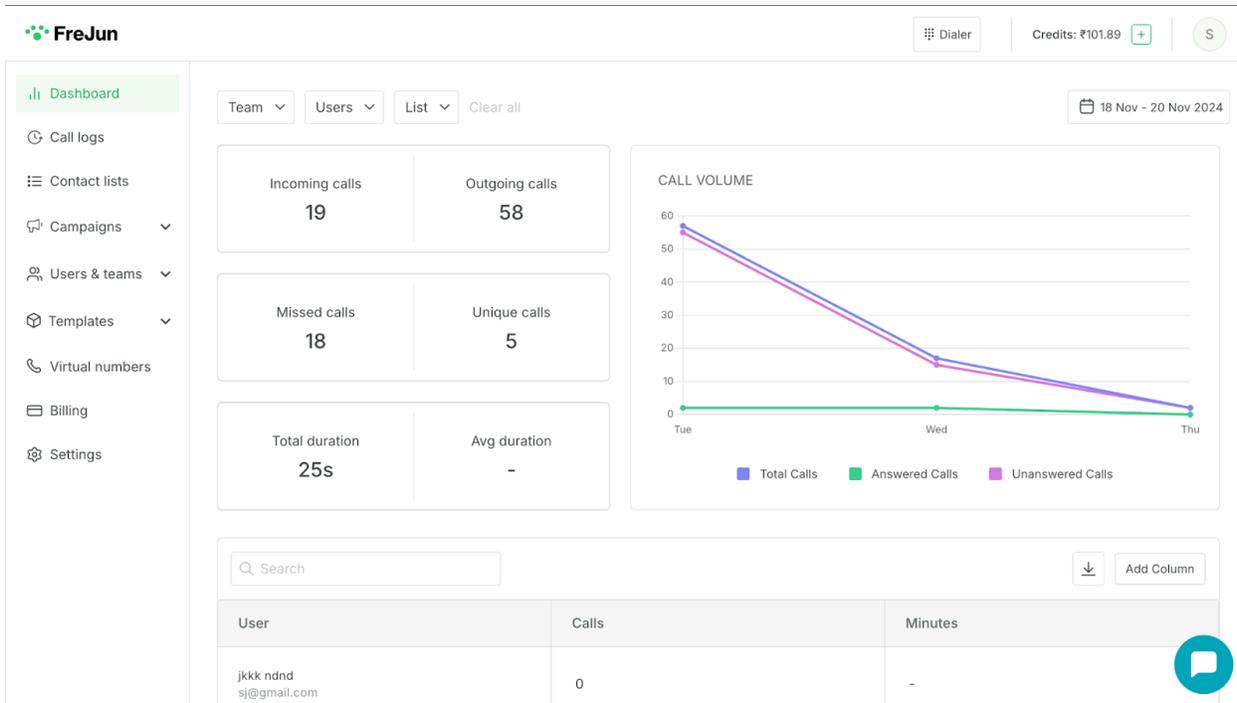
Note: Please note that the integration is organization based, meaning that only super admin needs to do the integration once and it will be enabled for all the users under that organization.

3. Setting Up FreJun Integration with Salesforce

Step 1: Create a FreJun Account

[if you already have a frejun account, you can skip this step]

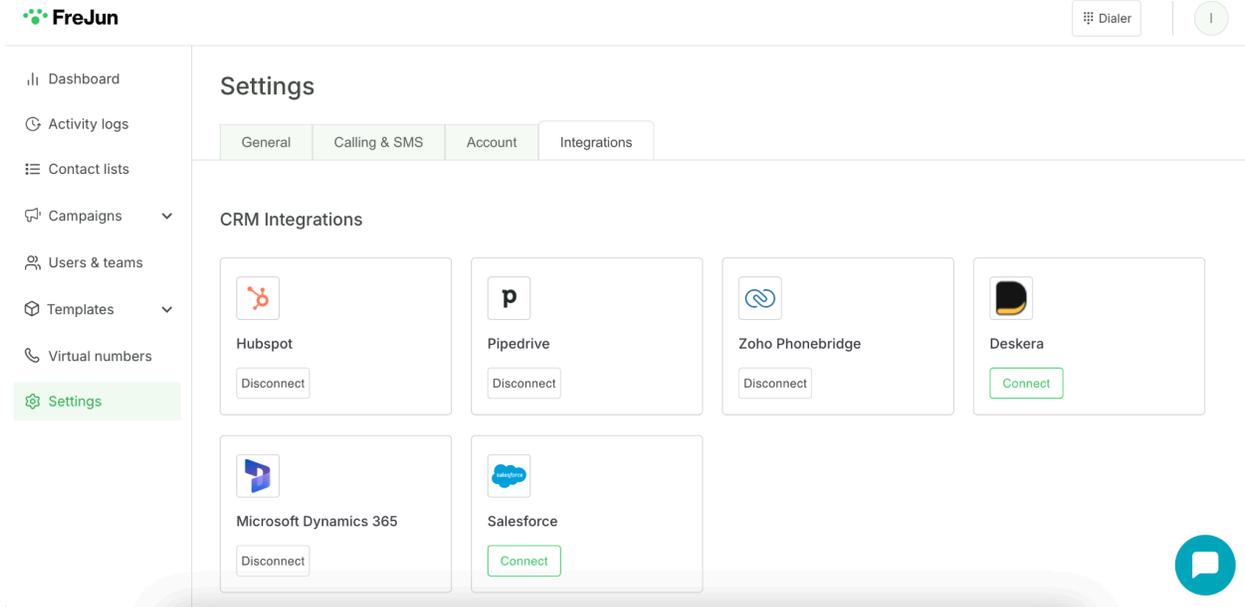
1. Visit the [FreJun website](#) and sign up for an account.
2. After registering, you will receive login credentials that will allow you to access the FreJun dashboard.



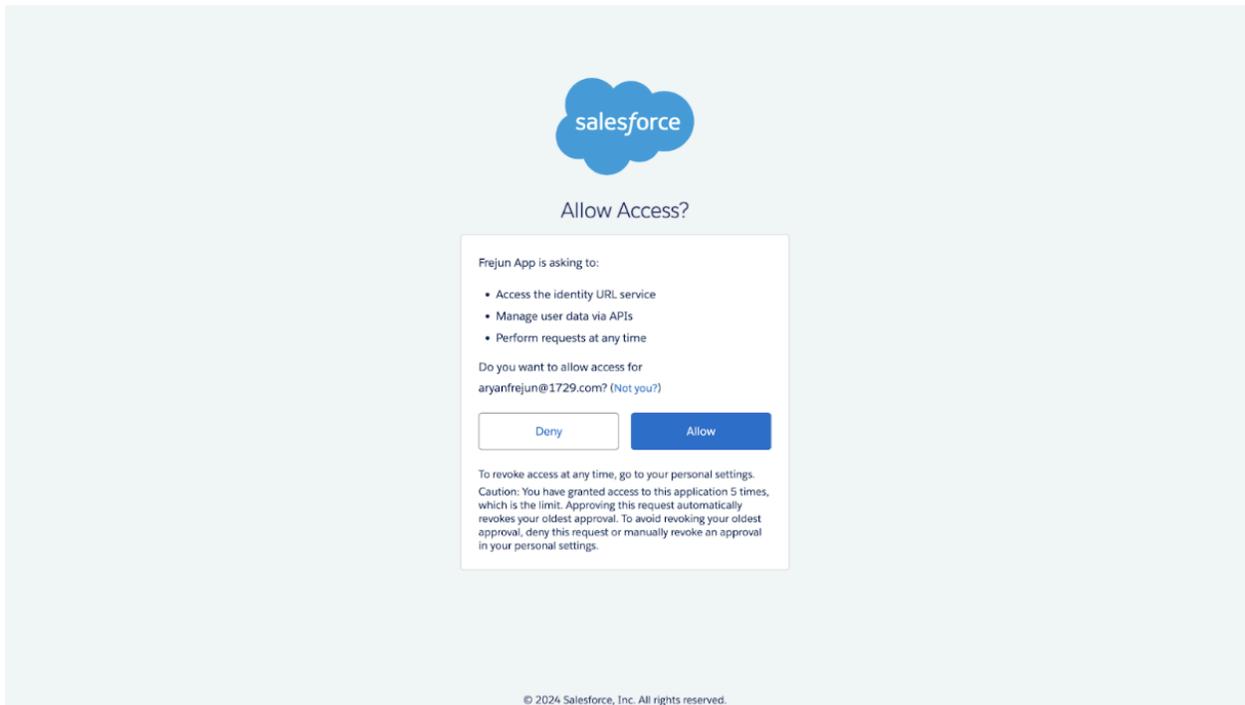
4. Integrating FreJun with Salesforce

Authentication Process

1. Navigate to settings tab -> Integrations.
2. Click on salesforce connect button(Remember only super Admin can disconnect)



3. Salesforce will ask for the necessary permissions to link both systems. Click **Allow** to grant access. (If you are not logged in to your salesforce account, it will show the login screen and you can do the same before allowing frejun to connect with your salesforce account).



That is it, you are good to go. Now, whenever you make a call from frejun, that will be synced to salesforce too.

NOTE: A call will be posted under the respective contact in contacts tab in salesforce as a task and if there is no contact associated with the number called, then a new contact will get created automatically. Also, make sure the number is in the **Phone** field in the contact details in Salesforce.

5. Chrome Extension

1. Follow [this link](#) to install frejun extension.
2. Login to extension using your frejun credentials.
3. Once done, you will see a Click-To-Call button added to every number in any web page.
4. You can use the same button to make calls directly from any page (here, it is salesforce) without copy pasting numbers in our dialer.

If you have any questions and queries, please contact us at support@frejun.com.