

Salesmost Volunteer White Paper

Market Demand Analysis

Organizational Volunteer Management Pain Points

In the current nonprofit management environment, volunteer recruitment and management have become key issues that need urgent attention. Many nonprofit organizations face the following challenges:

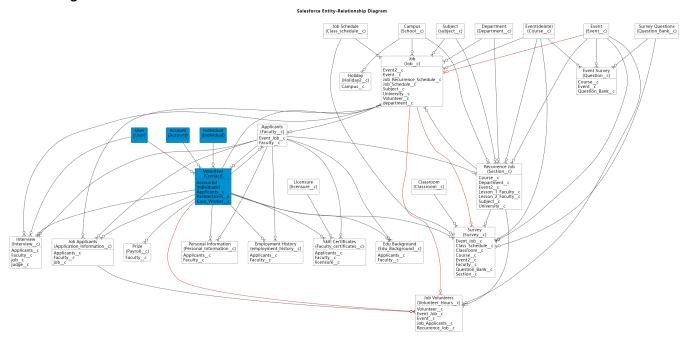
- •Recruiting Suitable Volunteers: When an event requires volunteers, efficiently recruiting and matching the right volunteers is a challenge. Many nonprofit organizations struggle with volunteer shortages or skill mismatches, especially during high-demand or repetitive events.
- •Volunteer Information Management: As the number of volunteers increases, managing their personal information, skills, certifications, and participation records becomes increasingly cumbersome. Without an efficient management system, data may be duplicated or lost, leading to improper task allocation and low operational efficiency.
- •Task and Time Management: Coordinating multiple volunteers to perform different tasks, particularly considering their availability, skills, and experience, makes task management complex. Without systematic scheduling tools, it's difficult to assign tasks efficiently and adjust schedules flexibly.
- •Volunteer Performance Evaluation and Feedback: After an event, volunteer performance evaluations and participant feedback collection are often overlooked. However, this feedback is crucial for improving future volunteer engagement and event effectiveness.

Target Audience

This product is mainly aimed at the following nonprofit organization clients:

- •Charitable Organizations: These organizations rely on volunteers for service and support. Through efficient volunteer management, they ensure optimal use of resources and enhance the overall impact of their events.
- •Social Service Agencies: Such as community service centers, elderly care organizations, etc., these agencies typically require large numbers of volunteers to assist in daily operations and special events. Simplifying the recruitment and management process can improve service quality and efficiency.
- •Public Health and Medical Organizations: For example, the Red Cross, public health projects, etc., these organizations rely on a large number of volunteers to provide health consultations, vaccination services, and more. Efficient volunteer management tools can significantly streamline their operation

Product Feature Overview ERD Diagram



The main features of the product are as follows:

Volunteer Recruitment

- •Job Creation and Posting: Organizations can quickly create job positions and use the one-click posting feature for duplicate positions, allowing them to publish multiple similar job listings in bulk and avoid repetitive actions.
- •Volunteer Registration and Information Submission: Volunteers can register online and fill in their personal information, upload certifications, skills, and other relevant materials to ensure they meet the job requirements. The system provides easy-to-use data entry and verification features.
- Filtering and Matching: Organizations can manually filter suitable volunteers based on criteria such as certifications, skills, and experience to ensure a good match between the job position and the volunteer.
- •Interview Scheduling and Feedback: Interview schedules can be automatically notified to volunteers through the system, supporting online interviews and real-time feedback to ensure an efficient and smooth recruitment process.

Volunteer Management

Evaluation Survey

The evaluation survey feature in volunteer management allows organizations to collect feedback on volunteer participation, assess their performance, and review their event experience after the event ends. Through anonymous surveys, organizations can gather valuable insights and continuously optimize future volunteer management and event planning.

Volunteer Search

The volunteer search feature allows administrators to efficiently filter and find suitable volunteers based on various conditions. Administrators can perform precise searches across multiple dimensions, such as experience, position, skills, certifications, available time, and number of available days, to quickly find the best-matching volunteers. This feature helps administrators allocate tasks more effectively, ensuring that each position is filled by the most suitable volunteer.

Bulk Email Sending

The bulk email feature allows administrators to filter and send bulk emails based on activities, positions, or volunteers. Administrators can select specific activities or positions, automatically filter volunteers that meet the criteria, and send customized email notifications with one click. This feature significantly improves communication efficiency, ensuring that information is timely communicated to relevant volunteers and avoiding the hassle of contacting each volunteer individually.

Calendar

The calendar feature provides administrators with a clear timeline view, allowing them to view all relevant activities and position arrangements within a specified time range. With the calendar, administrators can easily see the exact time of each activity and position and make adjustments as needed. The system supports drag-and-drop adjustments, allowing administrators to quickly modify event or position schedules by simply dragging, greatly enhancing flexibility and efficiency in time management.

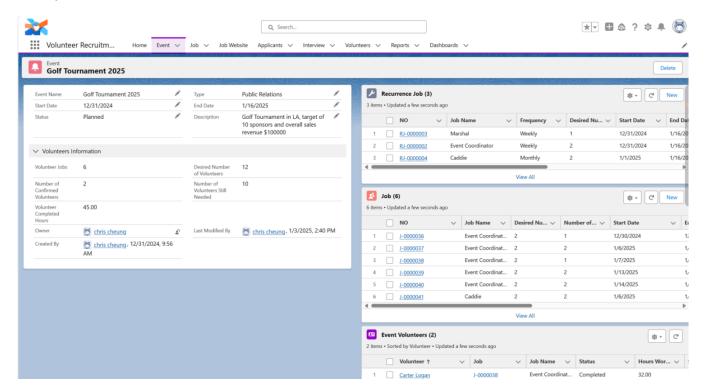
Main Functional Modules

Event

Nonprofit organizations frequently organize events that require volunteers. For these events, job positions are created under the event, which volunteers are assigned to. The related list includes the event's recurring positions, the specific positions for the event, the volunteers assigned to the event, and the event's evaluation surveys.

When creating an event, the following fields are primarily involved:

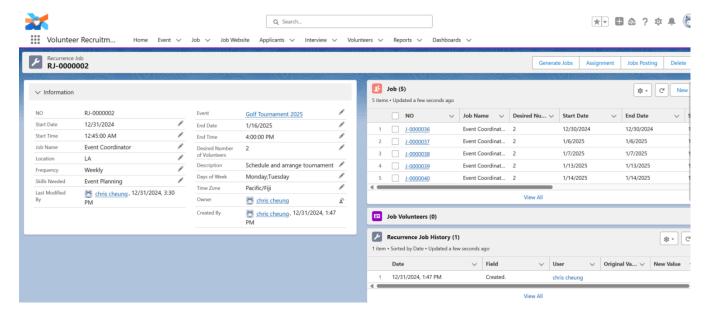
- Start and End Time
- Event Status: Such as Planned, In Progress, Completed, or Canceled.
- •Volunteer Jobs: The number of positions required for the event.
- Desired Number of Volunteers: The total number of volunteers needed for the event.
- •Number of Confirmed Volunteers: The number of volunteers who have confirmed to take part.
- •Number of Volunteers Still Needed: The remaining volunteers needed, calculated as = Total Required Volunteers Confirmed Volunteers.
- •Volunteer completed hours: The total number of hours completed by volunteers, which is the sum of the completed hours for all jobs under the event. This requires the job attendance to be filled in, and the status must be marked as "Completed."



If a nonprofit organization frequently holds recurring events, such as recruiting volunteer coordinators every Friday, it can first create a recurring job. For example, from January 1, 2025, to October 1, 2025, recruit 1 coordinator every Tuesday and Friday from 10 AM to 5 PM. Then, by clicking "Generate Jobs" in the top right corner, the system will batch-create the positions all at once.

When creating a recurring job, the following fields are primarily involved:

- •Start and End Date: For example, January 1, 2025, to October 1, 2025.
- Associated Event
- •Start and End Time Within the Day: For example, 10 AM to 5 PM.
- Job Title: For example, Coordinator.
- •Number of Volunteers to Recruit: The number of volunteers needed each time, e.g., 1 person.
- •Location: For example, Los Angeles.
- Frequency: For example, weekly.
- Days of the Week: For example, Tuesday and Friday.
- Required Skills: For example, computer skills, event planning.
- •Time Zone: For example, Eastern Standard Time (EST).



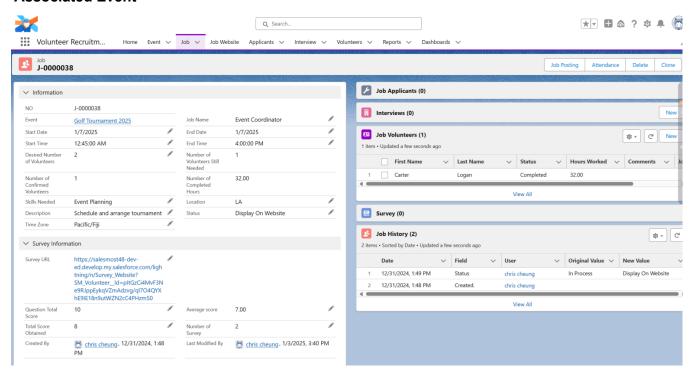
Job Positions (Job)

Nonprofits can create one-time job positions under an event either through the batch creation process mentioned above or by individually creating positions. The related list for a job includes applicants, interviews, job volunteers, job surveys, and job history.

When creating a job position, the following fields are primarily involved:

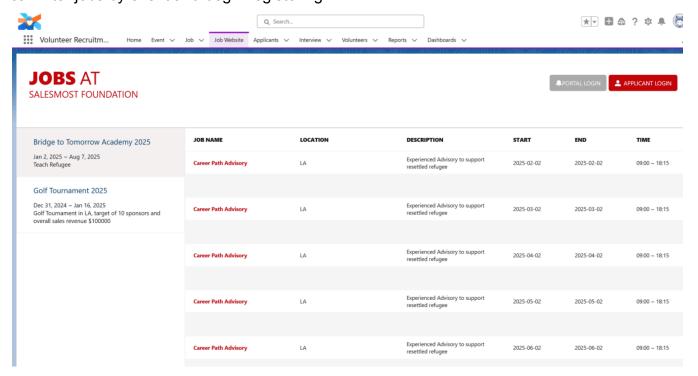
- •Start and End Date: For example, January 1, 2025, to January 1, 2025.
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- •Number of Volunteers to Recruit: The number of volunteers needed each time, for example, 1 person.
- *Desired Number of Volunteers: The total number of volunteers needed for the event.
- *Number of Confirmed Volunteers: The number of volunteers who have confirmed to take part.
- •Number of Volunteers Still Needed: The remaining volunteers needed, calculated as = Total Required Volunteers Confirmed Volunteers.
- •Number of Completed Hours: The total number of hours completed by volunteers for the job, which must be filled in the job attendance and marked as "Completed."
- •Required Skills: For example, computer skills, event planning.
- **Location**: For example, Los Angeles.
- •Time Zone: For example, Eastern Standard Time (EST).
- •Status: For example, Published, In Progress, Completed, or Canceled.

Associated Event



Job Posting Website

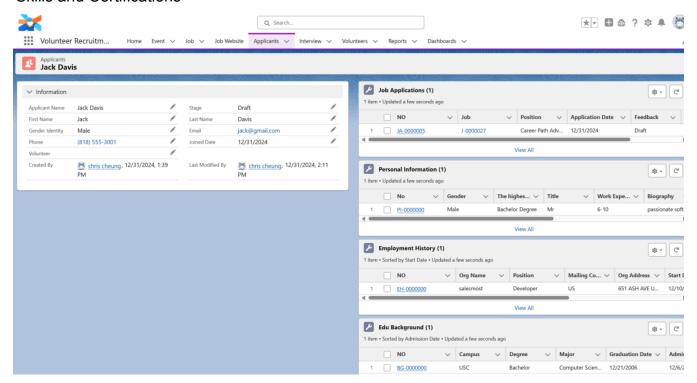
By clicking on "Job Posting" on either the Job or Recurrence Job page, the position will be posted on the website. Volunteers who apply will be able to see the posted job on the website, and they can filter jobs by event and begin registering.



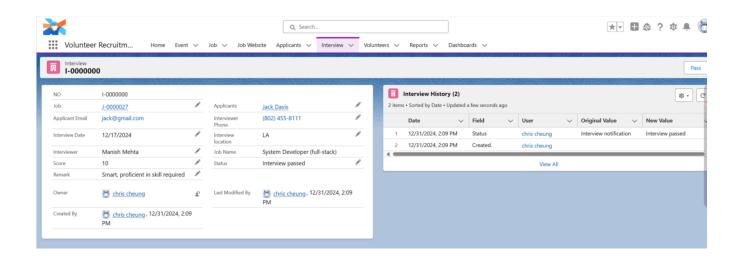
Registration Process

In addition to basic information such as email and name, the registration process includes:

- Personal Information
- Work Experience
- Educational Background
- Skills and Certifications



After the applicant completes their application, an interview will be conducted. An interview record will be created, documenting the applicant's information, score, comments, interviewer, and interview status (Passed, Failed, Awaiting Notification), among other details. By clicking "Pass" in the top-right corner, the applicant will be converted into an official volunteer and assigned to the position they applied for.

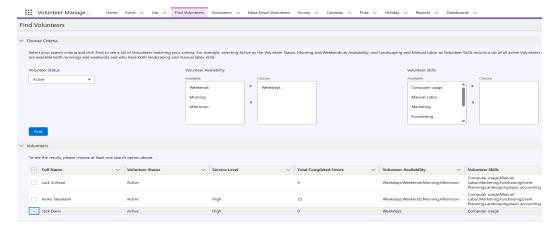


Find Volunteers

There are several ways to assign volunteers to positions. Applicants who pass the interview become official volunteers for the position. Additionally, if an event requires volunteers, a volunteer can be selected directly from the job. If a manager wants to search for existing volunteers to fulfill a position, they can use the "Find Volunteers" plugin to search for and match volunteers to the job. For example, searching for active volunteers with computer skills who are available during the week, and then selecting a specific person like Jack Davis to assign to the "Hiring Director" position with the ID J-000011.

The volunteer search includes the following criteria:

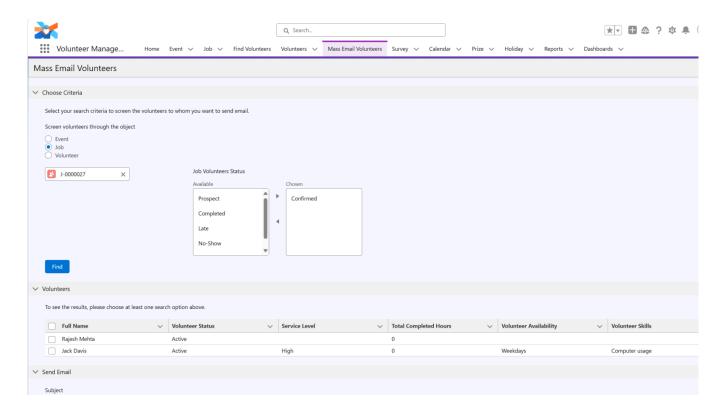
- Current status of the volunteer (available: active)
- •Volunteer work schedule: e.g., weekdays, weekends, mornings, afternoons. This information is stored in the volunteer's availability details.
- •Volunteer skills: For example, a recruitment coordinator role may require computer skills.



Mass Email

The mass email feature allows administrators to filter and send bulk emails based on events, positions, or volunteers. Administrators can select a specific event or position, automatically filter volunteers who meet the criteria, and then use the system to send customized email notifications with one click. This function significantly improves communication efficiency, ensures that information is delivered promptly to the relevant volunteers, and avoids the hassle of manually contacting each one. Bulk email options include:

- •Event: Send bulk emails to volunteers from a specific event.
- •Job: Send bulk emails to volunteers for a specific job. For example, if a position is canceled tomorrow afternoon, volunteers for that position will be notified.
- •Volunteer: Directly select multiple volunteers to send bulk emails.



Survey

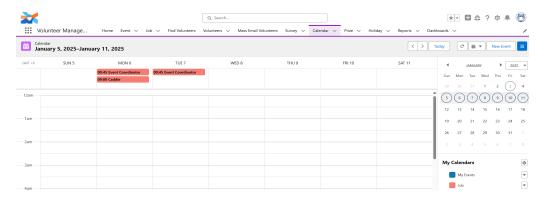
The survey feature allows event participants to provide feedback on positions through questionnaires, facilitating improvements. It includes various ratings and comments sections for detailed feedback.

Calendar

The calendar feature provides administrators with a clear timeline view, allowing them to view all related activities and job schedules within a specified time range. Through the calendar, administrators can easily check the specific timing of each activity and position, and adjust as needed. The system supports drag-and-drop adjustments, enabling administrators to quickly modify the schedule of activities or positions, greatly improving time management flexibility and efficiency.

Operations on the Calendar:

- Drag and Drop to Change Job Time Slots: Administrators can drag and adjust the time range of a job directly on the calendar.
- •Create Event: New events can be created directly from the calendar interface.
- •**Hide Jobs or Events in the Calendar**: Click the blue/red icons to hide the corresponding job or event from the calendar view.
- •Edit Event or Job Details: Administrators can click on an event or job to edit its details, such as timings, location, or volunteer requirements.
- •View by Specific Time Range: In the upper-right corner, users can select specific time ranges to display, including options like today, navigating forward/backward, or directly selecting the range on the calendar.



Holiday:

Record Holiday Periods: Administrators can mark holidays in the system to automatically avoid scheduling jobs during these periods. This ensures that jobs are not posted or assigned on holidays, reducing conflicts with volunteer availability.

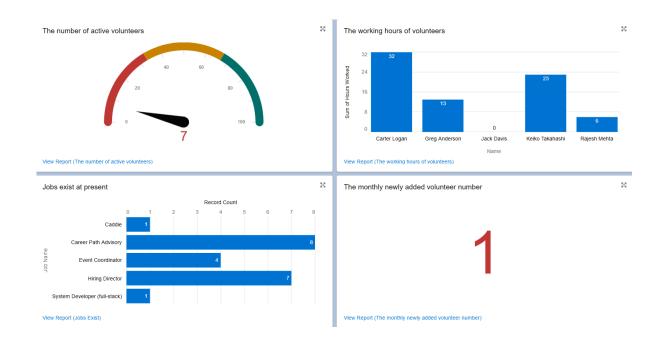
Volunteer Management Dashboard Overview:

The dashboard provides administrators with a clear, real-time overview of volunteer status. It includes:

- Active Volunteers: Number of currently active volunteers.
- Volunteer Work Hours: Actual hours worked by each volunteer.
- Number of Jobs: Total jobs, which can be further categorized into ongoing recruitment and completed positions.
- New Volunteers: Number of newly registered volunteers.
- Applicants in Progress: Number of applicants currently in the application process.

Interview Status: The current status of interviews, including those in progress.

This dashboard gives a concise, comprehensive view of volunteer activities and recruitment progress. Would you like to add any specific features or insights?



Ongoing Job Applicants 3 2.5 Record Count 1.5 0.5 0 1-0000027 J-0000030 J-0000028 .lob View Report As of Today at 11:24 AM C **Ongoing Interviews** 0.8 Record Count 0.6 0.4 0.2 J-0000028 Job

Case Study: Improving Service Efficiency through Volunteer Management Platform Background

As of Today at 11:24 AM

A client, a U.S.-based nonprofit organization focused on community development and environmental projects, faced challenges with volunteer recruitment, management, and feedback as their activities expanded. They needed to optimize these processes to improve efficiency.

Current Situation & Challenges

Difficulty in Volunteer Recruitment & Matching

Volunteers' skills didn't align well with activity needs, affecting the smooth running of events.

Dispersed Information Management

Volunteer data was scattered, causing delays in updates and inefficient task allocation.

Confusion in Task Allocation & Time Management

Volunteers' availability didn't match activity requirements, leading to wasted resources.

Lack of Feedback Mechanism

After events, there was no system for collecting feedback or evaluating volunteer performance, hindering future improvements.

Solution

View Report

The client implemented the "Volunteer Management Platform," which enhanced management efficiency through the following features:

Precise Recruitment & Matching

The system matched volunteers with the right skills and experience to the activity requirements, ensuring appropriate volunteer participation.

Centralized Volunteer Information Management

All volunteer data and participation records were stored in a unified system, ensuring information accuracy.

Automated Task Allocation & Time Management

The platform used calendar functionality and task allocation modules to automatically schedule volunteer tasks, reducing manual intervention.

Real-Time Feedback & Evaluation

After events, the system automatically collected volunteer feedback to help optimize future activities and improve volunteer engagement.

Final Results

•Improved Recruitment Efficiency

Volunteer matching was more precise, reducing recruitment time, especially during high-demand periods.

Optimized Time & Task Management

Automation of task allocation minimized conflicts, improving overall event execution efficiency.

Increased Volunteer Satisfaction

Feedback and evaluation processes boosted volunteer engagement, resulting in a 40% increase in return rates.

Conclusion

By implementing the Volunteer Management Platform, the client streamlined their volunteer management processes, enhanced event efficiency, and improved volunteer satisfaction, laying a solid foundation for long-term growth.

Why Choose Us?

Comprehensive Volunteer Management

Our volunteer management platform offers a complete range of features, including volunteer recruitment, information management, task allocation, and performance evaluation. With an intuitive interface and detailed reports, administrators can track volunteer participation in real-time and make efficient decisions.

Precise Volunteer Matching

Our system helps organizations match volunteers with roles based on their skills, experience, and availability, ensuring that each position is filled by the right person, ultimately improving the overall efficiency of events.

Efficient Task & Time Management

The platform's automated scheduling and task assignment features intelligently allocate volunteer tasks based on event requirements and volunteer availability, eliminating repetitive tasks and improving task distribution efficiency.

Powerful Data Analytics & Feedback Functionality

The data analysis module provides administrators with detailed activity data and volunteer performance assessments, allowing organizations to gain insights into event outcomes and volunteer satisfaction. By collecting and analyzing feedback, organizations can optimize future events and boost volunteer engagement and return rates.

•Flexible Communication & Notification System

The platform supports bulk email sending, notifications, and reminders, helping organizations maintain timely communication with volunteers. This ensures accurate transmission of event arrangements and task assignments, reducing communication costs and errors.

Main Objects

NO	Object Label	API Name	Master Object	Object Type
1	Applicants	Facultyc		Custom
2	Edu Background	Edu_Backgroundc		Custom
3	Employment History	employment_historyc		Custom
4	Event	Eventc		Custom
5	Event Survey	Questionc		Custom
6	Holiday	Holiday2c		Custom
7	Interview	Interviewc		Custom
8	Job	Jobc	Event	Custom
9	Job Applicants	Application_Informationc		Custom
10	Job Volunteers	Volunteer_Hoursc	Volunteer, Job	Custom
11	Personal Information	Personal_Informationc		Custom
12	Prize	Payrollc		Custom
13	Recurrence Job	Sectionc		Custom
14	Skill Certificates	Faculty_certificatesc		Custom
15	Survey	Surveyc	Job	Custom
16	Volunteer	Contact		Standard

Detail

	0bject	Applicants						
	API Name	Faculty_c						
	THE PROMP							
	Field Label	API Name	Data Type	Length		_	Picklist Values	Formula
	Record ID	Id	id		Standard	Requi		
2	Owner ID	OwnerId	Lookup (Group, User)		Standard	Requi		
	Deleted	IsDeleted	Checkbox	_	Standard			
	Applicant Name	Name	Text	80	Standard			
	Currency ISO Code	CurrencyIsoCode	Picklist		Standard	_		
6	Created Date	CreatedDate	Date/Time	-	Standard	Requi:		
	Created By ID	CreatedById	Lookup (User)	-	Standard	Requi		
9	Last Modified Date Last Modified By ID	LastModifiedDate LastModifiedBvId	Date/Time Lookup (User)		Standard Standard	Requi		
10	System Modstamp	SystemModstamp	Date/Time		Standard	Requi: Requi:		
11	Last Activity Date	LastActivityDate	Date Date		Standard	Requi		
12	Last Viewed Date	LastViewedDate	Date/Time		Standard			
13	Last Referenced Date	LastReferencedDate	Date/Time		Standard			
	Stage	Stage_c	Picklist		Custom		Draft:Processing:Incomplete I	
	Years of Teaching	Years of Teaching c	Picklist		Custom		1-5:6-10:11-15:16-20:20+	
	Status	approval_status_c	Picklist		Custom		Prospect:Confirmed:Completed:	
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	Per Status	per_statusc	Picklist		Custom		Normal; PIP; Disciplinary Action	
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	Teaching Experience	teaching_experiencec	Picklist		Custom		1-5;6-10;11-15;16-20;20+	
22	Teaching Preference	teaching_preferencec	Picklist		Custom		Live;Online;Blended	
23	Work Experience	technology_experiencec	Picklist		Custom		1-5;6-10;11-15;16-20;20+	
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25	Comments	Commentsc	Text	255	Custom			
26	Email	Emailc	Email		Custom			
27	Event Job	Event_Jobc	Lookup (Job)		Custom			
	Volunteer	Faculty_c	Lookup (Volunteer)		Custom			
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	Home City/Town	Home_City_Townc	Text	200	Custom			
	Home Country	Home_Countryc	Text	200	Custom			
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	Home Zip Code	Home_Zip_Codec	Text	200	Custom	-		
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	Mailing Zip Code Phone	Mailing_Zip_Codec Phonec	Phone	40	Custom			
43	Teaching Qualifications	Teaching_Qualifications_c	Text	200	Custom			
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	Termination Date	contract_end_datec	Date		Custom			
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	Last Name	last_namec	Text	200	Custom			
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7	Created By ID	CreatedById	Lookup (User)		Standard	Requi
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15	Country	Countryc	Text	200	Custom	
16	Degree	Degreec	Text	200	Custom	
17	FacultyID	FacultyIDc	Text	200	Custom	
18	Volunteer	Faculty_c	Lookup (Volunteer)		Custom	
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Lookup (User)

Lookup (User)

Lookup (Event)

Lookup (Event(delete))

Lookup (Survey Questions)

Date/Time

Date/Time

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LastModifiedById

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Question_Bank__c

SystemModstamp

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NO	Field Label		API Name		Data Ty	уре		L	ength	Field Type	Requir
1	Record ID		Id		id					Standard	Requi
2	Owner ID		OwnerId			(Group,	Iser)			Standard	Requi
3	Deleted		IsDeleted		Checkbo		obci)			Standard	Requi.
4	Holiday Name		Name		Text	JA		8	0	Standard	
5	Currency ISO Code		CurrencyIs	soCode	Picklis	st				Standard	
6	Created Date		CreatedDat		Date/Ti					Standard	Requi
7	Created By ID		CreatedBy		Lookup					Standard	Requi
8	Last Modified Date	`	LastModif		Date/Ti					Standard	Requi
9	Last Modified By		LastModif		Lookup					Standard	Requi
10	System Modstamp	LD	SystemMods		Date/Ti					Standard	Requi
11	Last Viewed Date		LastViewed		Date/Ti					Standard	Kedui
12	Last Viewed Date		LastRefere		Date/Ti					Standard	
13	Campus	ite	Campus c			(Campus	١				
	*				Text A		,	2	55	Custom	
14	Description		Describe_			rea		2	. 55	Custom	
15 16	End Date Start Date		End_Date_ Start Date		Date Date					Custom Custom	
10	Start Date		Start_Date	<u></u> c	Date					Custom	
	API Name	Interviewc									
IO	Field Label	API Name		Data Type	Length	Field Type	Requi	Picklist Values		Formula	
	Record ID	Id		id		Standard	Requi				
	Owner ID Deleted	OwnerId IsDeleted		Lookup (Group, User) Checkbox		Standard Standard	Requi				
	NO	Name		Auto Number	80	Standard	Requi				
	Currency ISO Code	CurrencyIsoCo	de	Picklist		Standard					
	Created Date Created By ID	CreatedDate CreatedById		Date/Time Lookup (User)		Standard Standard	Requi Requi				
	Last Modified Date	LastModifiedD	ate	Date/Time		Standard	Requi				
	Last Modified By ID	LastModifiedB		Lookup (User)		Standard	Requi				
	System Modstamp Last Activity Date	SystemModstam LastActivityD		Date/Time Date		Standard Standard	Requi				
2	Last Viewed Date	LastViewedDat		Date/Time		Standard					
	Last Referenced Date Interview Results	LastReference Interview_res		Date/Time Picklist		Standard Custom		pass;Fail			
	Status	State_c	uits_c	Picklist		Custom		Interview notif	ication;	Interv	
	Applicants	Applicants_c		Lookup (Applicants)		Custom					
7	Volunteer Email(delete) Volunteer	Email_c Faculty_c		Email Lookup (Volunteer)		Custom	+				
	Interview Date	Interview_dat	ec	Date		Custom	\pm				
8	Interview location	Interview_loc		Text	200	Custom					
8 9 0		Interviewer_	c	Text Phone	200	Custom	+				
8 9 0	Interviewer			1	10	Custom					
8 9 0 1 1		Phone_c job_c		Lookup (Job)		Custom					
8 9 9 0 1 2 3 .	Interviewer Interviewer Phone Job Judge	Phone_c job_c judge_c		Lookup (User)	055	Custom					
8 19 9 20 21 22 23 24 25 1	Interviewer Interviewer Phone Job Judge Remark	Phone_c job_c judge_c remark_c		Lookup (User) Text Area	255 18	Custom Custom					
8 9 9 10 11 12 13 14 15 15 15 15 15 15 15 15 15 15 15 15 15	Interviewer Interviewer Phone Job Judge	Phone_c job_c judge_c		Lookup (User)	255 18 1300 1300	Custom				Applicant	ts_r.Email

		Job								
_	API Name	Jobc								
ı	Field Label	API Name	Data Type	Length	Field Type	Requi	Picklist Values	Formula	Extend ID	Track
þ	Record ID	Id	id		Standard	Requi				
j	Deleted	IsDeleted	Checkbox		Standard					
'n	NO	Name	Auto Number	80	Standard	Requi				
(Currency ISO Code	CurrencyIsoCode	Picklist		Standard					
	Created Date	CreatedDate	Date/Time		Standard	Requi				
(Created By ID	CreatedById	Lookup (User)		Standard	Requi				
b	Last Modified Date	LastModifiedDate	Date/Time		Standard	Requi				
j	Last Modified By ID	LastModifiedById	Lookup (User)		Standard	Requi				
	System Modstamp	SystemModstamp	Date/Time		Standard	Requi				
	Last Activity Date		Date		Standard					
	Last Viewed Date		Date/Time		Standard					
	Last Referenced Date	LastReferencedDate	Date/Time		Standard					
	Event	Event2 c	Master-Detail (Event)		Custom	Requi				
	Time Zone		Picklist		Custom		Pacific/Kiritimat:Pacific/C	i		
	Status		Picklist		Custom		In Process;Ongoing;Closed;A			
	Work Type		Picklist		Custom		Full Time; Part Time; Others			
	Number of Confirmed Volunte		Roll-Up Summary	18	Custom		Tall lime; lare lime; others			
	Average score		Number (6, 2)	8	Custom					
	Contact	Contact_c	Text	200	Custom					
	Email		Email	200	Custom					
	End Time	End_Time_c	time	_	Custom					\vdash
	End lime End Date		Date	_	Custom					-
	End Date Event			+	Custom					-
			Lookup (Event(delete))	_						-
	Job Recurrence Schedule		Lookup (Recurrence Job)		Custom					-
	Job Schedule	Job_Schedulec	Lookup (Job Schedule)	0.00	Custom					-
	Location	Locationc	Text	255	Custom					-
	Number of Survey		Number (3, 0)	3	Custom					-
	Number Of People		Number (18, 0)	18	Custom					\vdash
	Phone	Phonec	Phone	40	Custom					-
	Prerequisites	Prerequisitesc	Text Area	255	Custom					-
	Question Total Score	Question_Total_Scorec	Number (3, 0)	3	Custom					_
	Skills Needed		Picklist (Multi-Select)		Custom		Computer usage: Manual Labor			
	Start Time	Start_Timec	time		Custom					
_:	Start Date	Start_datec	Date		Custom					
1	Subject	Subjectc	Lookup (Subject)		Custom					
1	Summary	Summary_c	Text Area	255	Custom					
	Survey URL	Survey_URLc	URL	255	Custom					
ŀ	Total Score Obtained	Total_Score_Obtainedc	Number (3, 0)	[3	Custom					
	Campus	University_c	Lookup (Campus)		Custom					
	Volunteer	Volunteerc	Lookup (Volunteer)		Custom					
ŀ	Website	Websitec	URL	255	Custom					
b	Desired Number of Volunteer	capacity c	Number (18, 0)	18	Custom					
	Degree Specialization	degree_specialization_c	Text Area	255	Custom					
	Department	department_c	Lookup (Department)		Custom					
	Description	introduction_c	Text Area	255	Custom					
	License Or Certificate	license_certi_c	Text Area	255	Custom					
	Job Name	position_c	Text	255	Custom					
	Position Duties	position_dutiesc	Text Area	255	Custom					
	Recruitment Procedure		Text Area	255	Custom					
	Remark		Text Area	255	Custom	<u> </u>				
	Salary	salary_c	Text	200	Custom					
	Salary CalendarLine		Formula (Text)	1300	Custom			LEFT(text(Start Time c)		
		Number_of_Volunteers_Still_		18	Custom	\vdash		capacity_c - Total_Volunt	1	
12		Number_of_volunteers_still_		8	Custom	+		capacity_c - local_Volunt	1	\vdash

	Object	Job Applicants					
	API Name	Application_Informationc					
NO	Field Label	API Name	Data Type	Length	Field Type	Requi	Picklist Values
1	Record ID	Id	id		Standard	Requi	
2	Owner ID	OwnerId	Lookup (Group, User)		Standard	Requi	
3	Deleted	IsDeleted	Checkbox		Standard		
4	NO	Name	Auto Number	80	Standard	Requi	
5	Currency ISO Code	CurrencyIsoCode	Picklist		Standard		
6	Created Date	CreatedDate	Date/Time		Standard	Requi	
7	Created By ID	CreatedById	Lookup (User)		Standard	Requi	
8	Last Modified Date	LastModifiedDate	Date/Time		Standard	Requi	
9	Last Modified By ID	LastModifiedById	Lookup (User)		Standard	Requi	
10	System Modstamp	SystemModstamp	Date/Time		Standard	Requi	
11	Last Activity Date	LastActivityDate	Date		Standard		
12	Feedback	feedbackc	Picklist		Custom		Draft;Processing;Incomplete I
13	Status	statusc	Picklist		Custom		Draft;Processing;Incomplete I
14	Applicant	Applicants_c	Lookup (Applicants)		Custom		
15	Application Date	Application_datec	Date		Custom		
16	Apply For Position	Apply_for_positionc	Text	200	Custom		
17	Emai1	Emailc	Email		Custom		
18	Volunteer	Faculty_c	Lookup (Volunteer)		Custom		
19	Averinterscore	averinterscorec	Number (18, 0)	18	Custom		
20	First Name	first_namec	Text	200	Custom		
21	Job	jobc	Lookup (Job)		Custom		
22	Last Name	last_namec	Text	200	Custom		
23	Position	position_c	Text	200	Custom		

		Job Volunteers							
	API Name	Volunteer_Hoursc							
NO	Field Label	API Name	Data Type	Length		e Requi	Picklist Values	Formula	Extend
1	Record ID	Id	id		Standard	Requi			
2	Deleted	IsDeleted	Checkbox		Standard				
3	NO	Name	Auto Number	80	Standard	Requi			
4	Currency ISO Code	CurrencyIsoCode	Picklist		Standard				
5	Created Date	CreatedDate	Date/Time		Standard	Requi			
6	Created By ID	CreatedById	Lookup (User)		Standard	Requi			
7	Last Modified Date	LastModifiedDate	Date/Time		Standard	Requi			
8	Last Modified By ID	LastModifiedById	Lookup (User)		Standard	Requi			
9	System Modstamp	SystemModstamp	Date/Time		Standard	Requi			
10	Volunteer	Volunteerc	Master-Detail (Volunteer)		Custom	Requi			
11	Job	Event_Jobc	Master-Detail (Job)		Custom	Requi			
12	Status	Status_c	Picklist		Custom		Prospect; Confirmed; Completed;	;	
13	Comments	Commentsc	Long Text Area	32768	Custom				
14	Event	Eventc	Lookup (Event)		Custom				
15	Hours Worked	Hours_Workedc	Number (6, 2)	8	Custom				
16	Job Applicants	Job_Applicantsc	Lookup (Job Applicants)		Custom				
17	Recurrence Job	Recurrence_Jobc	Lookup (Recurrence Job)		Custom				
18	End Date	End_Datec	Formula (Date)		Custom			Event_Jobr.End_datec	
19	Job Name	Job_Namec	Formula (Text)	1300	Custom			Event_Jobr.positionc	
20	Start Date	Start_Datec	Formula (Date)		Custom			Event_Jobr.Start_datec	
21	Time	Timec	Formula (Text)	1300	Custom			LEFT(text(Event_Jobr.Start_	

	Object	Personal Information					
	API Name	Personal Information c					
NO	Field Label	API Name	Data Type	Length	Field Type	Requi	Picklist Values
1	Record ID	Id	id		Standard	Requi	
2	Owner ID	OwnerId	Lookup (Group, User)		Standard	Requi	
3	Deleted	IsDeleted	Checkbox		Standard		
4	No	Name	Auto Number	80	Standard	Requi	
5	Currency ISO Code	CurrencyIsoCode	Picklist		Standard		
6	Created Date	CreatedDate	Date/Time		Standard	Requi	
7	Created By ID	CreatedById	Lookup (User)		Standard	Requi	
8	Last Modified Date	LastModifiedDate	Date/Time		Standard	Requi	
9	Last Modified By ID	LastModifiedById	Lookup (User)		Standard	Requi	
10	System Modstamp	SystemModstamp	Date/Time		Standard	Requi	
11	Last Activity Date	LastActivityDate	Date		Standard		
12	Teaching Preference	Teaching Preference c	Picklist		Custom		Live;Online;Blended
13	Work Experience	Technology_Experiencec	Picklist		Custom		1-5;6-10;11-15;16-20;20+
14	Years of Teaching	Years_of_Teachingc	Picklist		Custom		1-5;6-10;11-15;16-20;20+
15	The highest educational level	lhig_educ	Picklist		Custom		Medical Doctor;Bachelor Degre
16	Applicants	Applicantsc	Lookup (Applicants)		Custom		
17	Biography	Biography_c	Text Area	255	Custom		
18	Volunteer	Facultyc	Lookup (Volunteer)		Custom		
19	Home City/Town	Home_City_Townc	Text	200	Custom		
20	Home Country	Home_Countryc	Text	200	Custom		
21	Home Province/State	Home_Province_Statec	Text	200	Custom		
22	Home Street Address	Home_Street_Addressc	Text	200	Custom		
23	Home Zip Code	Home_Zip_Codec	Text	200	Custom		
24	Mailing City/Town	Mailing_City_Townc	Text	200	Custom		
25	Mailing Country	Mailing_Countryc	Text	200	Custom		
26	Mailing Province/State	Mailing_Province_Statec	Text	200	Custom		
27	Mailing Street Address	Mailing_Street_Addressc	Text	200	Custom		
28	Mailing Zip Code	Mailing_Zip_Codec	Text	200	Custom		
29	Title	Title_c	Text	200	Custom		
30	Gender	sex_c	Text	200	Custom		

	Object Control	Prize						
	API Name	Payrollc						
	Field Label	API Name	Data Type	Length	Field Type	Requi	Picklist Values	Formula
1	Record ID	Id	id		Standard	Requi		
2	Owner ID	OwnerId	Lookup (Group, User)		Standard	Requi		
3	Deleted	IsDeleted	Checkbox		Standard			
4	NO	Name	Auto Number	80	Standard	Requi		
5	Currency ISO Code	CurrencyIsoCode	Picklist		Standard			
6	Created Date	CreatedDate	Date/Time		Standard	Requi		
7	Created By ID	CreatedById	Lookup (User)		Standard	Requi		
8	Last Modified Date	LastModifiedDate	Date/Time		Standard	Requi		
9	Last Modified By ID	LastModifiedById	Lookup (User)		Standard	Requi		
10	System Modstamp	SystemModstamp	Date/Time		Standard	Requi		
11	Last Activity Date	LastActivityDate	Date		Standard			
12	Last Viewed Date	LastViewedDate	Date/Time		Standard			
13	Last Referenced Date	LastReferencedDate	Date/Time		Standard			
14	Status	Statusc	Picklist		Custom		To be Paid;Paid	
15	Adjust	Adjustc	Number (16, 2)	18	Custom			
16	Deadline	Deadlinec	Date		Custom			
17	Description	Descriptionc	Long Text Area	32768	Custom			
18	End Date	End_Datec	Date		Custom			
19	Volunteer	Faculty_c	Lookup (Volunteer)		Custom			
20	IsReceivedOnBehalf	IsReceivedOnBehalfc	Checkbox		Custom			
21	IsReceived	IsReceivedc	Checkbox		Custom			
22	Prize	Prizec	Text	255	Custom			
23	ReceiveDate	ReceiveDatec	Date		Custom			
24	ReceiverOnBehalf	ReceiverOnBehalf_c	Text	255	Custom			
25	Remark	Remark_c	Text Area	255	Custom			
26	Start Date	Start_Datec	Date		Custom			
27	Per Class Fee	Teaching_Hour_Subsidyc	Number (16, 2)	18	Custom			
28	Total Class Count	Total_Class_Hoursc	Number (16, 2)	18	Custom			
29	Total Amount	Total_class_feesc	Formula (Number)	18	Custom			(Teaching Hour Subsidy o

	Object	Recurrence Job	_	_		_	
	API Name	Section_c					
	III I Manie	Bection_c					
NO	Field Label	API Name	Data Type	Length	Field Type	Requi	Picklist Values
1	Record ID	Id	id		Standard	Requi	
2	Owner ID	OwnerId	Lookup (Group, User)		Standard	Requi	
3	Deleted	IsDeleted	Checkbox		Standard		
4	NO	Name	Auto Number	80	Standard	Requi	
5	Currency ISO Code	CurrencyIsoCode	Picklist		Standard		
6	Created Date	CreatedDate	Date/Time		Standard	Requi	
7	Created By ID	CreatedById	Lookup (User)		Standard	Requi	
8	Last Modified Date	LastModifiedDate	Date/Time		Standard	Requi	
	Last Modified By ID	LastModifiedById	Lookup (User)		Standard	Requi	
	System Modstamp	SystemModstamp	Date/Time		Standard	Requi	
	Last Activity Date	LastActivityDate	Date		Standard		Day of the Westle Description
12	Way	Day_c	Picklist		Custom		Day of the Month; Day of the
	Day of Week Day	Day_of_Weekc Days c	Picklist Picklist		Custom Custom		Sunday; Monday; Tuesday; Wednes 1; 2; 3; 4; 5; 6; 7; 8; 9; 10; 11; 12; 1;
	Frequency	Frequency_c	Picklist		Custom		Weekly; Monthly
	Lesson 1 Week	Lesson 1 Week c	Picklist		Custom		Monday; Tuesday; Wednesday; Thu
	Lesson 2 Week	Lesson 2 Week c	Picklist		Custom		Monday: Tuesday: Wednesday: Thu
18	State	State_c	Picklist		Custom		Draft; Approval; Approved; Reje
	Time Zone	Time Zone c	Picklist		Custom		Pacific/Kiritimat:Pacific/Ch:
	Order	week c	Picklist		Custom		the 1st; the 2nd; the 3rd; the
	Credit	Course_Creditc	Number (16, 2)	18	Custom		201, 110 214, 110 224, 110
	Hours	Course_Hoursc	Number (16, 2)	18	Custom		
23	Course Qualification	Course_Qualificationc	Text	200	Custom		
24	Event(delete)	Course_c	Lookup (Event(delete))		Custom		
25	Days of Week	Days_of_Weekc	Picklist (Multi-Select)		Custom		Sunday; Monday; Tuesday; Wednes
26	Department	Department_c	Lookup (Department)		Custom		
	Description	Description_c	Text	255	Custom		
	Desired Number of Volunteers			5	Custom		
	End Date	End_Datec	Date		Custom		
	End Time	End_Timec	time		Custom		
	Event	Event2c	Lookup (Event)	ļ	Custom	-	
32	Job Name	Job_Namec	Text	255	Custom		
	Lesson 1 Faculty	Lesson 1 Faculty c	Lookup (Applicants)		Custom	-	
	Lesson 1 Recess Time	Lesson_1_Recess_Timec	time		Custom		
	Lesson 1 Start Times Lesson 2 Faculty	Lesson_1_Start_Timesc Lesson 2 Faculty c	time Lookup (Applicants)		Custom Custom		
	Lesson 2 Faculty Lesson 2 Recess Time	Lesson_2_Facultyc Lesson_2_Recess_Timec	Lookup (Applicants)		Custom		
	Lesson 2 Recess Time Lesson 2 Start Times	Lesson_2_Kecess_IImec Lesson_2_Start_Timesc	time		Custom		
	Location	Location c	Text	255	Custom		
40	Minimum Registration Limit	_	Number (18, 0)	18	Custom		
		Registration_limitc	Number (18, 0)	18	Custom		
42	Skills Needed	Skills Needed c	Picklist (Multi-Select)	1	Custom		Computer usage: Manual Labor:
43	Start Date	Start Date c	Date		Custom		Compared abage, mandar Labor,
44	Start Time	Start_Time_c	time		Custom		
45	Subject	Subject c	Lookup (Subject)		Custom		
	Campus	University_c	Lookup (Campus)		Custom		

	API Name	Faculty_certificatesc						
	Field Label	API Name	Data Type	Length	Field Type	Requi	Picklist Values	Formu
1	Record ID	Id	id		Standard	Requi		
2	Owner ID	OwnerId	Lookup (Group, User)		Standard	Requi		
3	Deleted	IsDeleted	Checkbox		Standard			
4	NO	Name	Auto Number	80	Standard	Requi		
5	Currency ISO Code	CurrencyIsoCode	Picklist		Standard			
6	Created Date	CreatedDate	Date/Time		Standard	Requi		
7	Created By ID	CreatedById	Lookup (User)		Standard	Requi		
8	Last Modified Date	LastModifiedDate	Date/Time		Standard	Requi		
9	Last Modified By ID	LastModifiedById	Lookup (User)		Standard	Requi		
10	System Modstamp	SystemModstamp	Date/Time		Standard	Requi		
11	Last Activity Date	LastActivityDate	Date		Standard			
12	Level	levelc	Picklist		Custom		Junior; Intermediate; Advanced	
13	Applicants	Applicantsc	Lookup (Applicants)		Custom			
14	Certificate No	Certificate_Noc	Text	200	Custom			
15	Certification Number	Certification_Numberc	Text	200	Custom			
16	Certification Date	Certification_datec	Date		Custom			
17	FacultyID	FacultyID_c	Text	200	Custom			
18	Volunteer	Facultyc	Lookup (Volunteer)		Custom			
19	Qual Cert fileupload	Qual_Cert_fileuploadc	Text	255	Custom			
20	Skill	Skill_c	Text	255	Custom			
21	Certificate Authority	certificate_authorityc	Text	200	Custom			
22	Effective Expiration Date	expiration_datec	Date		Custom			
23	Licensure	licensure_c	Lookup (Licensure)		Custom			

Skill Certificates

	-	O	_				
Object		Survey					
	API Name	Surveyc					
NO	Field Label	API Name	Data Type	Length	Field Type	Requi	Picklis
1	Record ID	Id	id		Standard	Requi	
2	Deleted	IsDeleted	Checkbox		Standard		
3	NO	Name	Auto Number	80	Standard	Requi	
4	Currency ISO Code	CurrencyIsoCode	Picklist		Standard		
5	Created Date	CreatedDate	Date/Time		Standard	Requi	
6	Created By ID	CreatedById	Lookup (User)		Standard	Requi	
7	Last Modified Date	LastModifiedDate	Date/Time		Standard	Requi	
8	Last Modified By ID	LastModifiedById	Lookup (User)		Standard	Requi	
9	System Modstamp	SystemModstamp	Date/Time		Standard	Requi	
10	Last Activity Date	LastActivityDate	Date		Standard		
11	Last Viewed Date	LastViewedDate	Date/Time		Standard		
12	Last Referenced Date	LastReferencedDate	Date/Time		Standard		
13	Job	Event_Jobc	Master-Detail (Job)		Custom	Requi	
14	Account Ratings	Answer_Or_Scorec	Number (3, 0)	3	Custom		
15	Class Schedule	Class_Schedulec	Lookup (Job Schedule)		Custom		
16	Classroom	Classroomc	Lookup (Classroom)		Custom		
17	Event (delete)	Coursec	Lookup (Event(delete))		Custom		
18	Account Email	Emailc	Email		Custom		
19	Event	Event2c	Lookup (Event)		Custom		
20	Faculty	Faculty_c	Lookup (Volunteer)		Custom		
21	Question	Question_Bankc	Lookup (Survey Questions)		Custom		
22	Question Total Score	Question_Total_Scorec	Number (3, 0)	3	Custom		
23	Section	Section_c	Lookup (Recurrence Job)		Custom		
24	Account Name	Student_Namec	Text	200	Custom		
25	classid	classidc	Text	200	Custom		

		Object	Volunteer							
		API Name	Contact							
	NO	Field Label	API Name	Data Type	Length	Field Type	Requi	Picklist Values	Formul:	
Nature Record ID										
Account ID										
Salutation Salutation Printiples First Name Printiples Standard Printiples Standard Printiples Standard Printiples Printiples Standard Printiples					60		D			
Fall Name							Kequi			
Part Street					140			Mr.:Ms.:Mrs.:Dr.:Prof.:Mx.		
10 Other City				 	121					
10 Dither State/Trovinace DitherState Test 50 Standard	9	Other Street	OtherStreet	Text Area	255	Standard				
12 Dither ZinyPostal Code				 						
13 Other Country				 	_					
14 Other Latitude										
15 Other Longitude		-	·						_	
16 Other Generoda Accuracy Other Generoda Accuracy Ficklist Stendard Address Stendard Address Stendard Milling Street MailingStreet Test Area 255 Stendard Milling Street MailingStreet Test 40 Stendard Milling Street MailingStreet Test 40 Stendard Milling State/Tevrince MailingGountry Tests 50 Stendard Milling State/Tevrince MailingGountry Tests 50 Stendard Milling State/Tevrince MailingGountry Tests 50 Stendard Milling State/Tevrince MillingGountry Tests 50 Stendard Milling State MillingGountry Tests MillingGountry Tests MillingGountry Tests MillingGountry MillingGount										
Mailing Street MailingStreet Test Area 255 Standard					1			Address; NearAddress; Block; Str		
Mailing City				Address		Standard				
Mailing State/Province MailingState Test SO Standard				Text Area						
21 Mailing Country				 	_					
28 Mailing Country MailingCountry MoutingCountry Number (3, 15) [18] Standard 28 Mailing Longitude MailingLongitude Number (3, 15) [18] Standard 28 Mailing Googoed Accuracy MailingGoogledecuracy Ficklist Standard Address MailingAddress Mailin				 						
			-						_	
Mailing Congitude MailingCongitude Number (3, 15) 18 Standard Address MailingAddress Mailing							-		 	
					_					
Semiling Address Mailing Address Address Standard					1			Address: NearAddress: Block: Str		
Notiness Face										
29 Mobile Phone MobilePhone Phone 40 Standard					40					
30 Nome Phone MomePhone	28			Phone	40	Standard				
Standard										
32 Asst. Phone AssistantPhone ReportFold Lookup (Volunteer) Standard 33 Reports To ID ReportFold Lookup (Volunteer) Standard 34 Easil Standard 35 Fitle Title Text 128 Standard 36 Department Report Standard 37 Assistant's Nume AssistantNumme Fext 40 Standard 38 Lead Source LeadSource Picklist Standard Web:Phone Inquiry:Fartner Re 39 Birthdate Birthdate Birthdate Birthdate Birthdate Birthdate Birthdate Birthdate Standard Contact Description Description Long Text Area 32000 Standard 10 Contact Description Contact Description Description Description Contact Description Contact Description Description Contact Burley 10 Contact Currency CurrencyScoco Picklist Standard Requi 11 Contact Currency CurrencyIsoCode Picklist Standard Requi 12 Created Date Created										
Standard										
Mail					40					
35 Bigartent Department Text SO Standard Standar									_	
Beyartment Department Text 50 Standard				-	128				_	
37 Arsistant's Name					_					
Birthdate Standard										
40 Contact Description	38	Lead Source	LeadSource	Picklist		Standard		Web;Phone Inquiry;Partner Re:		
41 Contact Currency 42 Owner ID 43 Created Bate 44 Created Bate 45 Created Bate 46 Created Bate 47 Created Bate 48 Created Bate 49 Created Bate 40 Created Bate 40 Created Bate 41 Created Bate 44 Created Bate 45 Last Modified Date 46 Last Modified Date 47 Last Modified Bate 48 Last Modified By ID 49 LastModified By ID 40 LastModified By ID 41 LastModified By ID 42 LastModified By ID 43 SystemModstamp 44 Last Activity 45 Last Activity 46 Last Activity 47 LastActivityDate 48 Last Stay-in-Touch Request D LastCURequestDate 49 Last Stay-in-Touch Request D LastCURequestDate 49 Last Stay-in-Touch Save Date LastCURequestDate 50 Last Stay-in-Touch Save Date LastCuRequestDate 51 Last Viewed Date 52 Last Referenced Date 53 Last Referenced Date 54 Last Referenced Date 55 Last Referenced Date 56 Last Referenced Date 57 Last Stay-in-Touch Save Date LastCuRequestDate 58 Last Referenced Date 59 Last Stay-in-Touch Save Date LastCurequestDate 50 Last Stay-in-Touch Save Date LastCurequestDate 50 Last Stay-in-Touch Save Date LastCurequestDate 56 Last Referenced Date 57 Last Stay-in-Touch Save Date LastCurequestDate 58 Last Referenced Date 59 Last Stay-in-Touch Save Date LastCurequestDate 50 Last Stay-in-Touch Save Date LastCurequestDate 51 Last Stay-in-Touch Save Date LastCurequestDate 52 Last Reference Date 53 Last Stay-in-Touch Save Date LastCurequestDate 54 Last Stay-in-Touch Save Date LastCurequestDate				-						
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