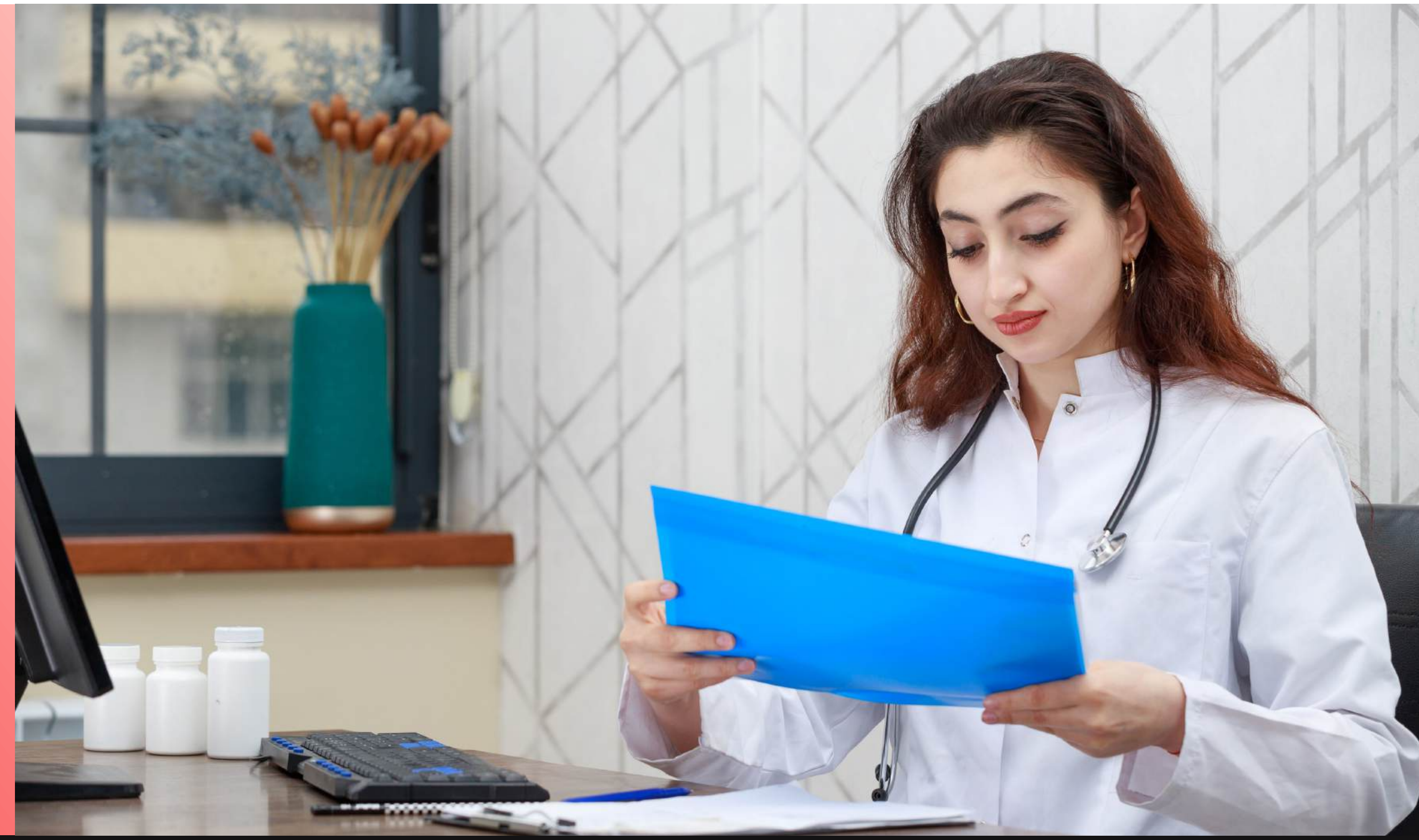# Efficient Nursing Notes Management with
Power Automate Implementation

About the client

The client is a leading Healthcare provider with more than 105 nurses delivering care services to patients in Daycare and Residential Facilities across various locations.

Objective

The nurses use the SmartCare EHR platform to log daily nursing notes, ensuring comprehensive and timely documentation of patient care. To automate downloading nursing notes from the SmartCare EHR platform and distributing them to facility stakeholders and clearinghouses.

Business Challenge

The client faced several significant challenges

Managing over 1,500 nursing notes daily, which needed to be downloaded from the SmartCare EHR platform.

Ensuring the timely and accurate distribution of these notes to the appropriate stakeholders and clearinghouses.

The manual process of downloading and emailing the notes was time-consuming and prone to errors.

Maintaining compliance with healthcare regulations and ensuring secure handling of sensitive patient information.

Venture7® Solutions

Venture7 implemented a comprehensive automation solution using Power Automate, addressing the client's specific needs

Automation of Note Downloading
Power Automate was used to create a workflow that automatically downloads nursing notes from the SmartCare EHR platform daily.

Email Distribution
The solution included automated email distribution, sending the downloaded notes to the respective facility stakeholders and clearinghouses.

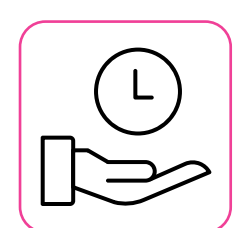### Error Handling and Monitoring
Robust error handling mechanisms were incorporated to manage exceptions effectively, ensuring the reliability of the automation process.

Compliance and Security
The automation was designed to comply with healthcare regulations, ensuring secure handling and distribution of patient information.

Value Delivered

The automation project delivered substantial value to the client
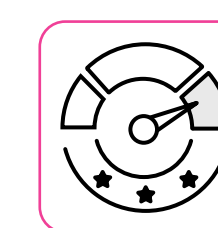
Time-Saving
The automation significantly reduced the time for downloading and distributing nursing notes, enabling staff to prioritize critical tasks.

Increased Accuracy
Automation minimized manual errors, ensuring accurate and consistent distribution of nursing notes.
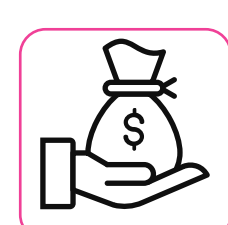
Improved Efficiency
The solution streamlined the workflow, ensuring timely delivery of notes to stakeholders and clearinghouses.

Compliance
The automation ensured adherence to healthcare regulations, maintaining the security and confidentiality of patient information.

Cost Savings
By reducing manual intervention, the client experienced cost savings associated with labor and error correction.

Conclusion

Implementing Power Automate for nursing notes management improved operational efficiency and accuracy for the client. Venture7 delivered a scalable solution that met immediate needs and supported future growth through automation.

Global Presence

ISO 27001:2013 Secured — ISO 9001:2015 Quality — ISO 20000:1:2018 Service