

MARKETING & PERFORMANCE

# Salesforce Marketing Cloud Engagement Accelerator



# **Strengthen Customer Relationships and Grow Your Business**

Understanding and connecting with your customers at the right moment is critical. Perficient's Marketing Cloud Engagement Accelerator lets you centralize your marketing data in one place, giving you a clearer picture of your customers' habits and preferences.

#### Overview

The Marketing Cloud Engagement Accelerator is a packaged solution conducted in six-to-eight weeks. Deliverables include:

- Ready-to-use email templates
- 2-3 customer journeys
- Data loading setup
- A branded preference center
- IP warming
- A roadmap for using Salesforce Marketing Cloud
- Considerations for future marketing campaigns
- Train-the-trainer handoff

### **Sample Use Cases**

- Sales: Contact your highest-value customers with the right message or offer.
- Service: Use email and SMS to support customer service cases.
- Marketing: Guide prospects and leads through multiple channels to their first purchase.

## **Why Perficient**

We're an Enterprise Salesforce Partner excelling in CRM, data, AI, and personalization. For more than 15 years, we have built industry-specific Salesforce solutions that help Fortune 1000 organizations enable data-driven decisions and deliver personalization at scale.

- Expert Marketing Cloud Partner
- 580+ projects
- 1400+ certifications
- 4.8/5.0 CSAT score



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As a leading Salesforce consulting partner, we are on a mission to harness the power of Salesforce to solve complex business problems.